Decision 82 07 083 JUL 21 1982

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation)
for the purpose of considering and)
determining minimum rates for)
transportation of used household)
goods and related property)
statewide as provided in Minimum)
Rate Tariff 4-B and the revisions)
or reissues thereof.

Case 5330
Petition for Modification 117
(Filed May 21, 1982;
amended June 21 and July 12, 1982)

INTERIM OPINION

Minimum Rate Tariff (MRT) 4-B names rates and rules applicable to the transportation of used household goods. By this petition, California Moving & Storage Association. Inc. (CMSA) seeks to include in MRT 4-B a new series of rates and rules authorizing carriers to offer customers a guaranteed price based upon the cubic measurement of a shipment.

CMSA notes that the Congress of the United States, by passage of the Household Goods Carriers Act of 1980, signaled the beginning of a number of changes in the industry. One of these changes was addressed by the Commission in Decision (D.) 93622 dated October 6, 1981 in Case (C.) 5330, Petition for Modification (Pet.) 115. By that decision we adopted a rule in MRT 4-B providing that late pickup or delivery of a shipment could result in penalty payments of \$100 per day to shippers. Another of the changes, still under consideration, concerns full value protection for shippers as an alternative method of settling loss and damage claims.

Under the rules proposed by CMSA in this proceeding, total shipment revenue will consist of (1) a charge for loading and unloading, (2) a separate charge for the line haul portion of the

shipment, and (3) charges for accessorial services, if any. Charges would be quoted in writing and would be binding for 30 days. These charges would be the maximum collectible unless the shipper on loading or unloading day requests services not contemplated at the time the shipment was estimated. The new service would be applicable only to residential moves.

CMSA asserts that assessment of charges on a cube basis rather than an hourly or hundredweight basis will provide incentive for greater employee productivity by offering employees an opportunity for greater total earnings through reduction or elimination of nonproductive time. CMSA also believes that many household shippers are not clear about the determination of current MRT 4-B charges assessed by carriers, and that many shippers desire a binding, guaranteed cost prior to shipment tender.

We recently authorized the use of a rule similar to the one proposed here by D.82-06-095 dated June 15. 1982 in Application 82-02-49. By that decision Bekins Moving and Storage Co. (Bekins) was authorized to issue binding estimates on shipments of household goods other than used office and store equipment.

CMSA believes that its proposal could drastically alter the competitive market by allowing carriers to bid each moving job. It asks therefore that we adopt its proposal ex parte for a period of one year during which time the Commission and the industry may monitor the program and offer adjustments as necessary after a sixmonth period. It requests that its proposal be adopted promptly so that the industry might make use of the rule during its peak season.

CMSA states that its proposal is closely associated with another proceeding -- C.5330, OSH 100 -- our investigation into the question of whether to adopt a form of ratemaking for the transportation of used household goods different than the present minimum rate system. CMSA believes that its guaranteed price proposal will offer a measure of stability for the industry and the consuming public and will also provide a source of data for use by the Commission in determining whether to adopt a different form of ratemaking. connection, CMSA recommends that if its guaranteed price proposal is adopted we withhold formal action in C.5330. OSH 100 until the new guaranteed price rules are installed, tested, and monitored. It believes this is essential in order to assure the industry that the present high level of service will continue while offering consumers an opportunity to know in advance precisely what that service will cost. CMSA asserts that adoption of its amended proposal will not increase, or decrease, overall revenue earned under MRT 4-B by more than 1%.

The staff has tested the amended rates proposed by CMSA and determined that the resultant charges are in some cases lower and sometimes slightly higher than the current levels of MRT 4-B rates and charges stated on an hourly or hundredweight basis. The staff has no objection to adoption of the proposal on an interim basis. No protests to granting the petition have been received.

CMSA has developed its proposed rates using as a basis known productivity factors currently underlying MRT 4-B rates. The proposed rates are predicated upon cost and economic studies conducted by the Commission staff and CMSA. CMSA has used information from underlying cost studies in Pets. 32 and 52, C.5330, and extracted performance data necessary to convert hourly and hundredweight rates to cubic foot rates. It has used the information set forth in the following table to construct its hundredweight rates.

TABLE I

ILLUSTRATIVE RATES DISTANCE MOVES

(Various Weights and Distances)

Line		. <u>M</u>	ILES		
No.	<u>50</u>	100	250	400	<u>600</u>
1. Avg. Wght per Shpmt.	570	1,430	3,425	6,355	10,365
2. Avg. Cube per Shpmt.	81.4	204.3	489.3	907.9	1,480.7
3. Current CWT Rate					
(Item 300)	\$ 24.00	\$ 16.05	\$ 13.55	\$ 14-10	\$ 15.25
4. Revenue Per Shpmt.			~		
(Item 300)	\$136.80	\$229.52	\$464-09	\$896.06	\$1,580_67
5. Prop. Load/Unload Rate	\$100.00	\$185.00	\$275.00	\$495-00	\$ 715-00
6. Prop. Mileage Rate	37.50	60.00	187.50	400.00	840.00
7. Revenue Per Shpmt.	\$137.50	\$245.00	\$462.50	\$895.00	\$1,555.00

Line 1 shows the average shipment weights used by the staff in Pet. 52. These same weights are currently employed when developing cost increases in minimum rate offset proceedings.

Line 2 shows the conversion to a cube basis by dividing line 1 weights by seven pounds, as required by Item 33 of MRT 4-B.

Line 3 indicates the current rate per 100 pounds set forth in Item 300, MRT 4-B without surcharge. By applying these rates to the average shipment weights on line 1, CMSA has determined revenue per shipment shown on line 4.

Line 5 shows the revenue per shipment for loading and unloading. These rates are set forth in proposed Item 310.

Lines 5 and 6 are totaled on line 7 to demonstrate proposed revenues for shipments of various sizes moving various distances. A more extensive breakdown of rates for various sizes and distances is shown in Appendixes A and B.

Loading and unloading rates for distance moves were developed by converting platform and pickup and delivery costs in Pet. 52, updated through Pet. 114, to a cubic foot basis.

With respect to local rates, CMSA has used performance data developed by the Commission staff in Pet. 52, adopted by the Commission in 1974. CMSA notes that in that study the staff developed loading and unloading times for various shipment weights, and that pounds per man-hour may be obtained from this data.

Table 2, below, demonstrates the method used by CMSA in converting from hourly to cubic measure. Territory A data have been used in this development.

TABLE II
ILLUSTRATIVE RATES
LOAD, UNLOAD
LOCAL RATES

			P	OUNDS		
No.		Less Than 1,000	1,000- <u>1,999</u>	2,000- 4,999	5,000- <u>7,999</u>	8,000 and Over
7.	Hours at Stop (Pet.52/T.4 L.3)	1.32	2.46	5.14	9-14	12.92
2.	Avg. Wt.per Shmpt. (Pet.52/T.4 L.12)	570	1,430	3,425	6,355	10,365
3.	Total Weight L/UL (Line 2x2)	1,140	2,860	6,850	12,710	10,730
4.	Pounds Per ManHour (L.3 divided by L.1)	864	1,163	1,333	1,391	1,604
5.	Conversion to Cube Basis (L.4 div.by 7)	123	166	190	199	229
6.	Rate Per Shipment (Line 1 x \$57.30)	\$75.64	\$140.96	\$294.52	\$523.72	\$740.32
7.	Avg.Cubes Per Shmpt. (L.2 divided by 7)	81	204	489	908	1,481

CMSA states that local moves take, on average, about 4 hours per shipment, and that vehicles in local moves travel 5.6 miles per shipment. CMSA has determined that a running speed of 20 miles

per hour most nearly reflects actual circumstances in local moving. Thus, the current MRT 4-B rate for a van and two men being \$57.30, at a distance of 20 miles the charge per shipment would be the same as the charge for one hour; a shipment moving 40 miles would be twice that hourly rate, etc.

Packing and unpacking rates set forth in proposed Item 355 have been established on a unit pack basis. The rates were developed from Interstate Tariff 410 in effect during 1980. Increases taken in that tariff since 1980 have not been included in CMSA's proposal, it alleges, in order that the proposed rates may most nearly reflect minimum compensatory levels.

The new guaranteed price rules would be subject to several items in MRT 4-B. Significant among these are Items 450, 451, and 452 relating to table of measurements. Item 33.5, requiring an addendum order for additional services, would also be applicable. CMSA also proposes to make the new service subject to penalties for underestimating.

Discussion

Current estimating rules in MRT 4-B authorize carriers to quote total shipment costs in connection with residential moves; but these quotations are no more than estimates and are subject to potential increases of 2-1/2% on distance and 10% on local moves. Authorization of the proposed rates and rules would allow carriers to quote exact shipment costs from which there can be no deviation.

