

Decision No. _____

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MAR 27 1979

ORIGINAL

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Investigation
on the Commission's own motion into
the requirements for bilingual
services to be provided to non-
English speaking persons by telephone
utilities in the State of California.

Case No. 9976
(Filed September 23, 1975)

ORDER EXTENDING TIME

The Pacific Telephone and Telegraph Company (Pacific), having on February 6, 1979, requested in writing an extension of time to December 1, 1979 from the April 7, 1979 time limit required by Ordering Paragraph 6.a. of Decision No. 88550, dated March 7, 1978, which requires telephone utilities serving areas where five percent or more of the population is non-English speaking to have cards in public telephone booths with emergency and dialing information in the foreign language. Pacific states the vendor has advised it will take approximately four months to manufacture the separately mounted card brackets. The time extension of approximately eight months is requested to allow sufficient time for delivery and installation of the brackets on approximately 90,000 public coin telephones. Pacific's request has been served on all parties to this proceeding. The Commission has received no protest on this requested extension of time. Our staff review of this situation with Pacific indicates that a five-month extension would be adequate. It appears that an extension of five months should be granted; therefore,

C. 9976 FG*

IT IS HEREBY ORDERED that the time limit for compliance with Ordering Paragraph 6.a. in Decision No. 88550 is extended to and including September 7, 1979. ✓

In all other respects Decision No. 88550 shall remain in full force and effect.

The effective date of this order is the date hereof.

Dated at San Francisco, California, this 27th day of MARCH, 1979.

John E. Byrne
President
Thomas L. Sturgeon
Alvin J. Daniels
Leonard M. Penning
Commissioners

Commissioner Richard D. Gravello, being necessarily absent, did not participate in the disposition of this proceeding.