

ORIGINAL

Decision 82 07 013 JUL 7 - 1982

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

John Hinz,  
Complainant,

vs.

General Telephone Company,  
Defendant.

Case 11036  
(Filed October 7, 1981;  
Petition for Modification  
filed April 19, 1982)

**ORDER DENYING PETITION FOR  
MODIFICATION OF DECISION 82-03-013**

A petition for rehearing, redesignated as a Petition for Modification since legal error was not alleged, was filed on April 19, 1982 by complainant.

Each issue raised in the petition is addressed below:

1. The petition claims the decision did not address the question of "why a regulated monopoly should be relieved of the obligation of serving its customers". In fact, the Conclusion of Law at page 8 of Decision (D.) 82-03-013 which states "1. The billing procedure observed by General is just, reasonable, and adequate as to Hinz." precisely addresses the issue of General's obligation to serve its customers. It finds that General was doing so as to petitioner. Any further discussion of this issue would be beyond the scope of the complaint.

6. Petitioner's suspicion as to the reason for General's unwillingness to recompute prior bills (in a manner providing corrected copies without adjustments) was not proven at the hearing and thus, properly not addressed in the decision.

For each of the foregoing reasons, IT IS ORDERED that petitioner John Hinz' Petition for Modification of Decision 82-03-013 is denied.

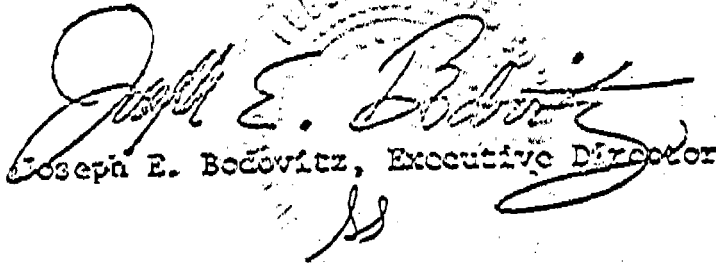
This order becomes effective 30 days from today.

Dated JUL 7 1982, at San Francisco, California.

RICHARD D. GRAVELLE  
LEONARD M. GRIMES, JR.  
VICTOR CALVO  
PRISCILLA C. GREW  
Commissioners

Commissioner John E. Bryson,  
being necessarily absent, did  
not participate.

I CERTIFY THAT THIS DECISION  
WAS APPROVED BY THE ABOVE  
COMMISSIONERS TODAY.

  
Joseph E. Bodovitz, Executive Director