Adoption of the new rules would authorize the use by household goods carriers of two methods of estimating, one a binding, guaranteed quotation. Further, the guaranteed prices proposed will produce total shipment revenues comparable with current MRT 4-B costs. Although carriers may quote guaranteed prices higher than those proposed, we will be interested in whether the current estimating rules continue to be used to any significant extent. That is, if a shipper can receive a guaranteed price at the minimum rate level, why would he be willing to accept a nonguaranteed quotation subject to a 2-1/2% or 10% increase under present estimating rules?

We will authorize this new service for an interim period of one year. However, this need not cause any delay in our issuance of a decision in C.5330, OSH 100 (the regulation proceeding relating to MRT 4-B). The new rates and rules will expire in one year, unless sooner modified or canceled either by our order in C.5330, OSH 100 or a final order in this proceeding.

CMSA's proposal to monitor the effects of the new service is judicious. CMSA and/or the staff can assume this function and inform us any time during the one year experimental period whether the adopted rules should be adjusted or made permanent. Absent a request from interested parties that these new rates and rules be extended, they will expire from application in MRT 4-B in one year.

The CMSA proposal is justified on the basis of the information contained within the amended petition. CMSA's allegation that the level of charges proposed will not reduce or increase overall revenue currently earned under MRT 4-B by more than 1% is corroborated by the staff. A public hearing is not necessary.

In connection with shipments moving over 50 constructive miles and estimated to weigh 1,000 or more pounds, carriers should be required to secure weight certificates in order to assure that charges assessed do not fall below charges applicable on a hundredweight basis for the same transportation.

There is a need for this proposed service, as substantiated in the petition. It will be in the public interest to authorize inclusion of the proposal in MRT 4-B as soon as possible in order that the industry generally may offer the shipping public this new service.

While the petition was amended on June 21, the amendment did no more than correct a technical oversight, the inclusion of container costs in proposed Item 355. There was no protest received within 30 days after notice of the original petition appeared on our Daily Calendar of May 27, 1982. There is no need to wait an additional 30 days after notice of the amended filing, which appeared on our Daily Calendar of June 23.

Findings of Fact

- 1. MRT 4-B names rates and rules for the transportation of used uncrated household goods.
- 2. Included in MRT 4-B are rules relating to estimating practices in connection with residential moves. Charges quoted in connection with shipments moving under these current estimating rules are subject to potential increases of 2-1/2% on distance moves and 10% on local moves. These rates are stated on hundredweight and hourly bases.
- 3. CMSA proposes by this petition to establish in MRT 4-B a provision for quoting guaranteed prices to shippers in connection with residential moves. The proposed rates are set forth on a cubic foot basis.
- 4. The rates proposed would not be subject to additional charges except those for extra services not originally estimated, and requested by shippers, in writing, on loading and unloading days.
- 5. The rates proposed by CMSA will not increase, or decrease, overall revenue earned under MRT 4-B by more than 1%, and are reasonable for use during an interim period by the moving industry as an alternative to the current estimating rules in MRT 4-B.
- 6. In order to assure that charges assessed on a cubic foot basis protect MRT 4-B distance rates, carriers should be required to secure weight certificates on shipments moving over 50 miles and estimated to weigh 1,000 pounds or more.
- 7. In order to implement use of the rates and rules proposed by CMSA as soon as possible, the effective date of this decision should be the date of signature.

Conclusions of Law

- 1. MRT 4-B should be amended to conform with our above findings.
- 2. The authority granted by this decision should expire July 20, 1983, unless sooner modified, extended, or canceled by order of the Commission.

3. The following order has no reasonably foreseeable impact upon the energy efficiency of highway carriers.

INTERIM ORDER

IT IS ORDERED that:

- 1. MRT 4-B (Appendix C to D.65521, as amended) is further amended by incorporating, effective July 21, 1982, Supplement 46 and the revised tariff pages included in Appendix A. These pages shall expire July 20, 1983 unless sooner extended, canceled, or amended by order of the Commission.
- 2. In all other respects D.65521, as amended, shall remain in full force and effect.
- 3. The Executive Director shall serve a copy of the attached tariff amendments on each subscriber to MRT 4-B.

This order is effective today.

Dated ______JUL 21 1982 ____, at San Francisco, California.

JOHN E BRYSON
President
RICHARD D. CRAVELLE
VICTOR CALVO
PRISCILLA C. CREW
Commissioners

Commissioner Leonard M. Grimes, Jr., being necessarily absent, did not participate.

I CERTIFY THAT THIS DECISION WAS APPROVED BY THE ABOVE COMMISSIONERS TODAY.

Joseph E. Bodovitz, Executive Director

APPENDIX A

LIST OF SUPPLEMENT, ORIGINAL. AND REVISED PAGES TO MINIMUM RATE TARIFF 4-B

Supplement

46

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REVISED PAGE 2

SEVENTH

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ORIGINAL

PAGE 37-B

(END OF APPENDIX A)

SUPPLEMENT 46

(Cancels Supplement 45)

(Supplements 31, 44 and 46 Contain All Changes)

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MINIMUM RATE TARIFF 4-B

NAMING

MINIMUM RATES AND RULES

FOR THE

TRANSPORTATION OF USED PROPERTY, VIZ.:

HOUSEHOLD COODS, PERSONAL EFFECTS AND OFFICE,

STORE AND INSTITUTION FURNITURE, FIXTURES

AND EQUIPMENT OVER THE

PUBLIC HIGHWAYS WITHIN THE

STATE OF CALIFORNIA

BY

HOUSEHOLD GOODS CARRIERS

Decision No.

82 07 083

EFFECTIVE 7-21-82/

APPLICATION OF SURCHARGE

Except as otherwise provided, compute the amount of charges in accordance with rates and rules in this tariff, and increase the resulting total as follows:

- g(1) By four (4) percent on charges computed at rates set forth in Items 300, 320, and \pm (E) 365;
- g(2) By one and three-quarters (1-3/4) percent on charges computed at rates set forth in Items 330, 340, and * (E) 370.

The surcharges authorized herein shall be computed to the nearest five (5) cents. In computing the surcharge, two and one-half (2-1/2) cents shall be considered as being nearer to the next five cents.

THE END

\$36 (E) Expires with July 20, 1983.

6 Change)
* Addition)
Decision No.
6 Reduction)

82 07 083

ARRAHAMMENT OF TARRET

This is a loose-leaf tariff arranged as follows:

Section 1 - Rules Section 2 - Regional and Territorial Descriptions Section 3 - Rates Section 4 - Forms of Documents

STABLE OF CONTENTS	ITHM: Except as Shown (Inclusive)
ADDENDUM ORDER FOR SERVICE FORM————————————————————————————————————	Page 1 435 425 441, 441.1 300-375 200-240
* GUARANTEED COST OF SERVICES TABLE OF MEASUREMENTS FORM AND ESTIMATE FORM FOR SHIPPER'S USE	60 33.5 45.5 55.15 20 70 17 110 32 35 34 190 185—187 50

ø Change)
* Addition)
Decision No-

82 07 083

EFFECTIVE

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA.

TABLE OF CONTENTS (Concluded)	Item Except As Shown (Inclusive)
Definition of Technical Terms Delays in Delivery Disposition of Fractions Diverted Shipments Cross Weight Guaranteed Price for Services Thability to Make Delivery Fixed Shipments Observance of Quoted Rates and Charges Payment of Commissions Penalties and Reporting of Underestimates Prickup and/or Delivery at Other Than Ground Floor Probable Cost of Services Rates Based on Varying Minimum Weights References to Items and Other Tariffs Relationships with the Public Shipments Transported by Two or More Carriers Shipping Order and Freight Bill Split Delivery Split Delivery Sprit Dickup Storage in Transit Table of Measurements Units of Measurement To Be Observed Valuation Waiting or Delay Weighmaster's Certificate	162 85 105 105 105 105 105 105 105 10

ø Change) Decision No.

82 07 083

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA.

SECTION 1--RULES

ITEM:

ø5

DEFINITION OF TECHNICAL TERMS (Itoms 5 and 10)

CARRIER means household goods carrier as defined in the Household Goods Carriers

COMMISSION means the Public Utilities Commission of the State of California,

COMMON CARRITR RATE means any intrastate rate or rates of any common carrier or common carriers, as defined in the Public Ptilities Act, lawfully on file with the Commission and in effect at the time of shipment.

CRATED PROPERTY means property securely packed in salesmen's hand sample cases, suitcases, overnight or boston bags, brief cases, hat boxes, valises, traveling bags, trunks, lift vans, barrels, boxes, cartons, crates, cases, baskets, pails, kits, tubs, drums, bags (jute, cotton, burlap or gunny) or bundles (completely wrapped in jute, cotton, burlap, gunny, fibrehoard, or straw matting).

CREDIT CARD means a card defined in Section 484(d) of the Penal Code of the State of California, other than a card issued by the carrier, including bank credit cards and cards issued by major credit card companies.

DISTANCE TABLE means Distance Table 8 issued by the Commission.

ESTIMATE - See: Probable Cost of Services.

FLIGHT means (1) a series of over 7 but not over 20 steps, except in a single dwelling; (2) each series of not more than 20 steps in excess of the first 20 steps, except in a single dwelling; and (3) elevator service other than vehicular elevator service.

