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Decision 91-05-018 May 8, 1991

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Investigation on the Commission's)
own motion into the Rules and)
Practices for the Establishment of)
Credit for Residence Service)
Utilized by the PACIFIC BELL)
COMPANY, a California Corporation;)
and of GENERAL TELEPHONE COMPANY OF)
CALIFORNIA, a California)
Corporation; and of all the)
telephone corporations listed in)
Appendix A attached hereto.)

ORIGINAL

I.86-08-008
(Filed August 6, 1986)

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OPINIONI. Summary of Decision

This decision authorizes uniform revisions to local exchange company (LEC) tariff rules governing applications for telephone service and establishment of credit, and directs the LECs to file advice letters effecting these revisions within 30 days after the effective date of this order, to become effective ten (10) days after filing.

The authorized tariff revisions, including the following sentence, will be inserted in the Rule No. 3 revision, as set forth in Appendix A to this order:

Prior to the request for identification information, the utility will inform each applicant that (1) provision of their Social Security number (SSN) is strictly voluntary; (2) if another acceptable item of identification is provided, their application cannot be denied because they choose not to provide their SSN; and (3) no record will be made of their choice not to provide their SSN.

These uniform revisions to the LECs' tariffs are the result of trials and workshops conducted by the Centralized Credit Check System Industry Committee (CCCS Committee) pursuant to Order Instituting Investigation (I.) 86-08-008 issued August 6, 1986, and subsequent orders. Each of the LECs has specified in its comments on the CCCS Committee's Final Report how it intends to implement the authorized tariff criteria. Prior to making any change in its implementation of the tariff rules authorized herein, the LEC must report in writing to the Commission Advisory and Compliance Division (CACD) Telecommunications Branch Chief.

In the order instituting this investigation, we named all telephone corporations as respondents. However, based on the responses to its initial contact with the respondents, the CCCS

Committee determined that only IECs should participate in the subsequent deposit tariff trial. Since a standard deposit rule for nondominant interexchange carriers (IECs) has been promulgated in Decision (D.) 90-08-032, and is subject to further review in R.85-08-042, there is no need to explore this matter further for IECs. We have considered our regulatory program for cellular telephone carriers in depth over the past year, without adopting a standard deposit rule for that industry. Therefore, we see no compelling need to do so herein. We are currently considering our regulation of radiotelephone utilities (RTUs) in R.88-02-015, and will defer to that proceeding to consider and establish any deposit rules which may be appropriate for that industry.

We commend the members of the CCCS Committee for their work in carrying out the CCCS Committee's charter in this investigation. The objectives of this investigation have been met. Accordingly, this decision also closes the investigation.

II. Background and Procedural History

On August 6, 1986, the Commission instituted I.86-08-008 into the rules and practices of all telephone corporations in California for the establishment of credit and deposits for residence service. The genesis of this investigation was D.85-03-017, in which the Commission concluded that telephone utilities should eventually have uniform or identical tariff rules for establishing credit and requiring deposits, and that an investigation should be opened to consider the nature of such rules. The Commission instructed the CCCS Committee (formed pursuant to D.85-03-017) to conduct workshops and trials of various proposals during a two-year (later extended to three-year) CCCS Committee trial period and to file periodic reports with the Commission on the progress of such workshops and trials. The CCCS Committee members included the seven largest IECs: Citizens

Utilities Company of California (Citizens), CP National, Contel of California, Inc. (Contel), GTE California, Inc. (GTEC), Pacific Bell, Roseville Telephone Company (Roseville), and Sierra Telephone Company (Sierra). A Commission representative also serves on the committee.

A. Participants in the I.86-08-008

As detailed in the "First Report of the CCCS Industry CCCS Committee" filed with the Commission on February 6, 1987, the CCCS Committee canvassed the respondent telephone corporations regarding filed tariffs pertaining to establishment of credit and deposit requirements for residential service, or, for those companies without such filed tariffs, policies regarding credit and deposits for residential customers. The CCCS Committee found that LECs were responsive and supportive of the actions being taken to address residence credit and deposit issues as directed by the investigation.

However, the CCCS Committee found that the respondent IECs, cellular telephone carriers, and RTUs were nonsupportive and contended that they had been improperly included in the investigation. Several motions were filed on behalf of cellular and RTU carriers for dismissal as respondents by the Commission on September 26, 1986, and November 13, 1986. No action on these motions was taken. In its Final Report dated July 3, 1990 (FR), the CCCS Committee stated it supports these motions for dismissal and cited I.86-08-008 as support:

"The Commission concluded that the best approach for considering the overall question of uniform tariff rules for establishing credit and requiring deposits is to open a new investigation with all exchange utilities as respondents." (FR p. 2, emphasis added.)

The CCCS Committee also stated that, based on the responses received from its initial contact with the respondent utilities, it "...decided to proceed exclusively with the local

exchange companies." (FR p. 5.) Accordingly, on March 24, 1987, the CCCS Committee convened a meeting of all the LECs, from which a consensus emerged that identical rules for the establishment of credit and deposits for all may not be feasible, and that a two-tier uniform tariff may be more applicable. A trial of such a two-tier tariff was planned, with the seven CCCS Committee members, joined by Kerman Telephone Company (Kerman), as participants.

B. The "Deposit Trial"

On June 17, 1988, the Commission issued Resolution T-12092, authorizing the eight participating utilities to adopt provisional tariffs to conduct a trial of two different tariffs for the establishment of credit, effective on July 1, 1988 through December 31, 1989. The "Deposit Trial" was configured as follows:

Trial Group 1: GTEC, Pacific Bell, and Sierra.

A customer will not be required to pay a deposit to establish credit provided that the customer:

- A. Does not have an unpaid final residence telephone bill that is delinquent; and
- B. Has not had prior or concurrent residence telephone service temporarily or permanently disconnected for nonpayment or abandonment during the last 12 months of service.

Trial Group 2: CP National/Tuolumne Telephone (CP National), Kerman, Roseville, and Sierra.

- I. Customer qualifies under one of each in Categories A and B:
 - A. 1) Has current residential telephone service
 - 2) Had previous residential telephone service
 - 3) Owns the premise where service is to be connected
 - 4) Has one year of continuous employment

- B. 1) Provides California Driver's License number
- 2) Provides California Identification card number
- 3) Provides Immigration and Naturalization Service number
- 4) Provides valid U.S. Passport number
- 5) Provides identification acceptable to the utility

OR

II. Customer provides a satisfactory guarantor.

OR

III. Customer advances the prescribed deposit as stated in Rule No. 7.

Sierra participated in both trials; approximately 25% of its new customers were served under the conditions of Trial Group 1 while 75% of its new customers were served under the conditions of Trial Group 2.

Control Group: No change from current tariff practices.

Citizens used the "3 of 9" credit screen.

Contel used the "1 of 7" credit screen.

This "Deposit Trial" was intended to evaluate the effectiveness of deposits, testing several variables, and to contrast the effects of large and small LECs, in-person application procedures versus telephone application procedures, and the procedures of the trial tariffs versus the existing tariffed procedures. In Resolution T-12092, the Commission found that:

- a. Pacific Bell believed that it may receive a financial benefit in performing Trial 1 due to the expense savings by not having an establishment-of-credit procedure.

- b. Applicants for telephone service will be able to receive service in a more efficient manner.
- c. The Universal Lifeline Telephone Service Fund (ULTSF) will benefit because the request for deposit compensation should be reduced.

C. Results of the "Deposit Trial"

Resolution T-12092 also directed the CCCS Committee to file semiannual reports with CACD on the effects of the trial, including net bad debt and the expense savings of eliminating the establishment-of-credit procedure (for Trial 1 Group). The CCCS Committee filed three reports containing net bad debt data for each participating company, as well as reductions in ULTSF disbursements and operating expenses for Pacific Bell. The first two reports deferred making any findings pending completion of the trial. The third report concluded that "...Uncollectibles (net bad debt) were on the rise in California for almost all....(LECs)" and reported Pacific Bell's cumulative reductions attributed to Trial 1 as \$6,044,940 in ULTSF disbursements, and \$7,865,242 in operating expenses. (February 6, 1990 report at p. 2 and Attachment 1, p. 2.)

In anticipation of completing the trial period on December 31, 1989, Pacific Bell requested authority to extend the provisional tariff it had established for the "Deposit Trial" pending the Commission's decision in the investigation. (No other LEC required such authorization, since Resolution T-12092 did not limit the effectiveness of the provisional tariffs and no other LEC specified an expiration date in its tariff.) On December 18, 1989, the Commission granted this request, observing that:

"...one of the primary intents of the Commission in evaluating uniform tariffs for deposits was to ease the burden on telephone company customers who move among the different service territories. If the provisional tariff expires, Pacific Bell must return to its

original practice of requiring deposits for residential service on January 1, 1990. It is likely that the Commission's conclusions in I.86-08-008, following receipt of the Committee's Final Report, will require further changes. Therefore, in keeping with the Commission's original intent to minimize customer confusion over deposit rules, the CACD recommends that Pacific Bell's request to retain the provisional tariff be authorized. Further the CACD recommends that the provisional tariff be left in place pending further order by the Commission." (Resolution T-14030, at p. 2.)

The CCCS Committee filed its "Final Report on Uniform Tariff Rules for the Establishment of Credit for Residence Service and Deposits" on July 3, 1990, recommending uniform tariffs for all LECs which enable the LECs to "...identify the applicant(s) with whom they are doing business, determine the existence of previous or concurrent delinquencies, and qualify applicant(s) for telephone credit based on an established credit criteria." (FR p. 25) This report was served on the original service list for I.86-08-008 as well as parties contacted over the course of the investigation.

D. Consumer Workshops

Consumer workshops were conducted by the CCCS Committee prior to and after the performance of the "Deposit Trial": July 28 and 29, 1987, in Pasadena and San Francisco, respectively; and June 18 and 19, 1990, in Mission Hills and San Francisco, respectively. Consumer group leaders recommended by the Commission staff and the LECs were invited to aid the CCCS Committee in developing reviewing recommendations. At the "pretrial" workshop, key input items reported by the CCCS Committee were: support for the elimination of deposits for the establishment of credit; concerns over the types of identification to be used for customer verification; and general issues regarding the criteria to be met by new applicants to establish initial service. (Specific comments were included in the "Second Report of the CCCS Industry Committee"

filed on August 7, 1987.) At the "post-trial" workshop, the CCCS Committee reviewed its proposed uniform tariff for the establishment of credit, and reported that three key areas of general agreement arose from the workshop discussion:

- "1. Acknowledgment that telephone utilities should utilize uniform approaches for the establishment of credit.
- "2. Concurrence that telephone utilities have a right to and need to know with whom they are doing business.
- "3. General agreement with identification concepts and procedures outlined in (the Final Report)." (FR p. 20.)

The Final Report contains a detailed record of specific questions and concerns expressed in the "post-trial" workshop.

E. Comments on the Final Report

On October 22, 1990, the assigned administrative law judge (ALJ) ruled that all LECs shall, and the Division of Ratepayer Advocates (DRA) and any other interested persons may, file comments and reply comments on the CCCS Committee's Final Report and on the uniform tariff recommended therein. Each LEC was further directed to include in its comments its specific operational intentions in implementing the tariff proposed in the Final Report, if adopted. The deadlines for comments and reply comments were subsequently revised by the November 19, 1990, ALJ ruling to November 28 and December 17, 1990, respectively, and served on the updated service list in I.86-08-008 referenced in both ALJ's rulings. Timely comments were received from all the LECs and from DRA, in support of the uniform tariff rules proposed in the CCCS Committee's Final Report. No objections to the Final Report or the proposed tariff rules were received.

III. Discussion

A. The Effects of the Trial Tariffs

In opening this investigation, we sought to evaluate the effects of proposed uniform rules for the establishment of credit and requirement of deposit for residence service, toward the ultimate goal of adopting such uniform rules. The CCCS Committee found that the trial did not pinpoint or isolate a single solution or procedure for all the participating LECs, and that "Net Bad Debt increased for most...regardless of which group the utility was assigned." (FR p. 9.) The CCCS Committee concluded that the collection of a deposit alone could not serve as the single solution for reducing net bad debt.

As the goal of uniform credit and deposit rules was not to reduce uncollectibles, this conclusion by itself is not significant. However, as we indicated in Resolution T-12092, the effect of eliminating deposits on net bad debt is an important one to examine. The Final Report's "Group Results" (FR Appendix A) shows that the greatest increases (48% - 57%) in net bad debt (uncollectibles) over the trial period occurred in Trial Group 1 (GTEC, Pacific Bell, and Sierra), which did not collect deposits to establish service. In Trial Group 2 (CP National, Kerman, Roseville, and Sierra), which did collect deposits, the change in net bad debt ranged from a 20% decrease to a 19% increase for all but Sierra (also in Trial Group 1), for which a trial group-specific net bad debt rate was not computed. In the Control Group, Citizens' net bad debt dropped 11%, and Contel's increased 29%.

With the exception of Sierra, the only variable clearly distinguishing the highest increases in net bad debt is size (LECs with over 200,000 residence lines: Pacific Bell, GTEC, and Contel). These three largest LECs also share a relatively high turnover rate (number of new connects divided by the number of

residence lines), ranging from 40% to 42% over the trial period. However, Roseville, for which net bad debt grew only 4% over the trial period, also has a 41% turnover rate; Sierra, with a 57% increase in net bad debt during the trial period, has a very low 7% turnover. The three largest LECs also have virtually all of their service applications made by telephone, rather than face-to-face. However, other LECs with the majority of their applications taken by telephone had negative or very low growth in net bad debt (CP National, Roseville, and Citizens). The percentage of ULTSF customers is also inconclusive as a factor affecting net bad debt rates.

