

\$3131 JUN 2 1981

ORIGINAL

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Janice Richardson,
Complainant,

vs.

Southern California Gas,
Defendant.

(ECP)
Case 10947
(Filed February 17, 1981)

R. F. DeLeon, for defendant.

ORDER OF DISMISSAL

Complainant alleges the following:

"False Billing Practices, Not Settling Past informal case which was filed with the Consumer Affairs. Not showing past deposit made, phony account numbers as well as address. I was being billed for gas services to which I did not nor ever occupy where the service was being rendered. Amounts of \$125--was paid in deposits to which they claim they have no record of. I also requested a statement to which, again they were trying to claim I lived at certain address, to which I never did. They had phony names on accounts.

"The bill was over the amount of usage at my present and actual address. The gas company only supply to my house is the hot water tank. The heater, my stove are both electric & gas.

"Therefore it would be impossible for my bill to be as high as the gas co. states. (As of January 20th, 1981, the (sic) shut off the gas and left gas fumes leaking in the house.) A payment of \$80 was just paid as of January 14th 1981."

Complainant requests "a hearing to find out why payments where (sic) not applied to current bills, and why the billing is so high, why they retain billing for phony account numbers and home address."

Defendant's answer to the complaint denies that it has engaged in any false billing practices or that it has billed complainant using "phony" account numbers or "phony" addresses. Defendant further denies that it is holding any deposit by complainant which has not been credited to her account and denies that she is being billed for service she has not received or at addresses which she has not occupied. Defendant affirmatively alleges that complainant owes defendant a total of \$767.49 for bills due as of March 9, 1981 and that at all times at issue herein, defendant billed complainant only for gas actually consumed. Defendant requests that the complaint be dismissed.


A duly noticed hearing was scheduled for 1:00 p.m., Tuesday, April 21, 1981, in Los Angeles. Defendant was present. Complainant failed to appear.


Complainant was also scheduled for a 10 a.m. hearing in C.10946 and failed to appear. She arrived at 11 a.m. with notices in hand and no showing of good cause for being late. She was informed by ALJ that defendants in that case had been excused at 10:30 a.m. and she was reminded of the 1 p.m. hearing. She failed to appear. The ALJ called her by phone and reached her at home at 1:10 p.m. She was asked if she intended to appear and after a few moments of discussion said she would be right down. At 2 p.m. when she failed to appear, the defendants were excused. She never appeared.


IT IS ORDERED that Case 10947 is dismissed.

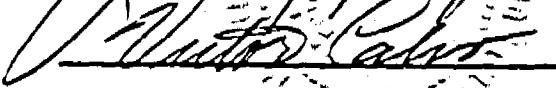
This order becomes effective 30 days from today.

Dated JUN 2 1981, at San Francisco, California.



President






Commissioners

Commissioner Priscilla C. Grew, being necessarily absent, did not participate in the disposition of this proceeding.