GROUND FLOOR means (1) all floors of a single dwelling; (2) a series of not more than the first 7 steps of other buildings; (3) all floors reached by a vehicular clevator or vehicular ramp; (4) the first 50 feet from carrier's unit of equipment to a stairway or other entrance of a building or dwelling at which pictup or delivery is to be made.

(E) *GUARANTHED PRICE means the total charge per shipment including transportation and accessorial services provided. Such charge shall be agreed upon by shipper and carrier prior to performance of any service, subject to the conditions set forth in Item 195.

INDEPENDENT-CONTRACTOR SUBHAULER means any carrier who renders service for a principal carrier, for a specified recompense, for a specified result, under the control of the principal carrier as to the result of the work only and not as to the means by which such result is accomplished.

LONG CARRY means each 50 feet or portion thereof in excess of the first 50 feet when through no fault of the carrier, its unit of equipment cannot be placed 50 feet or closer to a stairway or other entrance of the building or dwelling at which shipment is to be picked up or delivered.

MOTOR VEHICLE means any motor truck, tractor or other self-propelled highway vehicle used for transportation of property over the public highways, and any trailer, somitrailer, dolly or other vehicle drawn thereby.

PACKING means any accessorial service performed in preparing a shipment or any portion thereof for transportation prior to loading, except services for which rates and charges are otherwise provided in this tariff.

POINT OF DESTINATION means the precise location at which property is tendered for physical delivery into the custody of the consignee or his agent, except that (1) all locations within a radius of 50 feet from a single point, and (2) all locations within a radius of 300 feet on a single piece of property of a single consignee will be considered as one point of destination.

(Concluded in Item 10)

♦○○(E) Expires with July 20, 1983.

- ø Change ⇒ Addition
- * Addition
- Pecision No.

82 07 083

o Reduction

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA,

CANCELS MINIMUM RATE TARIFF 4-B THIRD REVISED PAGE SECTION 1--RULES (Continued) ITEM BASIS FOR CARRIER'S PROBABLE COST OF SERVICES (See Exception in Item 31) The carrier shall complete the Basis for Carrier's Probable Cost of Services document only after visual inspection of the goods by the estimator prior to his determining the probable cost of services requested. Such document shall be signed by the shipper or shipper's representative and a duplicate thereof be given to the shipper. 2. The manner and form of the Basis for Carrier's Probable Cost of Services document shall be as specified in Items 440 and 440.1. 3. The original of each document shall be retained by the issuing carrier, subject to the Commission's inspection, for a period not less than three years from the date of the freight bill or shipping order; or the date of the Basis for Carrier's Probable Cost of Services document if the carrier did not provide the transportation. 4. Across the top of each form there shall be imprinted in red letters not less than one fourth (4) inch high the words "Basis for Carrier's Probable Cost of Sorvices." 5. The statement found on the Basis for Carrier's Probable Cost of Services shall be in letters not less than 10 point bold, universe or Gothic. TABLE OF MEASUREMENTS (See Exception in Item 31) 1. The following information shall be shown on the Table of Measurements form as provided in Item 450, 451 and 452. (a) Articles to be shipped. (b) Articles not be to shipped. **d33** (c) Cubic footage of each article to be shipped. (d) Total number of pieces to be shipped. (e) Total cubic footage of all articles to be shipped. 2. Carriers shall not use a cubic measurement less than that shown for each article on the Table of Measurements (See Items 450, 451 and 452). The total cubic footage determined shall be multiplied by not less than SIVIN to determine the total approximate weight. ø4. The contents of Table of Measurements in Items 450, 451 and 452 shall be on the reverse side of the Basis for Carrier's Probable Cost of Services (E) * or Guaranteed Price documents, as applicable. # 00 (E) Expires with July 20, 1983. ø Change 82 07 023 Addition Decision No. O Increase o Reduction

EFFECTIVE

JUL <u>2-1 1982</u>

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA.

SECTION 1RULES (Continued)	ITEM
ADDENDUM ORDER FOR SERVICES (See Exception in Item 31) 6 1. If the shipper asks for additional services or adds additional articles to the shipment that were not covered in the Basis for G Probable Cost of Services (E) * or Guaranteed Cost of Services do the carrier shall prepare in duplicate an Addendum Order for Service and Addendum Order for Service and Comment (Item 453). Such document shall be signed by the carrier shipper prior to the commencement of performance of any service at therein, and the signed original delivered to the shipper prior to time such service is begun. The document shall contain the follows:	cuments. ice r and pecified o or at the
information: (a) Date. (b) Name and address of carrier or carriers. (c) Description of shipment (Additional only). (d) Description of transportation and accessorial services to be performed (including number of helpers and a number of packs to be provided). (e) Rates and charges. (f) Valuation of shipment (Subject to conditions set forth in NOTE 4 - Item 150). (g) The following statements shall be placed upon the document: (In letters not less than 10 point bold, universe or Gothic. (1) THIS WILL CERTIFY AND ATTEST THAT SHIPPER OR SHIPPER'S REPRESENTATIVE AS SHOWN ON ORDER FOR SERVICE NO. DATED WITH (CARRIER'S NAME) REQUESTS THE FOLLOW ADDITIONAL SERVICES AND CHARGES. (2) I UNDERSTAND THAT I MAY BE REQUIRED TO PAY FOR THE SERV REQUESTED ABOVE AT TIME OF DELIVERY. THESE CHARGES ARE ADDITION TO THOSE CHARGES SET PORTH ON PREVIOUS PROBABL COST OF SERVICES (E) * OR GUARANTEED COST OF SERVICES DOCUMENTS. CARRIER IS NOT REQUIRED TO EXTEND CREDIT IN AMOUNT OF THE CHARGES ACCRUED FOR THE ABOVE ADDITIONAL SERVICES. I HAVE READ THIS CONTRACT AND AGREE WITH THE PROVISIONS THEREOF, AND RECEIVED A COPY. (h) Signature of carrier and shipper or his representative. 2. The form of the Addendum Order for Service document in Item 453 be suitable and proper. 3. The duplicate of each document issued in compliance with the provisions of this item shall be retained and preserved by the issuing carrier, subject to the Commission's inspection, for a p of not less than three years from the date thereof.	DING ICES IN THE
### SECOND SECOND	
EFFECTIVE	JUL 2 1 1982
Correction ISSUED BY THE PUBLIC UTILITIES COMMISSION OF TH	E STATE OF CALIFORNIA, FRANCISCO, CALIFORNIA,

SECTION 1--RULES (Continued) TITH PENALTIES AND REPORTING OF UNDERESTIMATES (See Exception in Item 31) gl.(a) An underestimate occurs when the charge assessed by the carrier exceeds the original estimate by more than (a) 2-1/2 percent or \$15.00, whichever is greater, on distance moves involving rates in Items 300 and 320, plus the charge on the Addendum Order for Service, or (b) 10 percent or \$15.00, whichever is greater, on hourly moves, plus the charge on the Addendum Order for Service. (E)*(b) An underestimate also occurs when the carrier assesses a Guaranteed Price plus an Addendum Order for Services, which produces a lower total charge than would be produced with the application of rates in Items 365, and 370 related accessorial charges. g2.(a) The penalty for underestimating is the difference between the charge under the penalty for underestimating is the difference between the charge under the applicable minimum rates, on the one hand, and the charge based on the estimate plus 2-1/2 percent or \$15.00, whichever is greater, on distance moves involving rates in Items 300 and 320 plus the charge on the Addendum Order for Service, or 10 percent or \$15.00, whichever is greater, on hourly moves involving rates in Item 330, plus the charge on the Addendum Order for Service, on the other hand. (E)*(b) The penalty for underestimating when a Guaranteed Price is provided is the difference between the charge under the applicable minimum rates, on the one hand and the Guaranteed Price plus the Addendum Order for Services, on the ø33.7 Penalties for underestimates shall be paid to the Commission for deposit in the General Fund of the State of California. Each underestimate subject to a penalty shall be reported within thirty days after completion of the transportation service. The report shall be accompanied by a check or money order made payable to the Commission for the amount of the penalty imposed, whether or not the carrier has received full payment for its services. 4. The Commission shall furnish to each carrier subject to this tariff a sample form for the information of the carrier to be used for reporting underestimates, and penalties. It is the carrier's responsibility to reproduce necessary copies of the form for its own use. Every Household Goods Carrier and officer, director, agent or employee of any Household Goods Carrier who deliberately underestimates charges any Household Goods Carrier who deliberately underestimates charges applicable to the carriage of goods under Minimum Rate Tariff 4-8, in order to encourage a shipper to engage its transportation services is subject to the penalties and restrictions provided in Articles 7 and 8 of the Household Goods Carriers Act. For the purposes of this rule, a deliberate underestimate shall mean the tendering of a willful and intentional quotation of probable cost of services less than that required by application of unit costs prescribed in Minimum Rate Tariff 4-8, with knowledge that the actual charges required by the tariff will be more than the amount of the quotation or estimate. # 05 (E) Exquires with July 20, 1983. ø Change **82 07 033** * Addition Decision No. ^ Increase a Reduction JUL 21 1982 EFFECTIVE ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA. Correction