Although alluded to in the Final Report, the CCCS Committee makes no analysis and reaches no conclusions regarding the savings generated in ULTSF disbursements and LEC operational expenses as a result of Trial 1 (the "no deposit" trial). Pacific Bell's cumulative reductions attributed to Trial 1 are \$6,044,940 in ULTSF disbursements, and \$7,865,242 in operating expenses. (February 6, 1990, Status Report at p. 2 and Attachment 1, p. 2.) We note that in its Final Report on the CCCS Trial dated May 31, 1989, the CCCS Committee reported that total uncollectible dollars for Pacific Bell in 1987 was \$118,127,000 (at p. 6); based on the 48% increase in net bad debt from 1987 to 1989 for Pacific Bell (reported in the Final Report in this investigation), the dollar amount of this increase is approximately \$56,700,000. The reduction in ULTSF disbursements and LEC operating expenses reported by Pacific, in total about \$14 million, does little to offset this increase, either in literal or conceptual terms. This may explain the dearth of analysis of these savings as an effect of the "no deposit" tariff by the CCCS Committee. Also, it is difficult to isolate the effect on net bad debt directly attributable to not taking deposits, given other affecting variables such as general, regional, and local economic conditions, and third party billing by LECs. The comparison of the increase in

net bad debt with the reduction in ULTSF and LEC operating expenses is therefore likely to be overly negative.

More significant is the CCCS Committee's observation that at the midpoint of the trial it was obvious that "the 'no deposit' aspect of Trial 1 was not effectively identifying high-risk accounts." (FR p. 9.) In 1989, Pacific Bell and GTEC commissioned research by the CCCS Committee vendor, Equifax, into the correlation between unpaid accounts and the lack of a valid SSN. Of 1,000 unpaid final accounts with a voluntarily provided SSN, 80% of the customer-provided SSNs were found to be invalid when verified. Based upon these findings, Pacific Bell and GTEC concluded that "...a customer who gives a false name and/or SSN is likely to 'skip' on their unpaid bill, thereby contributing to the utilities' Net Bad Debt." (FR p. 11.)

B. Verification of Customer Identification

The single most salient result of the "Deposit Trial" is the CCCS Committee's discovery of the verification of customer identification as a critical component in the establishment of credit process, which may be more effective and less obtrusive in managing credit risks than existing credit rules. Implementation of effective verification criteria can be tailored to the operational characteristics of the LEC: face-to-face contact for smaller and/or geographically compact service territories, or telephone contact for large, diverse customer bases in broad service territories, thus addressing a major obstacle to achieving uniform tariffed rules for the establishment of credit and deposits.

These conclusions led to the adoption by Pacific Bell, in 1990, of the "Positive I.D." procedure toward more effectively controlling net bad debt while still processing new service applications expeditiously by telephone. (Pacific Bell processes new service applications exclusively by telephone.) The procedure more carefully implements tariff requirements for the provision of

legal name and identification at the time of new service application, by cross-referencing the information provided by the applicant with third party SSN and California Drivers License computer databases, if applicable. If Pacific Bell is unable to verify the name and identification provided over the phone, it may request the applicant to visit a public office with acceptable picture identification for verification. In the Final Report, Pacific Bell reports that Positive I.D. appears to be preventing fraud, while effecting the processing of new service applications to expeditiously.

C. Proposed Uniform Tariff Rules

The trial's results indicating the need for verification of applicant identification as a prerequisite to establishment of credit also led to the CCCS Committee's proposal for revising the current LEC tariffs governing "Application for Service" (Rule 3) and "Establishment and Reestablishment of Credit" (Rule 6), to provide for uniformity of criteria while permitting flexibility of implementation. These proposed revisions are specified in Appendix A hereto. The key change is that applicants for service would be required to provide at least one item of identification acceptable to the utility in order for the application for service to be processed. The proposed revision specifies California Driver's License number, California Identification Card number, SSN, Immigration and Naturalization Service Identification number, and United States Passport number as options, as well as granting the utility the discretion to accept other identification acceptable to it. The proposed revision to Rule 3 also specifies that:

"The Utility may request the applicant(s) to voluntarily provide their Social Security number for identification purposes. Refusal to provide this will not result in denial of service."

1. Provision of the SSN

Provision of the SSN has been, and continues to be, one of the most controversial issues associated with establishment of utility service and credit. In D.85-03-017, we placed conditions on the CCCS Committee to ensure that legal provisions restricting the requirement for and use of the SSN are met. We note from the CCCS Committee's Final Report that there were several questions in the "post-trial" consumer workshop regarding the intended use of the SSN pursuant to the proposed uniform tariff rules (FR-100, Appendix B), which reflect the continuing concern on this subject.¹ The CCCS Committee's (LEC representatives') answers to

1. SSNs are protected from disclosure, even from government agencies, except where disclosure is required by law, pursuant to the "Privacy Act of 1974 (PL 93-579)" as follows:

"Disclosure of Social Security Number.

"Section 7 of Pub.L. 93-579 provided that:

"(a) (1) It shall be unlawful for any Federal, State or local government agency to deny to any individual any right, benefit, or privilege provided by law because of such individual's refusal to disclose his social security account number.

"(2) The provisions of paragraph (1) of this subsection shall not apply with respect to--

"(A) any disclosure which is required by Federal statute, or

"(B) the disclosure of a social security number to any Federal, State, or local agency maintaining a system of records

(Footnote continues on next page)

these questions affirm that provision of the SSN will be voluntary and that the LECs will not deny service to, or otherwise differentiate, applicants who fail or refuse to provide the SSN, as long as another acceptable identification item is provided.

A comment in the consumer workshop strikes us as worthy of attention: that most people are not aware that they are not legally required to give their SSN. The CCCS Committee's answer referred to the common practice of SSN use by businesses and to their right to refuse to give SSN specified in the proposed Rule 3. We find this answer lacking in the absence of full disclosure of this right, in advance, to the customer. Therefore, we will require the LECs to inform all applicants prior to the request for identification information that provision of the SSN is strictly voluntary, that their application cannot be denied solely for declining to provide it if another acceptable identification item is provided, and that no record will be made of their choice not to provide it. (Emphasis added.)

(Footnote continued from previous page)

in existence and operating before January 1, 1975, if such disclosure was required under statute or regulation adopted prior to such date to verify the identity of an individual.

- "(b) Any Federal, State, or local government agency which requests an individual to disclose his social security account number shall inform that individual whether that disclosure is mandatory or voluntary, by what statutory or other authority such number is solicited, and what uses will be made of it."

2. LEC Implementation of the Proposed Tariff Rules

As directed by the assigned ALJ, each of the LECs has specified in its comments on the CCCS Committee's Final Report how it intends to implement the criteria proposed in Rules 3 and 6. Essentially, the LECs will follow Rule 3 to verify the identity of the applicant and once verified, will establish credit under one of seven criteria specified in Rule 6.B-5. The revisions to Rule 6 standardize the criteria for establishing credit, a boon to consumers, while permitting each LEC to implement procedures which make sense for its operational characteristics. In order to monitor the uniformity with which these rules are being implemented, we will direct each LEC to report in writing to the CACD Telecommunications Branch Chief prior to making any change in its implementation of these rules, as described in its comments on the Final Report.

D. Recognition of CCCS Committee

We hereby commend the members of the CCCS Committee for their excellent work in carrying out the committee's charter in this investigation.

1. Adoption of Proposed Uniform Tariff Rules

Having received no protests or objections to the proposed uniform tariff revisions, we will adopt the suggested revisions to Rules 3 and 6 as contained in Appendix A, with the added condition regarding rights of nondisclosure of SSN identification by the applicant at the time such information is requested.

We wish to endorse an observation made by the CCCS Committee in its Final Report:

"...A cooperative policy for the exchange and verification of previous and concurrent telephone credit among (LECs) can insure that applicant credit histories are reported to the new serving utility at the time of application. This will enable the (LECs) to appropriately apply the proposed tariffs." (FR p. 19.)

2. Applicability to Other Carriers

Since a standard deposit rule for nondominant IECs has been promulgated in D.90-08-032 and is under further review in the reconsideration of portions of that order, there is no need to explore this matter further for IECs, in this investigation. We have considered our regulatory program for cellular telephone carriers in depth over the past year, without adopting a standard deposit rule for that industry, and therefore see no compelling need to do so herein. We are currently considering our regulation of RTUs in R.88-02-015, and will defer to that proceeding any consideration and establishment of deposit rules which may be appropriate for that industry. Therefore, since the goals of this investigation have been fully met, I.86-08-008 should be concluded and closed by this decision.

Findings of Fact

1. On August 6, 1986, the Commission instituted I.86-08-008 into the rules and practices of all telephone corporations in California for the establishment of credit and deposits applicable to residence service.

2. The CCCS Committee, formed pursuant to D.85-03-017, was instructed to conduct workshops and trials of various proposals over the two-year CCCS Committee trial period and file periodic reports detailing the progress and results of the workshops and trials. (The two-year CCCS Committee trial was later extended to three years.)

3. The CCCS Committee membership included representatives of the seven largest LECs and a member from CACD.

4. The LECs were responsive and supportive of the actions being taken to address the residence credit and deposit issues as directed by I.86-08-008.

5. The respondent IECs, cellular telephone carriers, and RTUs were nonsupportive and contended that they had been improperly included in the investigation.

6. Attorneys representing various cellular carriers and RTUs filed motions for dismissal on September 26 and November 13, 1986, and no action has as yet been taken on those motions.

7. Based on the responses received from its initial contact with the respondent utilities, the CCCS Committee decided to proceed exclusively with the LECs.

8. On June 17, 1988, the Commission issued Resolution T-12092 authorizing the seven CCCS Committee member utilities plus Kerman to adopt provisional tariffs, and conduct a trial, starting on July 1, 1988 through December 31, 1989.

9. The CCCS Committee filed three reports containing net bad debt (uncollectibles) data for each participating company, as well as reductions in ULTSF disbursements and operating expenses for Pacific Bell. The third report concluded that uncollectibles are on the rise in California for almost all LECs and that Pacific Bell's cumulative reductions attributed to the trial were \$6,044,940 in ULTSF disbursements, and \$7,865,242 in operating expenses.

10. By Resolution T-14030, issued on December 18, 1989, the Commission granted Pacific Bell's request to extend the provisional tariff it had established for the deposit trial pending the Commission's decision in the investigation. (No other LEC required such authorization, since no other LEC specified an expiration date in its tariff.)

11. The CCCS Committee filed its Final Report on uniform tariff rules for the "Establishment of Credit for Residence Service and Deposits" on July 3, 1990, recommending uniform tariffs for all LECs which would enable the LECs to identify the applicant(s) with whom they are doing business, determine the existence of previous or concurrent delinquencies, and qualify applicant(s) for telephone credit based on an established credit criteria.

12. Consumer workshops were conducted by the CCCS Committee prior to and after the performance of the deposit trial: July 28

and 29, 1987, in Pasadena and San Francisco, respectively; and June 18 and 19, 1990, in Mission Hills and San Francisco, respectively.

13. At the "pre-trial" workshop, key input items reported by the CCCS Committee were: support for the elimination of deposits for the establishment of credit; concerns over the types of identification to be used for customer verification; and general issues regarding the criteria to be met by new applicants to establish initial service.

14. At the "post-trial" workshop, in which the CCCS Committee reviewed its proposed uniform tariff for the establishment of credit, the CCCS Committee reported that three key areas of general agreement arose from the workshop discussion:

- "1. Acknowledgement that telephone utilities should utilize uniform approaches for the establishment of credit.
- "2. Concurrence that telephone utilities have a right to and need to know with whom they are doing business.
- "3. General agreement with identification concepts and procedures outlined in (the Final Report)." (FR p. 20.)

15. On October 22, 1990, the assigned ALJ ruled that all LECs shall, and DRA and any other interested persons may, file comments and reply comments on the CCCS Committee's Final Report and on the uniform tariff recommended therein. Each LEC was further directed to include in its comments its specific operational intentions in implementing the tariff proposed in the Final Report, if adopted.

16. Timely comments were received from all the LECs and DRA in support of the uniform tariff rules proposed in the CCCS Committee's Final Report. No objections to the Final Report or the proposed tariff rules were received.

17. The Final Report's "Group Results" (Appendix A) indicated that the greatest increases in uncollectibles (48% to 57%) over the trial period occurred for GTEC, Pacific Bell, and Sierra, which did

not collect deposits to establish service. CP National, Kerman, and Roseville, which collected deposits, experienced a change in uncollectibles of -20% to +19%. The Control Group (Citizens and Contel), experienced a change in uncollectibles of -11% and +29%.

18. With the exception of Sierra, the only variable clearly distinguishing the highest increases in uncollectibles (29% to 51%) was size (namely Pacific Bell, GTEC, and Contel).

19. More significant was the CCCS Committee's observation that at the midpoint of the trial it was obvious that the "no deposit" aspect of Trial 1 was not effectively identifying high-risk accounts.

20. In 1989, Pacific Bell and GTEC commissioned research by the CCCS Committee vendor, Equifax, into the correlation between unpaid accounts and the lack of a valid SSN.

21. In a sample of 1,000 unpaid accounts with customer-provided SSNs, 80% of the SSNs were found to be invalid when verified. Based upon these findings, Pacific Bell and GTEC concluded that a customer who gives a false name and/or SSN is likely to "skip" on his/her unpaid bill, thereby contributing to the utilities' uncollectibles.

