

ORIGINAL

Decision No. 88394 JAN 24 1978

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Geoffrey A. Braun,

Complainant,

vs.

Pacific Telephone and
Telegraph Co.

Defendant.

Case No. 10400
(Filed August 25, 1977)

O P I N I O N

Complainant, alleging improper disconnect, seeks a refund of an \$11 reconnect charge and damages of \$250 for five days of interrupted service plus a letter of apology. Based on the complaint, defendant has credited complainant's January 13, 1978 bill for \$11.

As complainant is not entitled to damages and as defendant has paid to complainant the full amount of reparations,

we find that the complaint has been satisfied and should be dismissed.

O R D E R

IT IS ORDERED that the complaint is dismissed.

The effective date of this order shall be twenty days after the date hereof.

Dated at San Francisco, California, this 24th
day of JANUARY, 1978.

Robert Bateman
President
William Symons Jr.
Vernon L. Sturgeon
Charles D. Howell
Clair J. Deibel
Commissioners