SECTION 1RULES (Continued)	ITEM:
MIXED SHIPMENTS	
(a) When one or more commodities for which rates are not provided in this tariff are included in the same shipment with commodities for which rates are herein provided, the rate or rates applicable to the entire shipment may be determined as though all of the commodities were ratable under the provisions of this tariff at the combined weight of the mixed shipment; or the commodities for which rates are provided in this tariff may be transported at the applicable rates provided herein, and the commodities for which rates are not provided herein, at the rates provided in other Commodities for which might be otherwise applicable, provided separate weights or other authorized units of measurement are furnished or obtained. In the event that the latter basis is used, the minimum charges provided in this tariff shall apply to the entire shipment. (b) When any uncrated portion of a shipment of commodities for which rates are herein provided requires protection against damage after receipt thereof by the carrier and such protection is afforded by the carrier by packing such uncrated portion of the shipment in containers, such portion so packed shall be rated as uncrated property.	65
APPLICATION OF RATES	
(a) Rates provided in Items 300, 320, 330 and 340 are for the transportation of shipments from point of origin to point of destination, from point of origin to point of storage-in-transit, or from point of storage-in-transit to point of destination, and include pickup and delivery, subject to Item 75.	
(b) For transportation of shipments for distances of 50 miles or less, rates shall apply in cents per hour (See Note), in cents per piece, or in cents per 100 pounds (Items 300, 320, 330 and 340), subject to Items 145, 150 and 155.	
(c) For transportation in excess of 50 miles, rates in Items 300 and 320 shall apply, subject to Item 55.	
(d) Rate in Item 350 shall apply for the accessorial services of packing and un- packing in the territory in which the service is performed.	ø70
(e) Item 360 provides rates for transportation of empty shipping containers and a basis of charges for the furnishing of shipping containers and packing materials by the carrier.	
(f) Item 80 provides valuation charges for all shipments not released to a value of sixty (60) cents per pound, per article.	
(r)*(g) Rates provided in Items 365, 370, and 375, are for transportation and accessorial services when Guaranteed Price Service is provided.	
NOTE The highest rated territory in or through which any service is performed shall determine the applicable hourly rate.	
PICKUP AND/OR DELIVERY AT OTHER THAN GROUND FLOOR	
When shipments are picked up or delivered, or both, at other than ground floor, the following additional charges per pickup or delivery per flight and/or long carry shall be assessed:	ø75
 At hourly rates (Item 330) No additional charge. At piece rate (Item 340) 195 cents per piece. At distance rates (Items 300 and 320) 65 cents per 100 pounds. (E)*4. At Guaranteed Price rates, \$.05 per cubic foot. 	
ø♦ 6(E) Expires with July 20, 1983.	
# Addition Decision No. SZ 07 03	
EFFECTIVE JUL 2!	1982
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIF	ORNIA.
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MINIMUM RATE TARIFF 4-3 ORIGINAL PAGE.....9-B SECTION 1 -- RULES (Continued) DECTARATION OF VALUE-VALUATION CHARGES (a) The rates provided in this tariff are based upon an agreed or declared value of 60 cents per pound per article, for the actual weight of any article or articles in a shipment. The declared or released value shall be deemed to relate to all services undertaken by the carrier or its agents. (b) Unless the shipper expressly releases the shipment to a value of 60 cents per pound per article, the carrier's maximum liability for loss and damage shall, as to shipments moving under Items 300, 320, (E)* and 365 be either the lump-sum value declared by the shipper or an amount equal to \$1.25 times the actual weight of the shipment in pounds, whichever is greater, and as to shipments moving under Items 330, 340, (E)* and 370 be either the lump-sum value declared by the shipper or the amount of \$2,500, whichever is greater. (c) As to shipments moving under Items 330, 320, (E)* and 365, if the shipper fails to or selects not to either release the shipment to a value of 60 cents per pound per article or to declare a lump-sum value in excess of \$1.25 times the actual weight of the shipment in pounds, the shipment shall be deemed released to an amount equal to \$1.25 times the actual weight of the shipment in pounds. (d) As to shipments moving under Items 330, 340, (E)* and 370, if the shipper fails to or selects not to either release the shipment to a value of 60 cents per pound per article or to declare a lump-sum value in excess of \$2,500, the shipment shall be deemed released to an amount of \$2,500. (e) The released value must be entered on the shipping document in the following form and may be completed only by the person signing the shipping document (See Note). Shipper hereby releases the entire shipment to a value not exceeding \$ _ _ (to be completed by the person signing below) NOTICE: THE SHIPPER SIGNING THIS CONTRACT MUST INSERT IN THE SPACE ABOVE, IN HIS OWN HANDWRITING, EITHER HIS DECLARATION OF THE ACTUAL VALUE OF THE SHIPMENT OR THE WORDS "60 cents per pound per article." OTHERWISE, THE SHIPMENT WILL BE DEEMED RELEASED TO A MAXIMUM VALUE EQUAL TO \$1.25 TIMES THE WEIGHT OF THE SHIPMENT IN POUNDS. Ø80 (Shipper) (Date) NOTE.--Where the shipper is the employer of the actual owner of the household goods being transported and is responsible for all charges in connection with such a move, the shipper may instruct the motor carrier to release the shipment either to a value of 60 cents per pound per article or to a lump-sum valuation not less than \$2,500 in the instance of an hourly move or not less than \$1.25 times the weight of the shipment in the instance of a distance move (a) by specification made on a purchase order, or (b) by issuing in advance of the shipping date, appropriate letter of instructions to the carrier. In such instances, the motor carrier must incorporate the instructions by reference to the document in (a) or (b) above in the shipping document in lieu of the personal signature and handwritten statement relating to released rates. (Concluded on the following page) (E) Expires with July 20, 1983. 8**2 07 0**23 * Addition Decision No. Increase Reduction

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

SECTION 1RULES (Continued)	ITEM:
DECLARATION OF VALUE—VALUATION CHARGES (Concluded)	
(f) The following minimum valuation charges will apply to all shipments not released to a value of 60 cents per pound per article (See Note 1):	
TRANSPORTATION VALUATION CHARCE	1
50 cents per each \$100 (or fraction thereof) of released valuation. (See Note 3)	
STORAGE-IN-TRANSIT VALUATION CHARGE	
10 cents per each \$100 (or fraction thereof) of released valuation. (See Note 2)	
NOTE 1If the shipper wishes to avoid these additional charges, he must enter a released value of 60 cents per pound per article on the shipping document.	(80n-
NOTE 2.—No charge shall be made where storage—in—transit of a shipment is undertaken for carrier's convenience.	clud- ed)
NOTE 3On shipments which are stored in transit in accordance with the provisions of Item 180, separate transportation valuation charges shall be assessed for the transportation from initial point of origin to point of storage and for the transportation from point of storage to point of destination.	
(g) Each shipping piece or package and contents thereof shall constitute one article, except that total component parts of any article taken apart or knocked down for handling and loading in vehicle shall constitute one article for the purpose of determining carrier's liability. (See Note)	
NOTEWhen an entire shipment is transported in containers, lift vans, or shipping boxes, each shipping package, piece, or loose item not enclosed within a package in such containers, lift vans, or shipping boxes will constitute the article.	
DISPOSITION OF FRACTIONS	
In computing a rate based on a percentage of another rate, the following rule shall be observed in the disposition of fractions:	
Fractions of less than h or .50 of a cent, omit.	85
Fractions of 5 or .50 of a cent or greater, increase to next whole figure.	
Charges upon a shipment transported under rates provided in Items 300, 320 (Z) * or 365 which has been diverted shall be computed at the applicable rate in effect on date of shipment from point of origin via each point where diversion occurs to final destination, plus an additional charge of \$15.40 for each diversion.	ø90
600 (E) Expires with July 20, 1983.	
d Change	
EFFECTIVE JUL 21 1	982
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFOR SAN FRANCISCO, CALIFOR	NIA,