22. The single most salient result of the deposit trial was the CCCS Committee's discovery that verification of customer identification was a very important component in the establishment of credit.

23. These conclusions led to the adoption of Pacific Bell, in 1990, of the "Positive I.D." procedure toward more effectively controlling uncollectibles while still processing new service applications expeditiously by telephone.

24. In the Final Report, Pacific Bell reports that gaining a positive I.D. appears to be preventing fraud, while allowing the processing of new service applications expeditiously.

25. The CCCS Committee proposes to revise the current LEC tariffs governing "Application for Service" (Rule 3), and

"Establishment and Reestablishment of Credit" (Rule 6) to provide for uniformity of criteria while permitting reasonable flexibility of implementation.

26. The key change proposed is that applicants for service would be required to provide at least one item of identification acceptable to the utility in order for the application for service to be processed. The proposed revision specifies the following options: California Driver's License number, California Identification Card number, SSN, Immigration and Naturalization Service Identification number, and a United States Passport number, as well as granting the utility the discretion to accept other identification information acceptable to it.

27. The proposed revision to Rule 3 specifies that:

"The Utility may request the applicant(s) to voluntarily provide their Social Security number for identification purposes. Refusal to provide this will not result in denial of service."

28. Provision of the SSN has been, and continues to be, one of the most controversial issues associated with establishment of utility service and credit. In D.85-03-017, we placed conditions on the CCCS Committee to ensure that legal provisions restricting the requirement for and use of the SSN are met.

29. The CCCS Committee's LEC representatives answered questions in the June 1990 consumer workshop affirming that provision of the SSN will be voluntary and that the LECs will not deny service to, or otherwise differentiate, applicants who fail or refuse to provide the SSN, as long as another acceptable identification item is provided.

30. Disclosure of the applicant's right to withhold a SSN at the time identification information is requested was not specified by the CCCS Committee.

31. The "Privacy Act" of 1974 (P.L. 93-579) clearly protects the right of a person to not disclose his/her SSN for any purpose.

except those required by Federal statute, or those required by any Federal, State, or local agency operating under a statute or administrative regulation enacted prior to January 1, 1975.

32. Since a utility's request for a SSN does not meet the statute requirements set forth above, the utility is bound by P.L. 93-579 to first inform the individual that disclosure of the SSN is strictly voluntary and then states "1. what uses will be made of it."

33. Each participating LEC has specified in its comments on the Committee's Final Report how it intends to implement the criteria proposed in Rules 3 and 6.

34. The revisions to Rule 6 will standardize the criteria for establishing credit, a boon to consumers, while permitting each LEC to implement procedures which make sense for its operational characteristics.

35. It is reasonable to require each LEC to report in writing to the CACD Telecommunications Branch Chief, prior to implementing the changes suggested in these rules to assure uniformity of their application.

36. Having received no objections to the proposed uniform tariff revisions, it is reasonable to adopt the revisions to Rules 3 and 6 as contained in Attachment A, with the added condition regarding the applicant's right of voluntary disclosure of SSN when identification information is requested by the LEC.

37. We recognize as reasonable, an observation made by the CCCS Committee in its Final Report:

"...A cooperative policy for the exchange and verification of previous and concurrent telephone credit among (LECs) can insure that applicant credit histories are reported to the new serving utility at the time of application. This will enable the (LECs) to appropriately apply the proposed tariffs." (FR p. 19.)

38. Since a standard deposit rule for nondominant IECs has been promulgated by D.90-08-032 in R.85-08-042 and may be further

reviewed in connection with D.90-12-102, issued December 12, 1990, granting limited rehearing of D.90-08-032, there is no need to explore this matter further for IECs herein.

39. We have considered our regulatory program for cellular telephone carriers in depth over the past year, without adopting a standard deposit rule for that industry, and therefore see no compelling need to do so herein.

40. We are currently considering the basis for regulation of RTUs in R.88-02-015, and will defer the consideration and establishment of any deposit rules which may be appropriate for that industry to that proceeding.

41. The members of the CCCS Committee have performed their work well in carrying out the committee's charter in this investigation.

Conclusions of Law

1) The CCCS Committee through its work over the past five years has developed and recommended uniform tariff rules for the "Establishment of Credit for Residence Service and Deposits" which should now be adopted for use by all California LECs.

2) The CCCS Committee did not emphasize the need to inform applicants for service, in advance, that provision of SSNs and identification was strictly voluntary, accordingly that change should be made to the uniform revision of Tariff Rule No. 3.

3) The CCCS Committee's recommended uniform revisions to Tariff Rules Nos. 3 and 6, as modified to contain notice in advance to applicants of the voluntary nature of disclosure of SSNs, as set forth in Appendix A hereto, should be adopted for use by all California LECs.

4) The CCCS Committee should be commended for its diligent work and successful submission of uniform and effective rules for "Establishment of Credit for Residence Service" applicants and for administering deposits thereof as outlined in the CCCS Committee's FR.

5). This order should be made effective today to allow all California LECs to file the adopted uniform Tariff Rules Nos. 3 and 6, without further delay.

ORDER

IT IS ORDERED that:

1. The revisions to Tariff Rules Nos. 3 and 6, as specified in Appendix A, are authorized except that the following sentence will be inserted in the Rule No. 3 revision, as indicated in Appendix A:

Prior to the request for identification information, the utility will inform each applicant that (1) provision of their Social Security Number (SSN) is strictly voluntary; (2) if another acceptable item of identification is provided, their application cannot be denied because they choose not to provide their SSN; and (3) no record will be made of their choice not to provide their SSN.

2. Within 30 days after the effective date of this order, all California local exchange companies (LEC) shall file advice letters effecting the tariff revisions authorized in Ordering Paragraph No. 1, above. These advice letters shall be filed in compliance with General Order 96-A, but shall become effective 10 days after filing.

3. Each LEC shall report in writing to the Commission Advisory and Compliance Division Telecommunications Branch Chief, at least 30 days prior to making any change in its implementation of the tariff rules adopted herein.

4. The work of the Centralized Credit Check System Industry Committee in this matter is completed and Investigation 86-08-008 is closed.

5. The Executive Director shall mail copies of this order to the parties on the updated service list to this proceeding, as specified in Appendix B hereto, and on all telephone corporations under Commission jurisdiction, a current list of which is attached as Appendix C hereto.

This order is effective today.

Dated May 8, 1991, at San Francisco, California.

PATRICIA M. ECKERT

President

G. MITCHELL WILK

JOHN B. OHANIAN

DANIEL Wm. FESSLER

NORMAN D. SHUMWAY

Commissioners

I CERTIFY THAT THIS DECISION
WAS APPROVED BY THE ABOVE
COMMISSIONERS TODAY.

NEEL J. SULLIVAN, Executive Director

APPENDIX A - Revised Tariff Rules No. 3 and 6

APPENDIX B - "Updated Service List" Attached to
ALJ Ford's 10/22/90 Ruling in
I.86-08-008

APPENDIX C - Current List(s) of Regulated
Telephone Corporations (Respondents)

UTILITY AND ELECTRICITY SERVICES
GENERAL REGULATIONS

2.1 RULES (Cont'd)

2.1.3 RULE NO. 3 - APPLICATION FOR SERVICE

A. GENERAL

1. Applications for service covered by the filed schedule of rates will be accepted by the Utility. An applicant for service agrees to pay all exchange, toll and other charges against such service made in accordance with the provisions of the tariffs.
2. Applicant(s) will be required to provide their legal surname(s), middle name(s) or initial(s), and first name(s). This information may be verified by the Utility. The application will be considered complete (unless otherwise specified in RULE 3) when at least one of the following valid identification items has been provided by the applicant(s):
 - a. California Driver's License number.
 - b. California Identification Card number.
 - c. Social Security Card number.
 - d. Immigration and Naturalization Service Identification number.
 - e. United States passport number.
 - f. Other item of identification acceptable to the Utility.

The Utility may request the applicant(s) to voluntarily provide their Social Security number for identification purposes. Refusal to provide this will not result in denial of service. * INSERT per O.P. No. 1 *

The Utility may request an applicant(s) to visit a public office or other approved agency location for the purpose of completing a service application and/or to provide approved picture identification as designated by the Utility.

3. The Utility shall require each applicant for election service, and may require each other applicant, to sign an application for the service desired, on a filed form provided by the Utility, as a condition precedent to the initial establishment of such service.

Continued

Advice Letter No.

Issued by

Date Filed

Decision No.

Effective:

Executive Director - State Regulatory

Resolution No.

NETWORK AND EXCHANGE SERVICES

A2 - GENERAL REGULATIONS

2.1 RULES (Cont'd)

2.1.6 RULE NO. 6 - ESTABLISHMENT AND REESTABLISHING OF CREDIT (Cont'd)

B. RESIDENCE SERVICE (Cont'd)

5. Each applicant will be required to furnish a complete application as specified in Rule 3, "APPLICATION FOR SERVICE," and establish credit in one of the following ways:
- Applicant is a customer of the Utility or any other telephone utility in California, for a similar class of service and has paid all bills for service without having been temporarily or permanently disconnected for nonpayment thereof for a period of twelve consecutive months prior to the date of the present application. The applicant will provide the Utility with the verifiable telephone number of their other service.
 - Applicant has been a customer of the Utility or any other telephone utility in California in the last two years, and during the last twelve consecutive months that service was provided, had paid all bills for such service without having been temporarily or permanently disconnected for nonpayment thereof. The applicant will provide the Utility with the verifiable telephone number and disconnection date of their previous service.
 - Applicant is the owner of the premises upon which the Utility is requested to furnish service, or is the owner of other local real estate.
 - Applicant has been continuously employed by present employer (including military) for a period of one year or more, or is retired on pension.
 - Applicant's credit is otherwise established to the satisfaction of the Utility.
 - Applicant furnishes a guarantor satisfactory to the Utility to secure payment of bills for the telephone service requested in the application.
 - Applicant pays the deposit prescribed in RULE NO. 7 - "DEPOSITS."

(C)

(C)

Continued

Advice Letter No.

Decision No.

Issued by

Executive Director - State Regulatory
(END OF APPENDIX A)

Date Filed:

Effective:

Resolution No.

APPENDIX B
Updated Service List

I.86-08-008

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MARIN HOUSING CENTER
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APPENDIX B
Updated Service List

1.86-08-008

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APPENDIX B

I.86-08-008

Updated Service List

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APPENDIX B

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1.86-08-008

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APPENDIX B
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I.86-08-008

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3/27/91

CALIFORNIA PUBLIC UTILITIES COMMISSION
LOCAL EXCHANGE CARRIER

I.86-08-008

APPENDIX C

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DELWYN C. WILLIAMS
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3/27/91

CALIFORNIA PUBLIC UTILITIES COMMISSION
LOCAL EXCHANGE CARRIER

I.86-08-008

APPENDIX C

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(209) 683-4611

(10) VOLUNTARILY ASSIGNED TO
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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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AALERT PAGING COMPANY OF SACRAMENTO (2084)
DANIEL J. AHEARN
GENERAL MANAGER
P.O. BOX 809
REDDING, CA 96099-0809
(916) 547-5311

ALERT COMMS. (BLASTAR) (2107)
KENT M. BLASTAR
EXECUTIVE VICE PRESIDENT
5515 YORK BLVD.
LOS ANGELES, CA 90042
(213) 254-7171

AALERT PAGING COMPANY OF SAN DIEGO (2086)
DANIEL J. AHEARN
GENERAL MANAGER
P.O. BOX 809
REDDING, CA 96099-0809
(916) 547-5311

ALLCITY PAGING, INC. (2090)
NORMAN MINKOW
18321 VENTURA BOULEVARD, SUITE 320
TARZANA, CA 91356
(818) 705-1936

AALERT PAGING COMPANY OF SAN FRANCISCO (2085)
DANIEL J. AHEARN
GENERAL MANAGER
P.O. BOX 809
REDDING, CA 96099-0809
(916) 547-5311

AMERICAN PAGING, INC. (CALIFORNIA) (2001)
DEAN LE DOUR
CORPORATE DEVELOPMENT MANAGER
1300 GODWARD ST. N.E.
SUITE 3100
MINNEAPOLIS, MN 55413
(612) 623-3100

ADVANCED PAGING & COMMUNICATIONS INC. (2071)
D. JOHN DARE
150 WIGET LANE, SUITE 114*
WALNUT CREEK, CA 94598
(415) 946-1834

ASSOCIATED COMMUNICATIONS OF AMERICA (2077)
BOB FOLEY
DIRECTOR OF ENGINEERING
200 GATEWAY TOWERS
PITTSBURGH, PA 15222
(813) 530-5477

AIR CALL OF CALIFORNIA (2080)
R. POMEROY
V.P.
1224 VILLAGE WAY
SANTA ANA, CA 92705
(714) 664-1600

ATLAS RADIOPHONE (2002)
KNOX LA RUE
2171 RALPH AVE.
STOCKTON, CA 95206
(209) 462-6059

AIR SIGNAL OF CA. INC. (2028)
JANE VENABLE
MANAGER OF REGULATORY AFFAIRS
6810 S. TUCSON WAY
ENGLEWOOD, CO 80112
(303) 649-2099

AUTO-PHONE COMPANY (2003)
JAMES E. WALLEY
OWNER/MANAGER
1538 18TH ST.
OROVILLE, CA 95965
(916) 533-1610

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
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CAL-AUTOFONE (2004)
JUNE E. SMITH
PRESIDENT
1615 HIGHLAND AVE.
EUREKA, CA 95501
(707) 443-0806

