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Decision 91-12-040 December 18, 1991

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order of Notice of Revocation of)
 Household Goods Carrier Permit)
 [T-166086] and Order to Show Cause to)
 BEST MOVE, Inc., a California)
 Corporation, and Eduardo Healy Reyes,)
 Respondents.)

ORIGINAL
 Case 91-11-002
 (Filed November 6, 1991)

ORDER OF REVOCATION

On November 6, 1991, we issued a "Notice of Revocation of Household Goods Carrier Permit and Order to Show Cause" which set forth that the Compliance and Enforcement staff of the Commission's Transportation Division was prepared to present evidence concerning alleged violations by Best Move Inc. as follow:

1. Failure to Maintain Carrier Records;
2. Failure to Allow Inspection of Records;
3. Failure to Provide the "Important Information For Shippers" Booklet;
4. Failure to Acknowledge or Process Shipper's Loss and Damage Claims;
5. Failure to Provide Written Estimates/Misrepresentation of Costs;
6. Operating without Adequate Insurance;
7. Operating without a Valid Permit;
8. Failure to Adequately Train and Supervise Employees."

Ordering Paragraphs 1 and 2 of the "Notice of Revocation of Household Goods Carriers Permit and Order to Show Cause" provided as follows:

- *1. This order shall be served on respondents Eduardo Healy Reyes and Best Move, Inc. as notice to BEST MOVE, Inc. of the pending revocation of its permit (T-166086) and of its right, under Public Utilities Code Section 5285, to request a hearing within 30 days of receiving such notice. The respondents' written request for a hearing shall be addressed to the Commission's Executive Director, and a copy also sent to both the General Counsel and Chief Administrative Law Judge at 505 Van Ness Avenue, San Francisco, CA 94102;
2. In the event no hearing is requested, an ex parte order will be issued permanently revoking BEST MOVE, Inc.'s permit with prejudice".

On November 12, 1991, Larry E. McNeely filed Certificates of Service stating that on November 9, 1991, he served the Notice of Revocation of Household Goods Carrier Permit and Order to Show Cause, with supporting declaration of M. Clairmont upon Best Move, Inc., and upon Eduardo Healy Reyes.

A written request for hearing has not been filed.

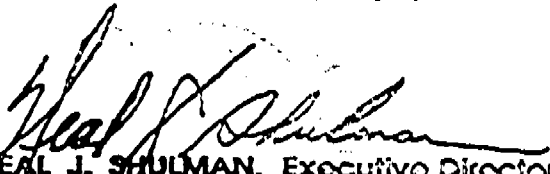
IT IS ORDERED that the permit of Best Move, Inc. authorizing operations as a household goods carrier is revoked with prejudice.

This order is effective today.

Dated December 18, 1991, at San Francisco, California.

I CERTIFY THAT THIS DECISION
WAS APPROVED BY THE ABOVE
COMMISSIONERS TODAY

PATRICIA M. ECKERT
President
JOHN B. OHANIAN
DANIEL Wm. FESSLER
NORMAN D. SHUMWAY
Commissioners


NEAL J. SHULMAN, Executive Director
PS