	SECTION 1RULES (Continued)	ITEM .
	SHIPPING ORDER AND PREIGHT BILL (See Note 1)	
	shall be issued by the carrier to the shipper for each r transportation. The shipping document shall show the	
operations_ (c) Identification of performed where	s of carrier. real and fictitious, used by carrier in conducting its of the name under which the particular transportation is more than one name is listed. its principal place of business, designated as such, and	
	ffices as may be desired where business with the public	
(f) Name of each sh.(g) Points of origin	ipper and consignee. n and destination. the shipment, and the agreed or declared valuation thereof.	Ì
(i) Unit of measure (l) Actual and (2) Actual num	ment upon which charges are based, viz.: minimum number of hours involved; or ber of pieces; or minimum weight.	
(j) Deductions in t (k) Number of helpe	ime, if any, and reasons therefor.	
(1) Rates and charge	es assessed.	ø130
charge therefor	accessorial services performed, if any, and each separate rrier, or his agent.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
(o) Such other info of the applicab	rmation as may be necessary to make an accurate determination le minimum rate and charge.	
	and tolephone number of a person to whom notification Them 162 shall be given, except when this cannot be be shipper.	
(q) Preferred delive of the shipment	ery date or the period of time within which delivery may be expected to be made at destination.	
(s) Allowable Overa (l) 2½ percent greater, o (2) 10 percent greater, o (t) Total Charge on	Probable Cost of Services (E)* or Guaranteed Price. ge: of probable cost of services or \$15.00, whichever is n snapments involving rates provided in Items 300 and 320. of probable cost of services or \$15.00 whichever is in shapments involving rates provided in Item 330. Addendum Order for Service. shipper shall pay when a Probable Cost of Services has been	
- ·	is to be made by use of credit card.	
may be combined with document form provid	document in Item 400 will be suitable and proper. Such form the confirmation of shipping instructions and rate quotation led such combined form and the issuance thereof are in compliance of this item and Items 145 and 150 and properly identified as to be.	
weighmaster's certifi or any other written which the carrier is transportation or ac carrier, at a locati	sing document, freight bill, accessorial service document, licate, written instructions, written agreement, written request a document which supports the rates and charges assessed and a required to issue, receive or obtain by this tariff for any resource shall be retained and preserved by the con within the State of California, subject to the Commission's priod of not less than three years from the date of issue.	
	lons of paragraphs r, s, t, u, and v of this item are not tion of used office and store fixtures as described in Item 20,	
#00 (E) Expires with Jul	V 70 1081	
ø Change)	82 07 033	
	EFFECTIVE JUL 2 1 15	982
	ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORN	VIA.
Correction	SAN FRANCISCO, CALIFORN	VIA.

SECTION 1RULIS (Continued)	XTEM
OBSERVANCE OF QUOTED RATES AND CHARGES (See Notes 1 and 2)	
(1) When a Probable Cost of Services Document is issued, the charges shall be determined under the provisions of Items 31, 31.1, 32, 33, 33.5 and 33.7 of the tariff.	
(2) In the event a Probable Cost of Services Document is not issued, rates and charges no higher than those specified in the confirmation of shipping instructions and rate quotation documents issued pursuant to the provisions of Items 145 and 150 shall be assessed on each shipment transported over the line of a single carrier, or over the lines of two or more carriers under a joint or agency arrangement, except as provided in paragraphs (a) or (b) below:	
(a) When charges determined on the quoted basis are lower than those resulting under the minimum rates provided in this tariff the latter shall be used.	
(b) If, prior to the rendition of any transportation, the carrier fails to issue a confirmation of shipping instructions and rate quotation document, or if such document is issued but does not contain the information specified in subparagraphs 1 or 2 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed for the services not described or for which rates were not quoted. If the confirmation of shipping instructions and rate quotation document does not contain the infor- mation specified in subparagraphs 3, 4 or 5 below, rates and charges no higher than the minimum rates and charges named in this tariff shall be assessed for all transportation and accessorial services performed.	/ ø155
 A description of the transportation and accessorial services ordered to be undertaken. Rates (including minimum weights, minimum hours, or minimum charges, when they are to be applied) quoted for the services so described. Statement of valuation as set forth in NOTE 4 of Item 150. (See Note) Signature of shipper. Signature of carrier. 	
ANOTE lIn the event no valuation is declared, the provisions of paragraphs (b) and (c) of Item 80 shall apply.	
(E) TNOTE 2.—The provisions of this item shall not apply when transportation is provided under terms set forth in Item 195.	
INVRITILA LO MYKE DEFIANA	
(a) In all instances where carrier is unable to locate the consignee, notification of inability to make delivery will be mailed or telegraphed to the consignee, consignor or owner, or written notice delivered to the premises where actual delivery was to be effected or to other notifying address, and the shipment will be placed in the nearest warehouse of the carrier, or at the option of the carrier, in a public warehouse; and upon such placement the carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.	
(b) In all instances where the consignee is unable to take delivery or declines to accept delivery of the shipment, or where the shipment remains in carrier's possession, pursuant to instructions of the shipper or the consignee, and is not stored in transit under the provisions of Item 180, the shipment will be placed in the nearest warehouse of the carrier, or at the option of the carrier, in a public warehouse; and upon such placement the carrier's liability shall cease and liability shall thereafter be that of the warehouseman in possession.	160
(c) In cases where a "subsequent delivery" is made, charges will be assessed for such "subsequent delivery" on the basis of charges lawfully applicable from carrier's terminal or from public warehouse (as the case may be) to the point of destination.	
#00 (E) Expires with July 20, 1983_	
# Addition Decision No. SZ 07 023 # Reduction Decision No. SZ 07 023 ## Reduction Decision No. Dec	
EFFECTIVE JUL 2 1 19	82
COFFECTION ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFOR SAN FRANCISCO, CALIFOR	

SECTION 1RULES (Continued)	ITEM
DELAYS IN PICKUP OR DELIVERY	
(a) If a carrier agrees with a shipper to pickup a shipment of used household goods on a specified date and/or time and it is unable to fulfill that commitment, the carrier shall notify the shipper, or person designated by the shipper, by telegram or telephone, at the carrier's expense, as soon as it becomes apparent that a promised date and/or time will not be met.	
(b) Whenever a carrier is unable to make delivery of a shipment of household goods on the date or during the period specified in the receipt or shipping order, the carrier shall notify the shipper, or person designated by the shipper, by telegram or telephone, at the carrier's expense, of the date on which delivery of the shipment will be made; such notification to be given not less than 24 hours prior to the date or during the period shown on the receipt of shipping order except when the circumstances causing the delay occur at a later time, in which case the notice shall be given as soon as possible but in no event more than 24 hours after the occurrence, provided, that the requirement of this paragraph shall not apply where the carrier is unable to obtain from the shipper an address or telephone number for such notification.	162
(c) Claims for reimbursement for damages to a shipper because of carrier negliquence in failing to pick up a shipment on the date promised or failing to deliver a shipment by the preferred date or period of time specified in the shipping order, confirmation of shipping instruction and rate quotation document, or other contract of carriage, presented by the shipper to the carrier shall be responded to by the carrier in accordance with Rule 2.7 of General Order No. 139.	
(d) When requested in writing by the shipper the carriers will pickup a shipment on an agreed date and deliver the shipment within a span of two consecutive agreed dates. If pickup or delivery is not made on the agreed dates, carrier shall pay the shipper \$100 per day for each and every day pickup or delivery is delayed. A written claim for such allowance shall be made within 30 days of delivery. (See Exception)	
EXCEPTION: Shall not apply to shipments weighing less than 5,000 pounds and/or transported less than 75 constructive miles.	
Waiting or Delay	
When vehicle is held for convenience of the shipper or consignee through no fault of the carrier in connection with shipments moving or to be moved under rates contained in Items 300, 320, (E) * 365 or 370, a charge at the hourly rates provided in Item 330 will be assessed for each hour or fraction thereof over one hour.	ø165
# Addition Decision No. 82 07 083	
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EFFECTIVE JUL 21	982
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFOR SAN FRANCISCO, CALIFOR	

SECTION 1--RULES (Continued)

ITEM.

ø170

SPLIT PICKUP

Split pickup service may be accorded subject to the following conditions:

- (1) The charge for the composite shipment shall be paid by one consignor, consignee, or other interested party.
 - (2) Split delivery service shall not be accorded.
- (3) In the event a lower aggregate charge results from treating one or more component parts as a separate shipment said charge may be applied.
 - (4) Charges shall be computed as follows:
 - (a) Under hourly rates (Item 330). Apply applicable rate for the total time consumed in loading at the point of origin of each component part, and unloading at point of destination, plus double the driving time between each such point. (Total time shall be converted into hours and/or fractions thereof in accordance with the provisions of Item 95.)

(b) Under distance rates (Items 300 and 320). Apply the applicable rate to the total weight of the composite shipment for the distance from point of origin of any component part to point or destination via the points or origin or all other component parts, plus an additional charge of \$33.40 for each stop to load between first point of origin and point or destination.

(E)*(c) Under Guaranteed Price Mates (Item 375). Apply the applicable rate for the loading at the point of origin of each component part and unloading at point of destination, plus double the driving time between each such point.

(E)*(a) Under Guaranteed Price Rates (Item 365). Apply the applicable rate to the total cubic measurement of the composite shipment for the distance from point of origin or any component part to point of destination via the points of origin or all other component parts, plus an additional charge of 533_40 for each stop to load between first point of origin and point of destination.

#46 (E) Expires with July 20, 1983.