COMMUNICATION ENTERPRISES INC. (2088)
THOMAS R. POOR
2315 Q STREET
BAKERSFIELD, CA 93301
(805) 327-9571

CAL-ONE CELLULAR L.P. (2125)
KAREN ACKERMAN
P.O. BOX 627
FORT JONES, CA 96032
507-7800

COMMUNICATION TRANSMITTING SVCS. (2100)
ROY HULL
GENERAL PARTNER
811 SO. EUCLID
ANAHEIM, CA 92802-1520
(714) 635-3844

CALIFORNIA TEL. COMMS. CORP. (2108)
FARHAD NOZAR
17060 VENTURA BLVD.
ENCINO, CA 91316
(818) 990-9600

COMVEN, INC. (2010)
DAVID MADGE
GENERAL MANAGER
1010 KRAEMER PLACE
ANAHEIM, CA 92806
(714) 632-1212

CHALFONT COMMUNICATIONS (2007)
LEVON M. GOPADZE
GENERAL MANAGER
73-680 HIGHWAY 111
PALM DESERT, CA 92260
(619) 346-3987

COOK TELECOM INC. OF FRESNO (2099)
TOM COOK
PRESIDENT
912 IRWIN ST.
SAN RAFAEL, CA 94901
(415) 485-0553

CLEARLAKE COMMUNICATIONS (2008)
WM. COLCLOUGH
P.O. BOX 1511
SANTA ROSA, CA 95402
(707) 544-5885

COOK TELECOM INC. OF SAN FRANCISCO (2096)
REGULATORY CONTACT
912 IRWIN ST.
SAN RAFAEL, CA 94901

COAST MOBILPHONE SERVICE (2009)
MR. SYLVAN B. MALIS
220 W CANNON PERDIDO
SANTA BARBARA, CA 93101
(805) 962-9155

COOK TELECOM, INC. (2065)
TOM COOK
PRESIDENT
912 IRWIN ST.
SAN RAFAEL, CA 94901
(415) 485-0553

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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COUNTY VOICE (2104)
ROSS HARRIS
PRESIDENT
711 W. 17TH STREET, UNIT A8
COSTA MESA, CA 92627
(714) 722-9827

DIGITAL MOBILE COMMS, INC.-CA (2049)
DAN PAULSON
GENERAL MANAGER
1983 WEST 190TH STREET
TORRANCE, CA 90504
(213) 715-1213

CRICO TELECOMMUNICATIONS OF SAN JOSE (2031)
KATHRYN McLANE
GENERAL MANAGER
1530 OLD OAKLAND ROAD, SUITE 100
SAN JOSE, CA 95112
(408) 437-9696

DIGITAL MOBILE COMMS. INC.-SACRAMENTO (2016)
BOB FORMAN
REGIONAL V.P.
1561 RESPONSE ROAD
SACRAMENTO, CA 95815
(916) 641-0332

DANA POINT MARINE TELEPHONE CO. (2011)
C. W. PARISH
1505 W. BALBOA BLVD.
NEWPORT BEACH, CA 92663
(714) 675-0396

FEATHER COMMUNICATIONS (2017)
ALVIN RICE
OWNER
P.O. 797
QUINCY, CA 95971
(916) 283-4430

DELTA VALLEY RADIOTELEPHONE CO. INC. (2013)
KNOX LARIE
2171 RALPH AVE.
STOCKTON, CA 95206
(209) 948-5786

FRESNO MOBILE RADIO INC. (2101)
ROBERT COOK
PRESIDENT
160 NORTH BROADWAY
FRESNO, CA 93701
(209) 288-8818

DESERT MOBILPHONE (2014)
THOMAS R. POOR
PRESIDENT
2315 Q ST.
BAKERSFIELD, CA 93301
(805) 327-9571

FRESNO MOBILE RADIO, INC. (2018)
ROBERT D. COOK
PRESIDENT
160 NORTH BROADWAY
FRESNO, CA 93701
(209) 233-8818

DIAL PAGE, INC. (2015)
JAMES EVANS
PRESIDENT
923 LAGUNA
SUITE C
SANTA BARBARA, CA 93101
(805) 966-4151

HENDRIX RADIO COMMUNICATIONS-CAL-COM (2005)
WILLIAM D. CROCKETT
MANAGER
496 WEST EUCLID ROAD
EL CENTRO, CA 92242
(619) 352-5741

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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HIGH SIERRA BUS RADIO (2020)
HAROLD W. LEWIS
2986 COLOMA ST.
PLACERVILLE, CA 95667
(916) 622-2824

INTERNATIONAL PAGING CORP. (2106)
ROBERT WINNER
VICE PRESIDENT
3452 E FOOTHILL BLVD.
PASADENA, CA 91107-3142
(213) 681-4800

HIGH SIERRA MOBILPHONE, INC. (2021)
REGULATORY CONTACT
281-D EAST SOUTH ST.
BISHOP, CA 93514
(619) 873-3906

INTERPAGE, INC. (2068)
MR. JAY YAMPOL
171 WEST 12TH ST SUITE 6C
NEW YORK, NY 10011
(212) 243-6921

HIGH TECH COMMUNICATIONS OF CALIF., IN. (2022)
RICHARD GIACCHI
VICE PRESIDENT
333 THORNELL ST. 4TH FLOOR
EDISON, NJ 08837-2220

KERN VALLEY DISPATCH, INC. (2026)
ROBERT BOHN
PRESIDENT
P.O. BOX 857
KERNVILLE, CA 93238
(619) 376-2246

ICS COMMUNICATIONS, INC. (2023)
LEVAN M. GOPADZE
V.P. - WESTERN REGION
P.O. BOX 4090
ANAHEIM, CA 92803
(714) 220-2337

KIDO'S COMMUNICATIONS, INC. (ICS) (2027)
STEPHEN GREEN
BRANCH MANAGER
215 E. 18TH ST.
BAKERSFIELD, CA 93305
(805) 322-0700

IMPERIAL VALLEY MOBILE PHONE (2109)
FRED DANIEL
10783 BELL COURT
RANCHO CUCAMONGA, CA 91730

KWIK-PAGE COMMUNICATIONS, INC. (2120)
REGULATORY CONTACT
2893 E. LA PALMA AVE.
ANAHEIM, CA 92806
(714) 630-1999

INLAND DESERT SECURITY & COMMUNICATION (2066)
RALPH BOCHWALTER
312 SO. SYCAMORE ST.
RIALTO, CA 92376
(214) 875-2560

MADERA RADIO DISPATCH (2029)
FRED C. MASSETTI
PRESIDENT
P.O. BOX 28
MADERA, CA 93639
(209) 673-5131

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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METROCALL OF DELAWARE (2079)
BENTON BURROUGHS
VICE PRESIDENT, GENERAL COUNSEL
6677 RICHMOND HWY
ALEXANDRIA, VA 22306
(703) 660-9343

ORION TELECOM (2098)
FRED W. DANIEL
10783 BELL COURT
RANCHO CUCAMONGA, CA 91730

METROMEDIA TELECOMMUNICATIONS INC. (2078)
LEE M. GOPADZE
VP/WESTERN REGION
1125 NORTH MAGNOLIA AVE.
ANAHEIM, CA 92801
(714) 220-2337

ORION MOBILE PHONE (2102)
FRED W. DANIEL
10783 BELL COURT
RANCHO CUCAMONGA, CA 91730

MOBILECOMM OF CALIFORNIA, INC. (2032)
DUDLEY G NORMAN
REGIONAL VICE PRESIDENT
1800 EAST COUNTYLINE ROAD
SUITE 300
RIDGELAND, MS 39157
(818) 845-7691

PACIFIC TELEPAGE, INC (2070)
WALTER V. CISCO
PRESIDENT
310 NORTH RUSSELL AVE.
P.O. BOX 1608
SANTA MARIA, CA 93456
(805) 928-5144

MOBILEPHONE CORP. (2037)
BEN L. HOOVER
317 WEST 7TH ST.
EUREKA, CA 95501
(707) 445-9661

PACTEL PAGING OF CALIFORNIA (2111)
MARK STACHIW
PACTEL CORPORATION
130 KEARNY STREET, SUITE 2759
SAN FRANCISCO, CA 94108
(415) 394-3804

MT. SHASTA RADIOTELEPHONE, INC. (2039)
TERI WATKINS
PRESIDENT & GENERAL MANAGER
612 S. MT. SHASTA BLVD.
MT. SHASTA, CA 96067
(916) 926-3422

PAGE AMERICA COMMUNICATIONS OF CA, INC. (2043)
STEVEN SINN
PRESIDENT
125 STATE ST.
HACKENSACK, NJ 07601
(201) 342-6676

NORTH STATE COMMUNICATIONS, INC. (2040)
RAYMOND G. DIBBLE
PRESIDENT
3060 BECHELLI LANE
REDDING, CA 96002
(916) 223-6173

PAGE-U, INC. (2094)
MR. WE. E. KOCH
420 NORTH CALIFORNIA STREET
STOCKTON, CA 95202
(209) 943-1900

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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PAGEPROMT USA (2116)
REGULATORY CONTACT
5921 LEMONA AVE.
VAN NUYS, CA 91411
(818) 782-4160

RADIO CALL CORPORATION (2046)
EUGENE J. HARDEN
GENERAL MANAGER
1010 TORRANCE BLVD.
REDONDO BEACH, CA 90277
(213) 540-5445

PAGING NETWORK OF LOS ANGELES (2083)
JOHN N. SANDELIN
VICE PRESIDENT-PLANNING
4965 PRESTON PARK BLVD., SUITE 500
PLANO, TX 75075
(214) 985-4100

RADIO DISPATCH CORPORATION (2047)
EDWARD KONJOYAN
PRESIDENT
116 E. THIRD STREET
POMONA, CA 91766-1807
(714) 620-1993

PAGING NETWORK OF SAN FRANCISCO, INC. (2044)
MIKE DONNELL
V.P. & GENERAL MANAGER
1121 INDUSTRIAL RD.
SAN CARLOS, CA 94070
(415) 591-7900

RADIO ELECTRONIC PRODUCTS CORP. (2048)
CARL E. RICHNO
PRESIDENT
310 LAKE BLVD.
REDDING, CA 96003
(916) 241-5624

PAGING SPECIALIST (2121)
REGULATORY CONTACT
1745 WEST KATELLA AVENUE
SUITE C
ORANGE, CA 92667

RIGGS COMMUNICATION, INC. (2050)
CURTIS A. RIGGS
PRESIDENT
510 W. 19TH ST.
MERCED, CA 95340
(209) 383-2800

PAGING SYSTEMS, INC. (2097)
S. COOPER
P.O. BOX 4249
BURLINGAME, CA 94011-4249
(415) 697-1000

ROCKY TOP ENTERPRISES, INC. (2051)
H. J. KOYERS
PRESIDENT
70 WEST STOCKTON RD.
SONORA, CA 95370
(209) 533-1373

R. C. S., INC. (2045)
DONALD J. STRESEMAN
OFFICE SUPERVISOR
819 W. CHURCH STREET
SANTA MARIA, CA 93454
(805) 928-8313

SALINAS VALLEY RADIO TELEPHONE CO. (2052)
ROBERT SALINOVICH
BRANCH MANAGER
P.O. BOX 1846
SALINAS, CA 93902
(408) 424-2903

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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SAN DIEGO PAGING, INC. (2074)
LEONARD DI SAVINO
PRESIDENT
400 KELBY ST, 15TH FLOOR
FT. LEE, NJ 07024
(201) 947-5300

SIERRA COMMUNICATIONS (2112)
ROBERT FRANCK
6205-B
ENTERPRISE DRIVE
DIAMOND SPRINGS, CA 95619
(916) 626-7026

SANTA CRUZ TEL. ANSWERING & RADIO SERV (2053)
MITCHELL CARRON
DISTRICT GENERAL MANAGER
2181 WEST WINTON AVE.
HAYWARD, CA 94545
(415) 889-2300

SIERRA SATELLITE COMMUNICATIONS, INC. (2082)
JAMES A. HIRSHFIELD
PRESIDENT
3633 136TH PLACE S.E., SUITE 107
BELLEVUE, WA 98006
(206) 747-4600

SATELLITE PAGING, INC. (2095)
REGULATORY CONTACT
4936 W ROSECRANS AVE
HAWTHORNE, CA 90250-6616

SILVERADO COMMUNICATIONS (2055)
WILLIAM H. COLCLOUGH
P.O. BOX 1511
SANTA ROSA, CA 95402
(707) 544-5885

SECOOIA COMMUNICATIONS (2054)
WILLIAM H. COLCLOUGH
P.O. BOX 1511
SANTA ROSA, CA 95402
(707) 544-5885

SISKIYOU TWO-WAY (2056)
DONALD G. POLLARD
P.O. BOX 629
YREKA, CA 96097
(916) 842-4863

SHASTA CASCADE SERVICES, INC. (2118)
REGULATORY CONTACT
422-A CHESTNUT ST.
MOUNT SHASTA, CA 96067

SONOMA COMMUNICATIONS, INC. (2057)
WILLIAM COLCLOUGH
PRESIDENT
P.O. BOX 1511
SANTA ROSA, CA 95402
(707) 544-5885

SHELCOMM (2113)
MICHAEL D. SCHELIN
14160 LIVE OAK AVE.
UNIT C
BALDWIN PARK, CA 91706
(818) 814-2354

SOUTHLAND HOLDINGS, INC. (2089)
BAYAA ZIAD
1224 VILLAGE WAY
SANTA ANA, CA 92705
(714) 664-1600

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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SPECTRATTEL, INC. (2081)
SHARON HILLIARD
VICE PRESIDENT
2550 5TH AVE.
SAN DIEGO, CA 92103
(619) 231-8327

TEMPO PERSONAL COMMUNICATIONS (2105)
REGULATORY CONTACT
3100 OAK ROAD
SUITE 330
WALNUT CREEK, CA 94596
(415) 946-1834

STANDARD COMMUNICATIONS (2075)
DONALD THOMAS
CEO
108 W. VICTORIA ST.
GARDENA, CA 90248
(213) 532-5300

U S WEST PAGING, INC. (2115)
REGULATORY CONTACT
3460 161ST AVENUE S.E.
BELLEVUE, WA 98008
(206) 644-2583

STARPAGE (2025)
JAMES N. HOFF
5640 S. BROADWAY
EUREKA, CA 95501
(707) 433-1621

UNITED RADIOPHONE (2061)
TOM COOK
914 IRWIN ST.*
SAN RAFAEL, CA 94901
(415) 485-0553

STOCKTON MOBILEPHONE, INC. (2058)
KNOX LA RUE
PRESIDENT
2171 RALPH AVE.
STOCKTON, CA 95206
(209) 948-5786

VALLEY MOBILE COMMUNICATIONS, INC. (2062)
BRUCE W. GARY
SECRETARY TREASURER
44830 NORTH ELM AVE.
LANCASTER, CA 93534
(805) 945-4411

TADLOCK'S COMMUNICATIONS, INC. (2059)
LOWELL HARRIS
GENERAL MANAGER
26 MAIN STREET
WOODLAND, CA 95695
(916) 662-1114

VALLEY PAGING INC. (2091)
REGULATORY CONTACT
1639 EAST SHIELDS
FRESNO, CA 93704

TELEPAGE COMMUNICATIONS INC. (2092)
MICHAEL B. DAWSON
PRESIDENT
P.O. BOX 660065
SACRAMENTO, CA 95866-0065
(916) 923-2255

VALLEY VOICE PAGING (2063)
JEANETTE LIPTON
14332 VICTORY BLVD.
VAN NUYS, CA 91401
(818) 988-5287

*Last known address. Reportedly changed/moved.

3/27/91

CALIFORNIA PUBLIC UTILITIES COMMISSION
RADIO TELEPHONE UTILITY

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VINCENT COMMS. (2110)

JOHN VINCENT
5773 E. SHIELDS
FRESNO, CA 93727
(209) 292-7010

JOHN VINCENT
5773 E. SHIELDS
FRESNO, CA 93727
(209) 292-7010

(2110) VINCENT COMMUNICATIONS
5773 E. SHIELDS
FRESNO, CA 93727
(209) 292-7010

WESTEL HOLDINGS, INC. (2069)

JOHN P. ROZAN
961 COMMONS DRIVE
SACRAMENTO, CA 95825-6649
(916) 366-7243

JOHN P. ROZAN
961 COMMONS DRIVE
SACRAMENTO, CA 95825-6649
(916) 366-7243

(2069) WESTEL HOLDINGS, INC.
961 COMMONS DRIVE
SACRAMENTO, CA 95825-6649
(916) 366-7243

WESTSIDE COMMUNICATIONS OF TAMPA (2072)

H. SCOTT WEIMORE
PRESIDENT
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

H. SCOTT WEIMORE
PRESIDENT
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

*Last known address. Reportedly changed/moved.

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

(2072) WESTSIDE COMMUNICATIONS OF TAMPA
3715 SPRUCE ST.
TAMPA, FL 33679
(813) 872-8411

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR WHOLESALE

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR WHOLESALE

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BAKERSFIELD CELLULAR TELEPHONE COMPANY (3017)
REGULATORY CONTACT
4180 TRUMETON AVENUE
BAKERSFIELD, CA 93309

CALIFORNIA RSA NO. 3 LTD. PARTNERSHIP (3028)
MIKE MOTT
223 PERIMETER CENTER PARKWAY
SUITE 4400
ATLANTA, GA 30346
(404) 804 3414

BAY AREA CELLULAR TELEPHONE COMPANY (3007)
ADAM A. ANDERSON
MARKETING MANAGER
577 AIRPORT BLVD., THIRD FLOOR
P.O. BOX 953
BURLINGAME, CA 94010
(415) 340-9500

CALIFORNIA RSA NO. 4 LTD. PARTNERSHIP (3038)
MIKE MOTT
223 PERIMETER CENTER PARKWAY
SUITE 400
ATLANTA, GA 30346
(404) 804-3414

BUTTE COUNTY CELLULAR LICENSE CORP. (3022)
REGULATORY CONTACT
44 MONTGOMERY ST.
39TH FLOOR
SAN FRANCISCO, CA 94102
(415) 391-4100

CELLULAR ONE (SANTA BARBARA CELLULAR) (3015)
WILLIAM R. GILL
GENERAL MANAGER
6485 CALLE REAL, SUITE E
GOLETA, CA 93117
(800) 722-7464

CAGAL CELLULAR COMMS. CORP (3021)
LAWRENCE ROSENTHAL
505 14TH ST.
SUITE 300
OAKLAND, CA 94612

CELLULAR ONE - VENTURA (CORNARD) (3010)
AL RODRIGUES
751 DAILY DRIVE, SUITE 116
CAMARILLO, CA 93010
(805) 987-0955

CAL-ONE CELLULAR L.P. (3036)
KAREN ACKERMAN
P.O. BOX 627
FORT JONES, CA 96032
(415) 597-7800

CELLULAR PACIFIC (3034)
REGULATORY CONTACT
1944 MANOA DR.
HONOLULU, HI 96822

CALIFORNIA 9 CELLULAR CORPORATION (3023)
CHRISTOPHER JOHNSON
MANAGER-REGULATORY COMPLIANCE
1891 WOOLNER AVE
FAIRFIELD, CA 94533
(707) 425-8000

CENTURY EL CENTRO CELLULAR CORP (3027)
REGULATORY CONTACT
496 WEST EUCLID ROAD
EL CENTRO, CA 92243

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR WHOLESALE

APPENDIX C

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CONTEL CELLULAR OF CALIFORNIA INC. (3030)
REGULATORY CONTACT
223 PERIMETER CENTER PARKWAY
SUITE 4400
ATLANTA, GA 30346
(404) 804-3400

GTE MOBILENET OF SANTA BARBARA (3011)
KEN PATLA
105 WEST GUTIERREZ
SANTA BARBARA, CA 93101
(805) 965-1565

CONTEL CELLULAR OF CALIFORNIA, INC. (3029)
MIKE MOTT
223 PERIMETER CENTER PARKWAY
SUITE 400
ATLANTA, GA 30346
404 698-6100

LOS ANGELES CELLULAR TELEPHONE COMPANY (3009)
DON HUGHES
ACTING PRESIDENT
6045 SLAUSON AVENUE
COMMERCE, CA 90040
(213) 721-3939

DATA CELLULAR SYSTEMS (3033)
REGULATORY CONTACT
22909 VENTURA BLVD.
WOODLAND HILLS, CA 91364

LOS ANGELES SMSA LIMITED PARTNERSHIP (3003)
RICHARD NELSON
130 KEARNY STREET, 27TH FLOOR
SAN FRANCISCO, CA 94108
(415) 394-3885

FRESNO CELLULAR TELEPHONE COMPANY (3014)
DAVID B. NEEDHAM
GENERAL MANAGER
5260 NORTH PALM AVENUE, SUITE 120
FRESNO, CA 93710
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MAMMOTH CELLULAR, INC. (3025)
PRIMAY CONTACT
44 MONTGOMERY STREET, 40TH FLOOR
SAN FRANCISCO, CA 94104

FRESNO MSA LTD. PARTNERSHIP (3005)
MIKE MOTT
MANAGER-REGULATORY RELATIONS
CONTEL CELLULAR INC.
223 PERIMETER CENTER PARKWAY NE
ATLANTA, GA 30346-1304
(404) 698-6105

MODOC RSA LIMITED PARTNERSHIP (3032)
RICHARD NELSON
P.O. BOX 19707
IRVINE, CA 92713
(714) 222-7105

GTE MOBILENET OF CA., LTD. PTRSHIP (3002)
PHILIP L. FORBES
616 FM 1960 WEST, SUITE 400
HOUSTON, TX 77090
(713) 586-1436

MOUNTAIN CELLULAR (3024)
REGULATORY CONTACT
2849 RAY LAWYER DRIVE
PLACERVILLE, CA 95667

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR WHOLESALE

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NAPA CELLULAR TELEPHONE COMPANY (3016)
GENERAL MANAGER
398 TESCONI COURT
SANTA ROSA, CA 95401

SALINAS CELLULAR TELEPHONE COMPANY (3018)
REGULATORY CONTACT
GENERAL MANAGER
198 BONIFACIO PLACE
MONTEREY, CA 93940
(408) 647-8888

NORTH COAST CELLULAR (RANDOLPH) (3031)
REGULATORY CONTACT
1615 HIGHLAND AVENUE
EUREKA, CA 95501

SANTA CRUZ TELEPHONE COMPANY (3019)
LYNNE GIUFFRE
GENERAL MANAGER
3949 RESEARCH PARK, SUITE 100
SOQUEL, CA 95073
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PAC TEL CELLULAR (3001)
RICHARD NELSON
130 KEARNY STREET
27TH FLOOR
SAN FRANCISCO, CA 94108
(415) 394-3885

STOCKTON CELLULAR (3012)
AL RODRIGUES
GENERAL MANAGER
2321 WEST MARCH LANE, SUITE 210
STOCKTON, CA 95207
(209) 476-1400

REDOING CELLULAR PARTNERSHIP (3020)
BILL JARVIS
C/O SACRAMENTO CELLULAR
1750 HOWE AVE, SUITE 102
SACRAMENTO, CA 95825
(916) 923-2222

US WEST CELLULAR OF CA., INC. (NEWVECTOR) (3008)
JENNIFER POMEROY-SHANKS
3350 161ST AVE SE
BELLEVUE, WA 98008
(206) 644-7888

SACRAMENTO CELLULAR TELEPHONE COMPANY (3013)
BILL JARVIS
1750 HOWE AVENUE, SUITE 102
SACRAMENTO, CA 95825
(916) 923-2222

SACRAMENTO VALLEY LTD. PARTNERSHIP (3004)
RICHARD NELSON
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SAN FRANCISCO, CA 94108
(415) 394-3885

*Last known address. Reportedly changed/moved.

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR RESELLER

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ABS TELEPHONE COMPANY INC. (4082)
REGULATORY CONTACT
6353 VENTURA BLVD., #22
VENTURA, CA 93003
(805) 642-2880

ATH COM, INC. (4026)
DENNIS HOUSTON
9582 HAMILTON AVENUE, NO. 221*
HUNTINGTON BEACH, CA 92646-8008
(714) 432-7061

ACTION CELLULAR RENT-A-PHONE (4077)
LEE J. DORFMAN
PARTNER
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SAN FRANCISCO, CA 94123
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BAKERSFIELD CELLULAR (4056)
JIM WALZ
4180 TRIDTUN AVENUE
BAKERSFIELD, CA 93309
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AMERICAN ALL-CARR COMMUNICATIONS CO. (4021)
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VICE PRESIDENT & GENERAL MANAGER
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WESTLAKE VILLAGE, CA 91359-7089
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CAGAL CELLULAR COMMUNICATION CORP. (4047)
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1300 CLAY ST., SUITE 600
OAKLAND, CA 94612
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AMERICAN MOBILE COMMUNICATIONS, INC. (4002)
JOSEPH MORENA
600 MEADOWLANDS PKY
SECAUCUS, NJ 07094-1633
(213) 578-5969

CALIF. CELLULAR COMMUNICATIONS CORP. (4034)
VIDA KNAPP
18220 S. BROADWAY
GARDENA, CA 90248
(213) 324-9777

AMERICOM L.A. SYSTEMS (4036)
STEVEN C. WHITEHEAD
GENERAL MANAGER
4027 W. LOVERS LANE
DALLAS, TX 75209
(214) 352-8147

CALL AMERICA, INC. (4003)
STEVE ABRAHAM
1 PARK PLAZA, SUITE 740
IRVINE, CA 92714

AMNEX (CALIFORNIA) (4052)
REGULATORY AFFAIRS
5295 TOWN CENTER ROAD
BOCA RATON, FL 33486
(407) 394-9780

CELCAL (4085)
REGULATORY CONTACT
14110 N. DALLAS PARKWAY
SUITE 300
DALLAS, TX 75240

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CALIFORNIA PUBLIC UTILITIES COMMISSION
CELLULAR RESELLER

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APPENDIX C

CELLISYS, INC. (4045)
GARY LEE BATTAGLIA
5250 AERO DRIVE
SANTA ROSA, CA 95403-8069
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CELLULAR DYNAMICS TELEPHONE CO. OF LA (4046)
DIANA F. CLARK
VICE PRESIDENT & GENERAL MANAGER
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INGLEWOOD, CA 90302
(213) 412-1111

CELLTECH (RECELL) (4018)
HANK LUCAS
20555 I 45 NORTH
SPRING, TX 77388-5601
(713) 586-0110

CELLULAR DYNAMICS TELEPHONE CO. OF SF (4076)
SANDRA NORTON
VICE PRESIDENT & GENERAL MANAGER
800 Q GATEWAY BOULEVARD
SO. SAN FRANCISCO, CA 94080
(415) 952-4000

CELLULAND, INC. (4039)
JACKIE R. MANN
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SAN DIEGO, CA 92121
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CELLULAR DYNAMICS TELEPHONE CO. SDGO (4080)
REGULATORY CONTACT
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INGLEWOOD, CA 90302
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CELLULAR BILLING SERVICES INC. (4057)
RICHARD KEYSOR
PRESIDENT
6800 ORANGETHORPE
#B
BUENA PARK, CA 90620
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CELLULAR FOR LESS (4079)
DALE BUEHLER
5267 WEST OLYMPIC BLVD.
LOS ANGELES, CA 90036
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CELLULAR COMMUNICATIONS CORP. (4031)
JOHN THOMPSON
18261 WEST McDERMOTT
IRVING, CA 92714
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CELLULAR SERVICE, INC. (4004)
DAVID S. NELSON
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GLENDALE, CA 91201
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CELLULAR DATA (4010)
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LAGUNA HILLS, CA 92653
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CELLULAR SYSTEMS INT'L INC. (4067)
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SANTA ROSA, CA 95407
(707) 576-7292

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CELLULAR U.S.A. (4086)
REGULATORY CONTACT
GREAT WESTERN BANK BLDG.
7600 DUBLIN BLVD., SUITE 305
DUBLIN, CA 94568
829-0660

DELTA TELECOM MOBILE SERVICE, INC. (4092)
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(213) 927-7447

CITY CELLULAR CORP. (4053)
ROBERT ARSLANIAN
10929 SANTA MONICA BLVD.
LOS ANGELES, CA 90025
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DIGITAL CELLULAR INC. (4087)
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VICE PRESIDENT
2316 COTNER
LOS ANGELES, CA 90064
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COAST CELLULAR CORPORATION (4091)
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CULVER CITY, CA 90230

DIGITAL COMMUNICATIONS NETWORK, INC. (4043)
MARGRIT A. DORGELO
GENERAL MANAGER
2587 TELLER ROAD
NEWBURY PARK, CA 91320
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COMTECH MOBILE TELEPHONE COMPANY (4024)
SUSAN BURCHILL
3928 POINT EDEN WAY
HAYWARD, CA 94545
(415) 732-1100

DIRECT PAGE COMMUNICATION (4090)
REGULATORY CONTACT
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NEWPORT BEACH, CA 92660

CONNECTOR (4069)
PHILIPPE & THEO HARTLEY
724 SO. VICTORY
UNIT 202
BURBANK, CA 91502
(213) 469-6490

DORSA COMMUNICATIONS, INC. (4097)
PETER CASCIATO
871 E HAMILTON AVE.
SUITE C
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CONTINENTAL CELLULAR (4066)
LARRY WILLIAMS
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BEVERLY HILLS, CA 90212
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DOWNER COMMUNICATIONS, INC. (4065)
REGULATORY CONTACT
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BOSTON, MA 02110
(617) 482-6200

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FRESNO CELLULAR TELEPHONE COMPANY (4040)
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KOHYO TELECOMMUNICATIONS (4070)
SHOZO TANABE
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GENERAL MOBILE CELLULAR (4075)
MICHAEL BADER
VICE PRESIDENT
516 MONTEREY PASS ROAD
MONTEREY PARK, CA 91754

L.A. PACIFIC TELECOM (4064)
VINO VASANI
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2808 EAST IMPERIAL HWY.
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GOLDEN WEST CELLULAR TELECOM (4095)
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#12
CORONA, CA 91720

LACTIC SALES (4058)
DAVE STEVENS
VICE PRESIDENT SALES & MARKETING
6045 SLAUSON
CITY OF COMMERCE, CA 90040
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GTE MOBILENET OF CALIFORNIA (4028)
KEN FATTAR
MANAGER REGULATORY & FINANCE
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HAYWARD, CA 94545
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LOS ANGELES CELLULAR TELEPHONE COMPANY (4007)
ROBERT KERSTEIN
6045 SLAUSON AVENUE
COMMERCE, CA 90040
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GTEL (4035)
NETTIE FABIAN
2801 TOWNSGATE, SUITE 300
THOUSAND OAKS, CA 91361
(805) 373-6361

LUCID CELLULAR COMMUNICATIONS, INC. (4084)
REGULATORY CONTACT
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LOS ANGELES, CA 90015
(213) 749-1011

KARFONE LEASING, INC. (4096)
GORDON MARKS
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SUITE 214
LOS ANGELES, CA 90064
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MALL TELECOMMUNICATIONS (4008)
DONN MALL
PRESIDENT
2579 MERCED STREET
SAN LEANDRO, CA 94577-4207
(415) 351-5010

*Last known address. Reportedly changed/moved.

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APPENDIX C

MATRIX CELLULAR RESOURCES (4074)
STEVEN COGSWELL
GENERAL MANAGER
3628 FOOTHILL BLVD.
LA CRESCENTA, CA 91214
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NATIONWIDE CELLULAR SVC., INC. (4049)
JEROME SANDERS
VICE PRESIDENT
20 EAST SUNRISE HIGHWAY
VALLEY STREAM, NY 11582
(516) 568-2000

MISSION BELL (4059)
30011 IVY GLENN
LAGUNA NIGUEL, CA 92677
(714) 495-0400

NORTH AMERICAN CELLULAR TELEPHONE, INC. (4012)
DR. JOHN M. DICK
PRESIDENT
11160 WARNER AVENUE, SUITE 213
FOUNTAIN VALLEY, CA 92708
(714) 540-2620

MOTOROLA CELLULAR SERVICE, INC. (4025)
CARI ANDERSON
1475 WEST SHURE DRIVE
ROOM S224
ARLINGTON HEIGHTS, IL 60004
(708) 632-6700

NOVA CELLULAR WEST, INC. (4038)
KEVIN MCALLISTER
PRESIDENT
324 B NORTH EL CAMINO REAL
ENCINITAS, CA 92024
(619) 944-3434

MY STORE, INC. (4042)
FOUAD MASRI
PRESIDENT
1971 NORTH TUSTIN
ORANGE, CA 92665
(714) 998-1115

PACIFIC COMMUNICATIONS INDUSTRIES, INC. (4017)
JODY FARACE
PRESIDENT
P.O. BOX 2088*
CERRITOS, CA 90202-2088
(714) 261-1007

NATIONAL CELLULAR NETWORK (4037)
WILLIAM B. VERNON
P.O. BOX 7449
WESTLAKE VILLAGE, CA 91359-7449
(805) 373-9913

PACIFIC WEST CELLULAR* (4061)
GERHARD RANDEL
OWNER
25 EAST HUNTINGTON DRIVE*
ARCADIA, CA 91006
(818) 445-3437

NATIONAL PAY TELEPHONE CORP. OF CALIF. (4033)
KEN SMITH
REGULATORY AFFAIRS
C/O AMNEX (CALIFORNIA), INC.
5295 TOWN CENTER ROAD
BOCA RATON, FL 33486
(407) 394-9780

PACTEL MOBILE SERVICES (4023)
RICHARD NELSON
P.O. BOX 19707
IRVINE, CA 92713
(714) 222-7000

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APPENDIX C

PERSONAL CELLULAR SERVICES (4088)
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26291 PRODUCTION AVENUE
SUITE 3
HAYWARD, CA 94545
(415) 732-9531

SOUTHLAND COMMS (NATL. PAGING AIR CALL) (4011)
AHMAD BAYAA
PRESIDENT
1224 VILLAGE WAY, SUITE A
SANTA ANA, CA 92705
(714) 664-1600

PORTABLE CELLULAR COMMS. INC. (4072)
REGULATORY CONTACT
20 EAST SUNRISE HIGHWAY
VALLEY STREAM, NY 11582

SOUTHWEST CELLULAR TELEPHONE CO., INC. (4068)
DOROTHY FASACK
2064 NORTH BUSH STREET
SANTA ANA, CA 92706
(714) 547-4663

REDWOOD CELLULAR COMMUNICATIONS INC. (4062)
WILLIAM COLCLOUGH
1184 YULIPA AVE.
SANTA ROSA, CA 95402
(707) 544-5041

THE CELLULAR SOURCE (KRONOS) (4063)
J.F. GUHRING
110 S. PINE STREET
#102
SANTA MARIA, CA 93454
(805) 922-2900

SACRAMENTO CELLULAR TELEPHONE COMPANY (4041)
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GENERAL MANAGER
1750 HOWE AVENUE, SUITE 102
SACRAMENTO, CA 95815

THE CELLULAR SVC. PARTNERSHIP (4073)
GRAHAM TENNESON
C/O CELLULAND
580 FOLSOM STREET
SAN FRANCISCO, CA 94105
(415) 882-9626

SANTA CRUZ CELLULAR (4054)
ANDY PATEL
P.O. BOX 1250
MILLBRAE, CA 94030
(415) 692-3434

THE CITY CELLULAR COMPANY (4094)
GARY DEBOOS
PRESIDENT
1061 N. SHEPARD, UNIT D
ANAHEIM, CA 92806
714 632-8320

SOUTHERN CALIFORNIA TELEPHONE CO. (4055)
DAVID MONTGOMERY
14148 E. FIRESTONE BLVD.
SANTA FE SPRINGS, CA 90670

THE PHONE COMPANY FRANCHISING CORP. (4048)
1669 OLD BAYSHORE HIGHWAY
BURLINGAME, CA 94010

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CALIFORNIA PUBLIC UTILITIES COMMISSION
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TRISTAR CELLULAR SERVICES (ELI BOULOS) (4081)
ELI BOULOS
PRESIDENT/PROPRIETOR
13801 VENTURA BOULEVARD
SUITE 100
SHERMAN OAKS, CA 91423
(818) 980-8645

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TWENTIETH CENTURY CELLULAR (4071)
KIMBERLY SOMMERHAUSER
ASSISTANT TO THE PRESIDENT
2575 EL PRESIDIO STREET
LONG BEACH, CA 90810

(4071) (4071) (4071) (4071) (4071)
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ULTRATELECOM, INC. (4013)
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10846 WASHINGTON BLVD.*
CULVER CITY, CA 90230-3610
(213) 202-1777

(4013) (4013) (4013) (4013) (4013)
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VCI CELLULAR MOBILE PHONE CORP. (4027)
DAVID PEREZ
P.O. BOX 537
CHERRY HILL, NJ 08003-0537

(4027) (4027) (4027) (4027) (4027)
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WESTERN CELLULAR MANAGEMENT (4083)
REGULATORY CONTACT
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(4083) (4083) (4083) (4083) (4083)
(4083) (4083) (4083) (4083) (4083)
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XCELL CELLULAR (4078)
HECTOR ROYBAL
747 EAST LOCUST
PASADENA, CA 91101
818 795-4000

(4078) (4078) (4078) (4078) (4078)
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CALIFORNIA PUBLIC UTILITIES COMMISSION
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APPENDIX C

AA TEL-COMM AND SIERRA TEL-COMM (5071)
MR. LYNN SEELEY
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AMERICA'S CHOICE TELEPHONE, INC. (5021)
MR. PAUL ANEMA
PRESIDENT
1581 CUMMINS DR.
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MODESTO, CA 95351
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ACCESS NET OF SAN FRANCISCO (5158)
TRICIA BRECKENRIDGE
DIGINET
222 EAST ERIE STREET
MILWAUKEE, WI 53202-6004

AMERICALL CORPORATION (5031)
WILLIAM E. KOCH
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STOCKTON, CA 95202
(209) 464-4825

ACCESS NET, INC. (5157)
TRICIA BRECKENRIDGE
DIGINET
222 EAST ERIE STREET
MILWAUKEE, WI 53202-6004

AMERICAN COMMS. ENTER. (FUTURETEK) (5113)
CYNTHIA WILBRAND
585 TAYLOR UNIT 1
BELMONT, CA 94002
(415) 345-8422

ADVANCED COMMUNICATION TECHNOLOGIES (5206)
REGULATORY CONTACT
3416 MENDOCINO AVENUE
SANTA ROSA, CA 95403
707 523-1601

AMERICAN LONG DISTANCE EXCHANGE, INC. (5187)
DANNY HAMMON
NETWORK COORDINATOR
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SUITE 630
HOUSTON, TX 77057
(713) 789-7000

ALL-STATE COMMUNICATIONS, INC. (5020)
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#4
TRENTON, NJ 08619-2643
(201) 494-9000

AMERICAN NATIONAL TELCOM (5132)
STEPHEN W. EFROYMSON
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SUITE 100
STUDIO CITY, CA 91604
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ALLNET COMMUNICATIONS SERVICES, INC. (5005)
LARENE FLACK
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WASHINGTON, DC 20036
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AMERICAN NETWORK EXCHANGE, INC. (5138)
REGULATORY CONTACT
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BOCA RATON, FL 33486
(407) 394-9780

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CALIFORNIA PUBLIC UTILITIES COMMISSION
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AMERICAN TELECOMMUNICATIONS CORP. (5183) BATH OF VAN NUYS (5198) REGULATORY CONTACT
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V.P. OPERATIONS
1001 S. SHERMAN
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SHERMAN OAKS, CA 91403
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AMERITEL INC. (5001) ATLANTIC WESTERN TELECOM (5155) REGULATORY CONTACT
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KENNETH G. THOMAS
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WEST LOS ANGELES, CA 90046
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ASCOM AUTELCA COMMUNICATIONS, LTD. (5204) AIN TELECOMMUNICATIONS, INC. (5106) REGULATORY CONTACT
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BAKERSFIELD, CA 93305
(213) 494-2899

ASSOC. COMMUNICATIONS. OF LA (WANG) (5098) BAY AREA TELEPORT (5109) REGULATORY CONTACT
CHARLES CONATY
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SUITE 1700
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STEPHEN BOWEN
GENERAL COUNSEL
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(415) 769-5300

ASSOCIATED COMMS. OF LA INC. (5175) BITTEL TELECOM (ARCHITEL CORP) (5146) REGULATORY CONTACT
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ROBERT BRAL
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AT&T COMMUNICATIONS OF CALIFORNIA, INC (5002) BIZTEL, LTD. (5078) REGULATORY CONTACT
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SAN FRANCISCO, CA 94107
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333 W. SANTA CLARA STREET, STE. 622
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CALIFORNIA PUBLIC UTILITIES COMMISSION
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CABLE & WIRELESS COMMUNICATIONS (TDK) (5056) CHARLES A. TREVSHY MANAGER REGULATORY AFFAIRS 1919 GALLOW'S ROAD VIENNA, VA 22182 (703) 734-54439	CALL AMERICA BUSINESS COMM. CORP. (5055) JEFFREY BUCKINGHAM 879 MORRO STREET SAN LUIS OBISPO, CA 93401 (805) 541-6316
---	---

CABLE & WIRELESS MANAGEMENT SERV., INC. (5131) CHARLES A. TREVSHY MANAGER, STATE REGULATORY AFFAIRS 1919 GALLOW'S ROAD VIENNA, VA 22182 (703) 734-4439	CALL AMERICA PARTNERSHIP-RIVERSIDE (5063) VERNON HALL 2530 E. LA CADENA DR. RIVERSIDE, CA 92507 (714) 369-8090
---	--

CALIFORNIA COMTEL COMPUTER CORP. (5213) REGULATORY CONTACT 5749 ARAPAHOE BOULDER, CO 80303	CALL SAVERS OF FRESNO (5115) JOHN L. CAMPBELL DIRECTOR 55 SHAW AVE., SUITE 201* CLOVIS, CA 93612 (209) 297-1772
---	--

CALIFORNIA INTERCALL, INC. (5176) REGULATORY CONTACT 5808 LAKE WASHINGTON BLVD. N.E. KIRKLAND, WA 98033 (206) 828-8686	CALL U.S.A., INC. (5004) JOYCE MURRAY OFFICE MANAGER 14944 CULLEY COURT SUITE 3 VICTORVILLE, CA 92392 (619) 245-4411
--	---

CALL AMERICA (TM ASSOC.) (5070) REGULATORY CONTACT 1832 BUCHANAN ST., SUITE 205* SAN FRANCISCO, CA 94115	CAPITAL NETWORK SYSTEMS, INC. (5199) MICHAEL MOEHLE REGULATORY CONTACT 600 CONGRESS AVENUE SUITE 1360 AUSTIN, TX 78701 (512) 477-6566
---	---

CALL AMERICA - PALM DESERT (5062) DAVID CLEM GENERAL MANAGER 73-757 HWY. 111 PALM DESERT, CA 92260 (619) 340-2112	CELLOOM (5144) REGULATORY CONTACT 945 WEST HYDE PARK BOULEVARD INGLEWOOD, CA 90302
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CELLTOLL CORPORATION (5202)
REGULATORY CONTACT
6100 SAN FERNANDO ROAD
GLENDALE, CA 91201
(213) 245-0444

COM-SYSTEMS NETWORK SERVICES (5082)
JULIE MCFADDEN
REGULATORY DEPARTMENT
WESTLAKE PLAZA, CENTER TWO
2829 TOWNSGATE ROAD
WESTLAKE VILLAGE, CA 91361
(805) 371-3500

CELLULAR LONG DISTANCE COMPANY (5228)
REGULATORY CONTACT
6045 EAST SLADSON AVENUE
LOS ANGELES, CA 90040

COMMUNIQUE TELECOMMUNICATIONS INC. (5165)
VINCENT P. MURONE
PRESIDENT
4015 GUASTI ROAD
ONTARIO, CA 91761-7807
(714) 391-3411

CHARTER COMMS. (CCI COMMUNICATIONS) (5140)
RONALD ZAJACK
15303 VENTURA BLVD.
SUITE 651
SHERMAN OAKS, CA 91403
(818) 981-1492

COMMUNITEL INC. (5190)
MICHAEL LOZANO
PRESIDENT
250 MONTGOMERY ST. #900
SAN FRANCISCO, CA 94104
(415) 882-7844

CHECK RITE, LTD. (5197)
REGULATORY CONTACT
1767 TRIBUTE ROAD, SUITE G
SACRAMENTO, CA 95815
(916) 924-3118

CONTEL ASC (5036)
ROBERT GORTH
MANAGER, TARIFFS & ANALYSTS
1801 RESEARCH BLVD.*
ROCKVILLE, MD 20850-3186
(301) 251-8300

CHICO TELECOM LTD. (5081)
JAMES A. SMITH
MANAGER
770 L STREET
SACRAMENTO, CA 95814
(916) 448-9436

CONTEL OFFICE COMMS. INC. (REALCOM) (5091)
MICHAEL J. FLAGG
VICE PRESIDENT - FINANCE
12935 NORTH FORTY DRIVE
SUITE 200
SAINT LOUIS, MO 63141
(314) 576-8100

COAST INTERNATIONAL, INC. (5208)
REGULATORY CONTACT
12 CORPORATE WOODS
10975 BENSON DRIVE, SUITE 250
OVERLAND PARK, KS 66210
913 338-1212

DIAL-N-SAVE CORP. (5105)
7241 RAINTREE DRIVE
CITRUS HEIGHTS, CA 95621-3745

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DONALD R. COOK (5133)
REGULATORY CONTACT
2493 WEST SHAW AVENUE
FRESNO, CA 93711

EXECULINE OF SACRAMENTO (5008)
JIM SMITH
PRESIDENT
770 L STREET, SUITE 655
SACRAMENTO, CA 95814
(916) 325-5468

ECOM-O-DIAL OF LAKE ISABELLA (5067)
STEVEN H. RAPP
156 N. MAIN
BISHOP, CA 93514
(619) 873-8076

EXECULINES OF SAN FRANCISCO (5066)
CHUCK BOGGS
1941 O'FARRELL ST. SUITE 100
SAN MATEO, CA 94403
(415) 345-8422

ECOM-O-DIAL OF RIDGECREST (5080)
JOHN HALL
250 BALSAM STREET
RIDGECREST, CA 93555
(619) 375-3235

EXTELCO, INC. DBA EXPRESS TEL (5047)
JERRY E. DYER
REGULATORY DEPARTMENT
324 SO. STATE STREET
SALT LAKE CITY, UT 84111
(801) 521-0200

ELCOTEL LD OS (5159)
DENNIS ERTZBISCHOFF
6428 PARKLAND DRIVE
SARASOTA, FL 34243
(813) 758-0389

FAIRCHILD COMMUNICATIONS SERVICES CO. (5154)
STUART G. MEISTER
VICE PRESIDENT & GENERAL COUNSEL
300 WEST SERVICE ROAD
P.O. BOX 10804
CHANTILLY, VA 22021-9998
(703) 478-5980

ESCONDIDO TELEPHONE CORP. (5076)
JACKIE LORTZ
TARIFF ADMINISTRATOR
525 B STREET
SUITE 435
SAN DIEGO, CA 92101
(619) 741-5550

FG VENTURES (TELESPHERE NETWORK) (5016)
JACK A. PACE
TWO MID AMERICA PLAZA #500
OAK BROOK TER, IL 60181-4451
(415) 839-3722

EXCEL TELECOMMUNICATIONS, INC. (5196)
KENNY TROUTT
P.O. BOX 744114
DALLAS, TX 75374
(214) 770-4522

FIBER DATA SYSTEMS (5166)
REGULATORY CONTACT
7668 TELEGRAPH ROAD
CITY OF COMMERCE, CA 90040
(714) 900-0000

3/27/91

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APPENDIX C

PHONE AMERICA INC. (5185)
ROBERT PETERSON
12323 S.W. 66TH AVENUE
PORTLAND, OR 97223
(503) 620-2400

INTEGRATED OPERATOR SERVICE (COACHELLA) (5117)
OTIS K. CRANFORD
73-754 HIGHWAY 111
PALM DESERT, CA 92260
(619) 346-9292

GLOBAL ACCESS TELECOMMUNICATIONS (5150)
JACK DOD
PRESIDENT
7606 FOLSOM BLVD.
SACRAMENTO, CA 95825
(916) 383-9040

INTELICAL OPERATOR SERVICES (5168)
REID PRESSON
2155 CHENAULT
SUITE 410
CARROLTON, TX 75006
(214) 416-0022

GTE MOBILNET OF SANTA BARBARA (5145)
REGULATORY CONTACT
616 FM 1960 WEST, SUITE 400
HOUSTON, TX 77090
(713) 583-7210

INTERNATIONAL PACIFIC (5215)
REGULATORY CONTACT
WEST 442 RIVERSIDE, SUITE 1528
SPOKANE, WA 99201

GTE MOBILNET OF SF (5142)
REGULATORY CONTACT
616 FM 1960 WEST, SUITE 400
HOUSTON, TX 77090
(713) 586-1436

INTERNATIONAL TELECHARGE, INC. (5123)
PATRICIA BALL
108 SOUTH AKARD
DALLAS, TX 75202
(214) 744-0240

HENDRIX (5137)
WILLIAM D. CROCKETT
GENERAL MANAGER
496 W. EUCLID RD.
EL CENTRO, CA 92243

INTERNET COMMUNICATIONS CORP. (5180)
PAUL RICKENT
PRESIDENT
TWO BRYANT STREET, #200
SAN FRANCISCO, CA 94105
(415) 421-5685

INSINC CORPORATION (5216)
KENNETH CASNER
12160-209 ABRAMS ROAD
DALLAS, TX 75243
(214) 234-8877

LA CONEXION FAMILIAR, INC. (5212)
REGULATORY CONTACT
29 MARY STREET
SECOND FLOOR
SAN RAFAEL, CA 94901

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LINKATEL COMMUNICATIONS, INC. (SAN DIEGO). (5191) JAMES BECHTEL VICE PRESIDENT - REGULATORY 2330 FARADAY AVENUE CARLSBAD, CA 92008 (619) 431-8380	MCI TELECOMMUNICATIONS CORPORATION (5011) PATRICK CHOW 201 SPEAR STREET 9TH FLOOR SAN FRANCISCO, CA 94105 (415) 978-1140
--	---

LOCAL AREA TELECOMMUNICATIONS (5151) STUART N. DOLGIN HOUSE COUNSEL 17 BATTERY PLACE, SUITE 1200 NEW YORK, NY 10004-1256 (212) 509-5115	METROMEDIA COMMUNICATIONS CORP. (5114) REGULATORY CONTACT 33 NE 2ND ST., #300 FORT LAUDERDALE, FL 33301-1044 (305) 523-6381
--	---

LONG DISTANCE FOR LESS (5162) TOBY MANDELL PRODUCT & PROVISIONING COORDINATOR 4561 EAST McDOWELL ROAD #211 PHOENIX, AZ 85008 (602) 267-3455	METROMEDIA HOTELNET, INC. (CHERNOW) (5203) REGULATORY CONTACT 2500 CENTRAL AVENUE BOULDER, CO 80301 (303) 444-1100
--	--

LONG DISTANCE NETWORK SERVICES, INC. (5201) REGULATORY CONTACT ONE WEST LOOP SOUTH SUITE 100 HOUSTON, TX 77027 (713) 684-0403	METROPOLITAN FIBER SYSTEMS, INC. (5172) DOUGLAS FRAZIER ONE TOWER LANE SUITE 1600 OAKBROOK TERRACE, IL 60181 (312) 218-0007
--	--

LONG DISTANCE/USA (5149) WESLEY A. YASUDA VICE PRESIDENT, DEVELOPMENT PACIFIC TOWER, SUITE 880 1001 BISHOP STREET HONOLULU, HI 96813 (808) 526-2671	MIDAMERICAN COMMUNICATIONS CORP. (5225) KAREN TORRES 2918 NORTH 72ND STREET OMAHA, NE 68134 (402) 392-6848
---	--

MATRIX TELECOM (5227) DENNIS MIGA 9003 AIRPORT FREEWAY SUITE 340 FORT WORTH, TX 76180 (817) 581-9380	MTEL DIGITAL SYSTEMS, INC. (5141) ERNEST OSWALT VICE PRESIDENT P.O. BOX 2469 JACKSON, MI 39225 (601) 944-1300
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NAPA VALLEY TELECOM SERVICES (5044)
SAM MEDINA
GENERAL PARTNER
P.O. BOX 6740
NAPA, CA 94581-1740
(707) 257-3875

NORTHWESTERN PAYPHONE SYSTEMS (5178)
REGULATORY CONTACT
5045-199 VALLEY CREST DRIVE
CONCORD, CA 94521
(415) 798-3563

NATIONAL COMMUNICATIONS NETWORK (5210)
REGULATORY CONTACT
1440 NORTH FIESTA BLVD., SUITE 100
P.O. BOX 2000
GILBERT, AZ 85234
(602) 497-8425

ON LINE COMMUNICATIONS INC. (5177)
REGULATORY CONTACT
2933 BUNKER HILL
LN# 201
SANTA CLARA, CA 95054-1124
(408) 986-1525

NATIONAL PAY TELEPHONE CORP. OF CALIF. (5097)
ROSS SCHEER
9655 IRONDALE AVE.
CHATSWORTH, CA 91311-5009
(213) 274-0127

ONE-2-ONE COMMUNICATIONS (PROTO-COL) (5209)
REGULATORY CONTACT
3800 N. CENTRAL AVENUE
SUITE 300
PHOENIX, AZ 85012

NATIONAL TELEPHONE & COMMS. INC. (5173)
REGULATORY CONTACT
1000 EAST WILLIAMS ST.
SUITE 100
CARSON CITY, NV 89071
(714) 640-7749

OPERATOR SERVICES WEST (TA INVESTMENT) (5221)
REGULATORY CONTACT
1500 EAST TROPICANA AVE.
SUITE 230
LAS VEGAS, NV 89119

NETWORK TELEPHONE SERVICES (5189)
DANIEL W. BAKER
HANSON, BRIDGETT, MARCUS, VLAHOS & RUDY
333 MARKET STREET, SUITE 2300
SAN FRANCISCO, CA 94105-2173
(415) 777-3200

OPTICOM (ONE CALL COMMUNICATIONS) (5226)
REGULATORY CONTACT
701 CONGRESSIONAL BLVD.
SUITE 140
CARMEL, IN 46032
(317) 637-1300

NORTHWEST NETWORK COMMS., INC. (5029)
CHARLES R. ROBINSON
P.O. BOX 4548
REDDING, CA 96099-4548
(916) 246-7577

PACIFIC MIDWEST INVESTMENT (5111)
REGULATORY CONTACT
73754 HIGHWAY 111
PALM DESERT, CA 92260
(714) 968-0116

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PAYLINE SYSTEMS INC. (5170)
FRANK A. BOERS
VICE PRESIDENT FINANCE
921 S.W. WASHINGTON ST.
SUITE 250
PORTLAND OREGON, OR 97205
(503) 243-2930

SATELLITE BUSINESS SYSTEMS (5013)
PATRICK CHOW
TARIFF ADMINISTRATOR
201 SPEAR STREET, 9TH FLOOR
SAN FRANCISCO, CA 94105
(415) 978-1140

PHONE CLUB USA (5139)
REGULATORY CONTACT
46 LA LOMA DRIVE
MENLO PARK, CA 94025

SHARED TECHNOLOGIES, INC. (5200)
REGULATORY CONTACT
100 GREAT MEADOW ROAD
SUITE 104
WEATHERSFIELD, CT 06109

PTT TELECOMMUNICATIONS (5108)
M. R. PAROANI
GENERAL MANAGER
P.O. BOX 985
BEVERLY HILLS, CA 90213
(213) 852-0404

SHARENET COMMUNICATIONS COMPANY (5222)
NANCY ADLER
4633 WEST POLK STREET
PHOENIX, AZ 85043
(407) 740-8575

RANGER CALIFORNIA (5094)
VAN C.V. FRANCISCO
TWO EMBARCADERO CENTER, SUITE 2320
SAN FRANCISCO, CA 94111
(415) 394-7777

SOUTH BAY COMMUNICATIONS, INC. (5110)
WILLIAM VAN VLIET
PRESIDENT
1299 E. ARTESTA BLVD #190
CARSON, CA 90746-1603
(213) 632-4333

RESURGENS COMMUNICATIONS GROUP, INC. (5136)
RONALD L. BROOKS
VICE PRESIDENT - SALES
945 EAST PACES FERRY ROAD
SUITE 2210
ATLANTA, GA 30326
(404) 261-6190

SPECTRUM II, INC. (5224)
RONALD GRIDER
PRESIDENT
8001 INDIAN SPRINGS
ORANGEVALE, CA 95662
(916) 726-6323

SACRAMENTO LONG DISTANCE (5160)
REGULATORY CONTACT
77 CADILLAC DRIVE, SUITE 270
SACRAMENTO, CA 95825
(916) 483-0328

STANDARD INFORMATION SERVICES, INC. (5039)
ANDREW R HOROWITZ
PRESIDENT
1409 E WARNER #D
SANTA ANA, CA 92705
(714) 545-4772

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TEL COM INTERNATIONAL (5205)
REGULATORY CONTACT
162 NORTH FRANKLIN STREET
CHICAGO, IL 60606

TELEMARKETING COMMUNICATIONS, INC. (5015)
JULIE MCFADDEN
2829 TOWNSGATE ROAD
SUITE 200
WESTLAKE VILLAGE, CA 91361
(805) 371-3500

TEL TEC EXCHANGE OF SACRAMENTO (5128)
TOM B. MARKELEY
P.O. BOX 276857
SACRAMENTO, CA 95827-6857
(916) 965-5800

TELCO SYSTEMS MGMT., INC. (5194)
REGULATORY CONTACT
1700 DAVIS LN*
RENO, NV 89511-7543
(702) 329-1102

TEL-TOLL, INC. (5033)
JOHN MALAER
156 NORTH MAIN STREET
BISHOP, CA 93514
(619) 873-8076

TELECOM PLUS TENANT SERVICES INC. (5120)
HERBERT J. BREGER
TELECOM BLDG. 48-40 W 34TH STREET*
LONG ISLAND CITY, NY 11101
(800) 211-6095

TELEMARKETING COMM. OF BAKERSFIELD (5084)
JULIE MCFADDEN
NETWORK ADMINISTRATION MANAGER
2829 TOWNSGATE ROAD
SUITE 200
WESTLAKE VILLAGE, CA 91361
(805) 371-3500

TELECOMMUNICATIONS INT'L. (ZCZC-IA) (5164)
AARON AMID
PRESIDENT
6399 WILSHIRE BLVD., PENTHOUSE
LOS ANGELES, CA 90048
(213) 653-3000

TELEMARKETING COMM. OF SAN LUIS OBISPO (5085)
JULIE MCFADDEN
NETWORK ADMINISTRATION MANAGER
2829 TOWNSGATE ROAD
SUITE 200
WESTLAKE VILLAGE, CA 91361
(805) 371-3500

TELECONNECT COMPANY (5130)
MICHAEL J. ENSRUD
REGULATORY ANALYST
500 SECOND AVENUE, S.E.
P.O. BOX 3163
CEDAR RAPIDS, IA 52401
(319) 366-6600

TELEMARKETING COMMUNICATIONS OF VENTURA (5087)
JULIE MCFADDEN
NETWORK ADMINISTRATION MANAGER
2829 TOWNSGATE ROAD
SUITE 200
WESTLAKE VILLAGE, CA 91361
(805) 371-3500

TELECONNECT LONG DISTANCE SVCS & SYSTE (5152)
REGULATORY CONTACT
500 SECOND AVENUE, S.E.
CEDAR RAPIDS, IA 52401
(319) 366-6600

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TELEINTERNATIONAL COMMUNICATIONS LTD PARTNERSHIP (5179) REGULATORY CONTACT 7300 WOOLWORTH OMAHA, NE 68124 (402) 392-1110	TMC COMMUNICATIONS (5147) JULIE MCFADDEN NETWORK ADMINISTRATION MANAGER 2829 TOWNSGATE ROAD SUITE 200 WESTLAKE VILLAGE, CA 91361 (805) 371-3500
--	---

TELEPORT COMMS. - LA INC. (5171) ROBERT ATKINSON 1 TELEPORT DRIVE SUITE 301 STANTON ISLAND, NY 10311-1011 (718) 983-2160	TMC COMMUNICATIONS L.P.C. (5193) JULIE MCFADDEN 2829 TOWNSGATE ROAD SUITE 200 WESTLAKE VILLAGE, CA 91361 (805) 371-3500
---	--

TELEPORT COMMS. OF SF (5167) BONNEY SCOTT TELEPORT 1, ONE TELEPORT DRIVE SUITE 301 STANTON ISLAND, NY 10311-1011 (718) 983-2152	TMC OF FRESNO (5121) JULIE MCFADDEN NETWORK ADMINISTRATION MANAGER 2829 TOWNSGATE ROAD SUITE 200 WESTLAKE VILLAGE, CA 91361 (805) 371-3500
--	--

TELESPHERE LIMITED, INC. (5156) HEATHER B. GOLD DIRECTOR, REGULATORY AFFAIRS 4TH FLOOR, 6100 EXECUTIVE BLVD. ROCKVILLE, MD 20852 (301) 230-4656	TMC OF SAN DIEGO (TMC LONG DISTANCE) (5088) WENDY PRESTON TARIFF ADMINISTRATOR UNION BANK BLDG., SUITE 435 525 B STREET SAN DIEGO, CA 92101 (619) 237-5050
--	--

TELESTAR 900 CORPORATION (5127) DON MERRIAM PRESIDENT 2880 SUNRISE BOULEVARD, SUITE 124 RANCHO CORDOVA, CA 95742 (916) 638-3553	TMC OF STOCKTON (TMC OF STOCKTON LTD.) (5125) JULIE MCFADDEN NETWORK ADMINISTRATION MANAGER 2829 TOWNSGATE ROAD SUITE 200 WESTLAKE VILLAGE, CA 91361 (805) 371-3500
--	---

THRIFTY TELEPHONE (5083) WILLIAM KETTEL, SR. 300 PLAZA ALICANTE #380 GARDEN GROVE, CA 92640 (714) 740-2880	TOLL COMMUNICATIONS, INC. (5035) MR. L. CRAIG CHESBRO 307 S. MAIN ST. UKIAH, CA 95482 (707) 463-2158
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APPENDIX C

U. S. AMERI-CALL INC. (5017)
GARY DEBUISE
VICE PRESIDENT
1489 1000 OAKS BLVD.*
SUITE 1
1000 OAKS, CA 91362
(805) 496-3631

US FIBERCOM NETWORK (5181)
ROBERT R. VANCE JR.
PRESIDENT
TRUMP TOWER
725 - 5TH AVE
NEW YORK, NY 10022
(212) 758-8200

U.S. INTEL, INC. (5129)
STEVEN G. REYNOLDS
PRESIDENT
9333 TECH CENTER DRIVE, SUITE 250
SACRAMENTO, CA 95826
(916) 369-6666

US FIBERLINE COMMUNICATIONS INC. (5188)
HOLLY THOMPSON
ADMINISTRATIVE ASSISTANT
6745 CONVOY COURT
SAN DIEGO, CA 92111
(619) 591-1111

U.S. SPRINT (5112)
RICHARD PORKEY
700 AIRPORT BLVD.
BURLINGAME, CA 94010
(415) 375-5856

US OPERATORS INC. (5174)
DIANE M. BALDWIN, ESQ.
108 SOUTH AKARD
SUITE 2400
DALLAS, TX 75202
(214) 761-1820

UNI COMMUNICATIONS INC. (5219)
CHARLES JOHNSON
PRESIDENT
580 GRAND AVENUE
OAKLAND, CA 94610

VALUE ADDED COMMUNICATIONS, INC. (5220)
REGULATORY CONTACT
1901 S. MEYERS ROAD, SUITE 530
OAKBROOK, IL 60181
(708) 421-1111

UNITED COMMUNICATIONS, INC. (5122)
CRAIG NELSON
P.O. BOX 846
1834 MCPHERSON
NORTH BEND, OR 97459
(503) 756-4103

VORTEL COMMUNICATIONS (5134)
JOHN LERCH
50 SANTA ROSA AVE., SUITE 300
SANTA ROSA, CA 95404
(707) 527-7325

UNITED STATES TRANSMISSION SYSTEMS INC (5041)
DONALD P. CASEY
100 PLAZA DRIVE
SECAUCUS, NJ 07096
(201) 330-5741

WEST COAST TELECOMMUNICATIONS INC. (5195)
REGULATORY CONTACT
114 E. HALEY ST., SUITE N
SANTA BARBARA, CA 93101
(805) 962-8800

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CALIFORNIA PUBLIC UTILITIES COMMISSION
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WESTCOAST LONG DISTANCE INC. (5163)
MICHAEL SUNDE
PRESIDENT
P.O. BOX 975
ZEPHYR COVE, NV 89448
(702) 588-5224

WIG WEST INC. (5192)
BOBBI FERGUSON
REGULATORY ANALYST
ONE WILLIAMS CENTER
P. O. BOX 21348 MD 27-2
TULSA, OK 74121
(918) 588-5334

WESTEL COMMUNICATIONS (5052)
JERRY IRION
1367 RANSOM ROAD*
RIVERSIDE, CA 92506
(714) 683-0863

ZERO PLUS DIALING INC./US-LONG-DISTANCE (5186)
REGULATORY CONTACT
9311 SAN PEDRO AVENUE
#300
SAN ANTONIO, TX 78216-4470
(512) 525-9009

WESTEL COMMUNICATIONS, INC. (MONTEREY) (5077)
JERRY CHYO
ACCOUNTANT
411 PACIFIC, SUITE 200
MONTEREY, CA 93940
(408) 649-2300

WESTERN EXPRESS COMMUNICATIONS (5101)
REGULATORY CONTACT
1489 THOUSAND OAKS BLVD*
SUITE E
THOUSAND OAKS, CA 91362

WESTERN UNION CORPORATION (5019)
RICHARD JORDANGER
DIRECTOR-REGULATORY AFFAIRS
ONE LAKE STREET
UPPER SADDLE RIVER, NJ 07458
(201) 818-5302

WILTEL OF CAL. (WILCAL) (5124)
BOBBI FERGUSON
ONE WILLIAMS CENTER
P. O. BOX 21348 MD 27-2
TULSA, OK 74121
(918) 588-5334

(END OF APPENDIX C)

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*Last known address. Reportedly changed/moved.