Addition Decision No. A Reduction

82 07 023

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JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA,

SECTION 1RULES (Continued)	MERT
SPLIT DELIVERY	
Split delivery service may be accorded subject to the following conditions:	Į.
(1) The charge for the composite shipment shall be paid by one consignor, consignee, or other interested party.	
(2) Split pickup service shall not be accorded.	
(3) In the event a lower aggregate charge results from treating one or more component parts as a separate shipment said charge may be applied.	
(4) Charges shall be computed as follows:	
(a) Under hourly rates (Item 330). Apply applicable rate for the total time consumed in loading at point of origin and unloading at point of destination of each component part, plus double the driving time between each such point. (Total time shall be converted into hours and/or fractions thereof in accordance with the provisions of Item 95.)	ø175
(b) Under distance rates (Items 300 and 320). Apply the applicable rate to the total weight of the composite shipment for the distance from point of origin to point of destination of any component part via the points of destina- tion of all other component parts, plus an additional charge of 533.40 for each stop to unload between point of origin and final point of destination.	
(E)*(c) Under Guaranteed Price Rates (Item 370). Apply applicable rate for the loading at point of origin and the unloading at point of destination of each component part, plus double the driving time between each such point.	
(E)*(d) Under Guaranteed Price Rates (Item 365). Apply the applicable rate to the total cubic measurement of the composite shipment for the distance from point of origin to point of destination of any component parts via the point of destination of all other component parts, plus an additional charge of 533.40 for each stop to unload between point of origin and final point of destination.	
STORAGE IN TRANSIT (See Note 1)	
Shipments may be stored once in transit for a period not to exceed 60 days from the date of unloading at storage point. (See Note 2)	
Charges shall be computed on the following hasis: (a) The applicable transportation rate from initial point of origin to point of storage, plus	
(b) The applicable transportation rate from point of storage to point of destination, plus	
(c) Warehouse handling and storage charge of \$1.55 per 100 pounds for each 30-day period or fraction thereof, subject to a minimum charge of \$7.50 for each 30-day period.	
(E) \pm (d) Warehouse handling and storage charges subject to Guaranteed Price Service shall not be less than 5.11 per cubic foot for each 30-day period, or fraction thereof, subject to a minimum charge of 57.50 for each 30-day period.	ø180
NOTE 1On shipments subject to hourly rates both into and out of point of storage in transit the weight of the shipment for purposes of determining the storage-in-transit charge may be estimated by multiplying the total cubic feet of storage space occupied by the shipment on the warehouse platform or in the warehouse by 7 pounds per cubic foot.	
NOTE 2.—In the event a shipment remains in storage in excess of 60 days, the point of storage in transit shall be considered the point of destination and there-after shall be subject to the rules, regulations and charges of the individual ware-houseman. Charges for subsequent delivery shall be assessed on the basis of the charges applicable from point of storage to point of delivery.	
\$00 (E) Expires with July 20, 1983.	
## Change SZ 07 083	
EFFECTIVE JUL 2 1 19	
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIF	DRNIA. DRNIA.

SECTION 1—RULES (Concluded)	ITEM
COLLECTION OF CHARGES (a) Except as otherwise provided in Items 31, 31.1, 32, 33, 33.5 and 33.7 or in this rule, transportation and accessorial charges shall be collected by the carriers prior to relinquishing physical possession of shipments entrusted to them for transportation. Payment of transportation charges may be made by the use of a credit card, which shall be considered to be payment in cash for the purpose of this item. (b) Upon taking precautions deemed by them to be sufficient to assure payment of charges within the credit period herein specified, carriers may relinquish possession of freight in advance of the payment of the charges thereon and may extend credit in the amount of such charges to those who undertake to pay them, such persons herein being called debtors, for a period of 7 days, excluding Saturdays, Sundays and legal holidays. When the freight bill covering a shipment is presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following delivery of the freight. When the freight bill is not presented to the debtor on or before the date of delivery, the credit period shall run from the first 12 o'clock midnight following the presentation of the freight bill. (c) Where a carrier has relinquished possession of freight and collected the amount of charges represented in a freight bill presented by it as the total amount of such charges, and another freight bill for additional charges is thereafter presented to the debtor, the carrier may extend credit in the amount of such additional charges for a period of 30 calendar days to be computed from the first 12 o'clock midnight following the presentation of the subsequently presented freight bill.	190
 (d) Freight bills for all transportation and accessorial charges shall be presented to the debtors within 7 calendar days from the first 12 o'clock midnight following delivery of the freight. (e) Debtors may elect to have their freight bills presented by means of the United States mail, and when the mail service is so used the time of mailling by the carrier, as evidenced by the postmark, shall be deemed to be the time of presentation of the freight bills. (f) The mailing by the debtor of valid checks, drafts, or money orders, which are satisfactory to the carrier, in payment of freight charges within the credit period allowed such debtor may be deemed to be the collection of the charges within the credit period for the purpose of these rules. In case of dispute as to the time of mailing, the postmark shall be accepted as showing such time. 	
Upon request of the shipper, carrier may provide a Guaranteed Price for transportation and accessorial services provided, except upon commodities named in Item 20 (a) (2). The Guaranteed Price must be in writing, signed by both shipper and carrier, and shall include all information set forth in Items 445, 450, 451, and 452. If the shipper requests additional services or adds additional articles to the shipment that were not included in the Guaranteed Price, the carrier shall prepare in duplicate an Addendum Order for Services document (Item 453) and the charges therefor shall be in addition to the Guaranteed Price. Such Guaranteed Price shall be applicable for up to 30 days. Rates for Guaranteed Price service are set forth in Items 365, 370, and 375 subject to Items 33.5, 33.7, 70, 75, 80, 90, 120, 170, 175 and 180.	(E) * 195
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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORMS SAN FRANCISCO, CALIFORMS	ORNIA.

SECTION 3 - KA	TES (Continued)	
DISTANCE RATE FOR GUARAN		
Kates and charges named in thi Guaranteed Price Service. Loading and u mileage rates, plus accessorial charges,	s item apply only to shipments accorded nloading charges shall be added to the if any, to determine Guaranteed Price.	
LOADING AND UN PER SHIPMENT ON		
SIZE OF SHIPMENT (IN CUBIC FEET)	CHARGE (IN DOLLARS)	
OVEK NOT OVER		
0 100 100 200 200 300 300 400	100 135 185 225	
400 500 500 600 600 700 700 800	280 340 370 390	
800 900 900 1000 1000 1100 1100 1200	450 510 535	
1200 1300 1300 1400 1400 1500	565 590 640 690 (1)	
(1) For animments over 1,500 cub per 100 cubic feet or fracti	ic feet, add \$45.00	
(Continued on	following page)	
600 (E) Expires with July 20, 1983.		
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ISSUED BY THE PUBLIC	C UTILITIES COMMISSION OF THE STATE OF CA	

ITEM'

DISTANCE RATES AND CHARGES FOR GUARANTEED PRICE

MILEAGE RATES ON A DISTANCE BASIS

Rates apply only to shipments transported between points located within Region 1 as described in Item 320.

IN CENTS PER MILE

SHIPMENT SIZE IN CUBIC FEET

MII	LES			J., 31, 121, 1	STATE THE COL	,10 11111			l
OVER	NOT OVER	0-200	201-300	301-400	401-500	501-600	601-700	701-800	1
٥	10	200	220	280	500	600	700	725	i
10	20 30 40	115	120	158	265	339	383	101	í
20 30 40	30	85	88	114	184	234	260	393 267 213	1
30	40	70	74	96	150	189	260 207	213	1
40	50	65	67	85	130	164	178	183	l
50	60	60 55 50	60 55 52	77	115	145	164	169	İ
60	70	55	55	77 70	105	131	150	155	í
70	80	50	52	66	97	121	143	149	1
80	90	47	49	62	91	114	138	143	(
90	100	45	47	66 62 59	86	108	133	139	{
100	120	41	45	56	81	100	125		(E)*
120	140	37	42	52	76	92	113	130	363
140	160	35	40	50	71	88	108	119 113	(Con-
160	180	35 34	39	48	68	84	104	109	
180	200	33	39 38	48 47	65	ล้า	102	107	ued)
200	300	31	35	45	61	75	97	101.	{
300	400	27	32	42		69	89	101	1 -
400	500	31 27 23	31	30	56 52	64	87	93 88 87	1
500	600	20	30	37	50	61	요수.	90	1
600	700	18	32 31 30 29	39 37 35	48.	59	84 82 79	83	
700	800	17	28	3.6	46	57		78	1
800	***	17 17	28 27	34 33	45.	35	75 73	76	1
į			((Continued o	on following	g Page)			

Ø ♦ ♦ (E) Expires with July 20, 1983.

Addition O Increase Reduction Decision No. 82 07 083

EFFECTIVE JUL 2 7 1982

Correction

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

ITEM

DISTANCE RATES AND CHARGES FOR GUARANTEED PRICE

MILEAGE RATES ON A DISTANCE BASIS

Mates apply only to shipments transported between points located within Region 1 as described in Item 320.

IN CENTS PER MILE

SHIPMENT SIZE IN CUBIC FEET

<u>M1</u>	LES								
CVER	NOT OVER	801-900	901-1000	1001-1100	1101-1200	1201-1300	1301-1400	1401-AND OVER	
5	10	750	775	800	810	820	830	840	
10	20	395	400	407	410	413	427	440	
20	30	271	274	292	294	300	313	324	
30	40	219	224	231	234	239	250	263	
40	50	190	197	207	210	215	226	238	
50	60	177	185	191	195	200	210	220	ļ
60	70	164	172	180	184	189	200	211	
70	80	158	167	172	176	182	192	203	
a0	90	154	163	166	173	179	187	198	
90	100	150	160	165	170	176	185	197	
100	120	140	150	161	166	172	183	194	(E)+
120	140	128	137	150	156	161	172	182	
140	160	122	132	145	150	155	166		365
160	180	119	128	139	144	150		176	(Con-
180	200	117	127	137	142	148	160 158	170 168	tin-
200	300	111	121	134	125	• / •			
300	400	102	113		135	143	154	165	
400	500	98		128	133	139	149	159	
500	600		108	124	129	133	144	155	
600		96	106	120	126	130	141	151	
000	700	93	102	117	122	1 28	137	147	
700	800	89	97	112	117	123	131	141	
800		85	94	108	113	117	126	135	
1			((Continued on	following	page)			

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82 07 083

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA,

ITEM

DISTANCE RATES AND CHARGES FOR GUARANTEED PRICE

MILEAGE RATES ON A DISTANCE BASIS

Rates apply only to shipments transported between points located within Region 2, and between points located in Region 1, on the one hand, and points located in Region 2, on the other hand. (See Item 220 for description of Regions 1 and 2.)

IN CENTS PER MILE

SHIPMENT SIZE IN CUBIC FEET

OVER NI	NOT OVER	0-200	201-300	301-400	401-500	501-600	601-700	701-800	
0	10	200 115	220	280	500	600	700	725	
10	20 30	85	120 88	158- 114	265 184	339 234	383 260	393 267	
20 30	40	70	74	96	150	189	207	213	
40	50	64	69	· 88	133	167	181	186	
50	60	63	64	81	121	152	164	169	
60	70	58 53	59	74	110	138	150	155	l
70	80	53	56	71	102	128	143	150	ļ
80	90	50	52	67	96	121	139	144	
90	100	47	50	64	91	115	134	140	(E)*
100	120	45	48	61	86	107	127	132	365
120	140	41	45	57	81	99	120	128	(Con-
140	160	38	44	55	76	95	117	122	tin-
160	180	37	43	53 52	74 71	92	114	119	ued)
180	200	36	42	52	71	89	112	117	
200	300	34 29 26	41	50	65	83	104	111]
300	400	29	38 34 33	46	60	76	95	102	
400	500	26	34	41	55	68	90	93	
500	600	24	33	39	52	64	84	92	
600	700	21	30	36	48	59	79	84	
700	800	19	29	35	45	56	75	79	
800		17	27	33	45	55 [,]	73	76	l
1			/6	ontinued on	dallandar .			•	

Addition O Increase O Reduction O Reduction

JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

MITTIE

SECTION 3--RATES (Continued)

ITEM

DISTANCE RATES AND CHARGES FOR GUARANTEED PRICE

MILEAGE RATES ON A DISTANCE BASIS

Rates apply only to shipments transported between points located within Region 2, and between points located in Region 1, on the one hand, and points located in Region 2, on the other hand. (See Item 220 for description of Regions 1 and 2.)

IN CENTS PER MILE

SHIPMENT SIZE IN CUBIC FEET

10				1001-1100	1101-1200	<u>1201-1300</u>	1301-1400	OVER	1 .
10	10	750	775	800	810	820	830	840	`
	20	395	400	407	410	413	427	440	1
20	30	271	274	292	294	300	313	324	1
30	40	219	224	231	234	239	250	263	1
40	50	193	200	210	213	218	229	241	ł
50	60	177	185	191	195	200	210	220	
60 -	70	165	174	180	184	189	200	211	1
70	80	159	170	172	175	180	190	203	ł
80	90	155	166	166	172	177	184	198	į.
90	100	152	163	165	167	172	181	194	1
100	120	143	153	160	163	168	178	189	(E)*
120	140	138	148	157	159	165	175	187	365
140	160	132	143	152	156	162	172	185	(Con-
160	180	130	141	149	153	160	170	182	clud-
180	200	128	137	146	151	157	168	179	ed)
200	300	119	131	-143	149	155	165	177	
300	400	111	123	139	145	152	162	174	i
400	500	105	115	132	138	143	154	164	
500	600	98	109	124	130	136	146	156	
000	700	94	104	117	122	127	137	146	
700	800	88	97	112	117	121	130	140	· "
800		85	94	108	113	117	126	135	1

ø ♦ ♦ (E) Expires with July 20, 1983.

Addition Decision No. '
O Reduction Decision No. '

82 07 083

EFFECTIVE JUL 2 1 1982.

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN: FRANCISCO, CALIFORNIA.

ITEM

LOCAL RATES AND CHARGES FOR GUARANTEED PRICE

Rates and charges named in this item apply for distances of 50 constructive miles, or less, which are accorded Guaranteed Price service. Loading and unloading charges shall be added to mileage rates, plus accessorial charges, if any, to determine Guaranteed Price. The provisions of this item are not subject to Item 120.

LOADING AND UNLOADING CHARGES PER SHIPMENT FOR LOCAL MOVING ---

(E)* 370 (Continued)

	OF SHIPMENT CUBIC FEET		AND 1		TER	AND 2 RITORY	MEN (3)		AND 3	
OVER	BUT NOT OVER		В	С	٨	В	С	٨	В	С
٥	200	72	51	56	87	62	68	104	77	83
200	300	141	98	120	166	117	131	178	126	143
300	400	203	147	168	218	154	173	233	166	187
400	500	267	186	208	272	191	216	291	204	231
500	600	327	223	250	327	229	258	347	245	276
600	700	(1)	(1)	(1)	381	268	301	404	287	322
700	800	1 ' '	• •	• •	436	306	344	462	324	365
800	900	1			490	345	388	514	366	411
900	1000				538	381	425	565	400	446
1000	1100	ł			575	409	454	598	425	476
1100	1200	Į.			613	433	483	635	451	506
1200	1300				652	458	513	673	473	539
1300	1400	ŀ			688	484	543	708	498	570
1400	1500	1			726	512	573	743	525	602
1500	1600				(2)	(2)	(2)	778	551	630
1600	1700	ł			l ' '	• •		813	577	658
1700	1800				i			848	598	686
1800	1900				l			883	620	714
1900	2000							918	645	742
	000 Cubic Feet									
	Per 100 Cubic				1				•	••
Feet		i			1			35	25	28

- (1) Over 600 cubic feet, apply rates for van and 2 men.
 (2) Over 1,500 cubic feet, apply rates for van and 3 men.
 (3) See Item 220 for territorial descriptions.

(Continued on following page)

\$66 (E) Expires with July 20, 1983.

- ø Change # Addition O Increase o Reduction
 - Decision No.

82 07 083

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

ITEM

LOCAL RATES AND CHARGES FOR GUARANTEED PRICE

Rates and charges named in this item apply for distances of 50 constructive miles, or less, which are accorded Guaranteed Price service. Loading and unloading charges shall be added to mileage rates, plus accessorial charges, if any, to determine Guaranteed Price. The provisions of this item are not subject to Item 120.

LOCAL MOVING MILEAGE RATES PER SHIPMENT IN CENTS

(E)* 370 Concluded)

MILES (See Note)	VAN	RITORY	MAN (3)		AND 2 RITORY		VAN TEX	AND	MEN (3)
OVER NOT OVER		В	С		В	С_			С
0 10 10 20 20 30 30 40 40 50	775 2325 3875 5425 6975	575 1725 2875 4025 5175	640 1920 3200 4480 5760	1430 4290 7150 10010 12870	1010 3030 5050 7070 9090	1130 3390 5650 7910 10170	1880 5640 9400 13160 16920	1310 3930 6550 9170 11790	1505 4515 7525 10535 13545

NOTE. ----Miles are actual miles between point of origin and point of destination.

In computing charges, double the rate between point of origin and point of destination.

(3) See Item 220 for territorial descriptions.

\$66 (E) Expires with July 20, 1983.

. ø Change)

* Addition)

◆ Increase) Deci

6 Reduction

} Decision No. 82 07 083

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

SECTION	1 3rat	CES (Con	cinued)					MERI
PACKING/UNPACKING (See Note				RVICE				
			IN D	OLLARS PE	R UNIT			
	_	,	PACKING		UNPA	CKING		
	PER -	T)	ERRITORY B		TERR	ITORY B		1
DRUM, DISH-PACK (Drum, dish-pack, barrel or other specially designed containers of not less than 5 cu. ft. capacity for use in packing glassware, chinaware, bric-abrac, table lamps or similar fragile articles)	Each		\$10.50			\$2.75	-	
CARTONS:								
Less than 3 cu. ft. (Not less than 200 lb. test)	Each.	3.40	2.65	2.85	-85	.70	-75	
3 cu. ft. (Not less than 200 lb. cest)	Each	5.30	4.10	4.45	1.25	1_05	1_05	
4-1/2 cu. ft. (Not less than 200 lb. test)	Each	6-40	5-00	5.40	1.70	1.35	1.45	
6 cu. ft. (Not less than 200 lb. test)	Each	7.20	5.60	6.10	1.85	1.45	1.55	
6-1/2 cu. ft. (Not less than 275 lb. test)	Each	8.65	6.75	7.35	2.05	1.65	1.70	
WARDROBE CARTON not less than	Each	3-85	3.00	3.30	- 70	.50	. 60∙	(%) *
MATTRESS CARTON, CRIB	Each	3.00	2.35	2.55	-85	.65	.75	375 (Con-
MATTRESS CARTON (Not exceeding 39" x 75")	Each	3.60	2.80	3.10	1.35	1_05	1.10	tin-
MATTRESS CARTON (Not exceeding 54" x 75")	Each	3-60	2.80	3.10	1.35	1.05	1.10	ueu,
MAITRESS CARTON (Exceeding 54" x 75")	Each	5-75	4.45	4.85	1-95	1.65	1.70	
MATTRESS CARTON (39" x 80") MATTRESS COVER (Paper or Plastic)	Each Each	3.60 2.25	2.80 1.75	3.10 1.90	3.00	1.05	1_10	
CORRUGATED CONTAINTERS: (Specially designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles)	Each	11.85	8.95	9.20	.70	2.40	2.50	
CRATES: (Other than corrugated, specially constructed for mirrors, paintings, glass or marble tops and similar fragile articles.) gross measurement of crate	Cu. from fraction or Thereo:		3.55	3.90	.70	-55	.60	
Minimum charge per crate	Each	17-35	14.45	15.45	3-00	2.40	2.50	
(Conti	nued on	followi	ng Page)		_	. <u>-</u>		1
¢00 (E) Expires with July 20, 1983.								
<pre>p Change</pre>	•	8	2 07	083				
				E	FECTIVE	JUL	21, 19	82
Correction ISSUED BY	THE PU	BLIC UTI	LITIES C	OMMISSIO			OF CALIF	

SECTION 3-*RATES (Concluded)			INEM
PACKING/UNPACKING IN GUARANTEED PRICE SERVI (See Notes 1, 2, 3, 4 and 5)	CE	,	
	PER	Container Charge (In Dollars)	
DRUM, DISH-PACK (Drum, dish-pack, barrel or other specially designed containers of not less than 5 cu. ft. capacity for use in packing glassware, chinaware, bric-abrac, table lamps or similar fragile articles) CARTONS: Less than 3 cu. ft. (Not less than 200 lb. test) 3 cu. ft. (Not less than 200 lb. test) 4-1/2 cu. ft. (Not less than 200 lb. test) 6 cu. ft. (Not less than 200 lb. test) WARDROBE CARTON not less than 10 cu. ft.	Each Each Each Each Each Each	\$8.40 1.75 2.60 3.10 3.63 3.80	-
MATTRESS CARTON CRIB MATTRESS CARTON (Not exceeding 39" x 75") MATTRESS CARTON (Not exceeding 54" x 75") MATTRESS CARTON (Exceeding 54" x 75") MATTRESS CARTON (39" x 80")	Each Each Each Each Each	6-65 2-45 4-40 5-40 8-90 6-20	(E) ** 375 (Con-
MATTRESS COVER (Paper or Plastic). CORRUGATED CONTAINTERS: (Specially designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles). CRATES: (Other than corrugated, specially constructed for mirrors, paintings, glass or marble tops and similar fragile articles.) Gross measurement of crate	Each Cu. Ft. Fraction	3.20 6.80	ed)
NOTE 1The applicable rate shall be the rate for the territor; performed. NOTE 2Packing and unpacking must be performed at time of pick Item 350 for prior delivery or subsequent pickup of con NOTE 3MINIMUM CHARGE. The charge for one hour per man at the Item 330, Scale A. NOTE 4For descriptions of territories, see Item 220. NOTE 5Container charge applies to all territories.	r in whi	elivery. (See	
# Change Decision No. S2 07 08	3		
TOURT BY THE DIMITE INTITUTE COMME			82
ISSUED BY THE PUBLIC UTILITIES COMMIS CORRECTION	SION OF	THE STATE OF CALIF IN FRANCISCO, CALIF	ORNIA

SECTION NO. 4

FORMS OF DOCUMENTS

SHIPPING ORDER AND FREIGHT BILL FOR UNCRATED USED HOUSEHOLD GOODS AND RELATED ARTICLES

CONFIRMATION OF SHIPPING INSTRUCTIONS AND RATE QUOTATION

INFORMATION FOR SHIPPERS

IMPORTANT NOTICE TO SHIPPERS OF HOUSEHOLD GOODS (LOSS OR DAMAGE)

BASIS FOR CARRIER'S PROBABLE COST OF SERVICES

PROBABLE COST OF SERVICES

ADDENDUM ORDER FOR SERVICE

TABLE OF MEASUREMENT FORM AND ESTIMATE FORM FOR SHIPPER'S USE

(E) * GUARANTEED COST OF SERVICES

\$ 00 (E) Exquires with July 20, 1983.

EFFECTIVE JUL 2 1 1982

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA.

INIMUM RATE TARIFF 4-B		ORIGINAL PAGE37
	SECTION 4FORMS OF	DOCUMENTS (Continued)
	GUARANTEED CO	OST OF SERVICES (E)*
	LOCAL AND INTRA	STATE MOVING ONLY
		DATE: B/L NO.;
VAME OF SHIPPER	ADDRESS OF SHIPPER	DATE: B/L NO.: ZIP CODE PHONE NO.
CITY, State)	TO (Gity, State)	SHIPPER'S DESTINATION CONTACT PHONE NO.
CORPORATE NAME		ADDRESS
ACKING DATE	LOADING DATE OR PERIOD OF TIME	DELIVERY DATE OR PERIOD OF TIME
IMPORTANI	NOTICE:	LOCAL AND INTRASTATE MOVING GUARANTEE
I hereby acknowledge that up of items shown the Carr the following areas survey ORIG	ier Representative from ed: IN	• • • • • • • • • • • • • • • • • • • •
Kitchen Den-Family Room Bedrooms (Number) Porch Numsery Actic		* Guarantee good only for 30 days from this date GUARANTEED COST S
Yard Outbuildings (Specify):		QUALITY SERVICE
		TIMELY PICKUP & DELIVERY
		INSURANCE PROTECTION: Yes No
No Dack Full Pack (number) Containers only (number Breakables only (number	∃	Total Actual Value of entire lot of Property declared to be \$ Total Protection Charge of \$ is included in the Guaranteed Cost.
SERVICES REQUESTE Unpacking	Yes No No Yes No	Customer warrants that the amount declared her is the full actual value of the property. In the event that the actual value of the entire lot is in excess of the amount so declared, the customs shall be regarded as being his own insurer to the extent of the difference, and the customer shall bear that proportion of any loss which the undeclared amount bears to the actual value of the property.
NOTE: IN THE EVENT THERE IN ITEMS LISTED ON TABLE O IS LOADED BY DRIVER, CARRI ADJUST THE COST AS NECESSA	of measurements and what her reserves the right to	
SIGNATURE OF SHIPPER	*(DATE)	
SALES REPRESENTATIVE	(DATE)	Customer's Signature
\$00 (E) Expires	With July 20, 1983.	
ø Change ** Additio O Increas ** Reducti	e) Decision No.	82 07 083
		EFFECTIVE III 2 1982
Correction	ISSUED BY THE PUBLIC	UTILITIES COMMISSION OF THE STATE OF CALIFORNIA, SAN FRANCISCO, CALIFORNIA

Correction

SECTION 3 - RATES (Continued) ITEM DISTANCE RATES AND CHARGES FOR GUARANTEED PRICE Rates and charges named in this item apply only to shipments accorded Guaranteed Price Service. Loading and unloading charges shall be added to the mileage rates, plus accessorial charges, if any, to determine Guaranteed Price. (E)* 365 (Con-LOADING AND UNLOADING CHARGES PER SHIPMENT ON A DISTANCE BASIS SIZE OF SHIPMENT (IN CUBIC FEET) CHARGE ued) (IN DOLLARS) BUT NOT OVER OVER 100 200 300 100 200 300 400 500 600 700 800 900 1000 135 185 225 280 340 370 390 450 510 535 590 640 690 400 500 600 700 800 900 1000 1100 1200 1100 1200 1300 1400 1500 1300 1400 -(1) For snipments over 1,500 cubic feet, add \$45.00 per 100 cubic feet or fraction thereof. (Continued on following page) \$20 (E) Expires with July 20, 1983-82 07 083 Decision No. o Reduction EFFECTIVE JUL 21 1982

-29-à-

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA.