

Decision 96-10-016 October 9, 1996

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of the Application of Crystal Communications, Inc. for a Certificate of Public Convenience and Necessity to Resell Telecommunications Services Within the State of California.

ORIGINAL

Application was filed on January 19, 1996 and was assigned to the Commission on July 19, 1996.

Summary: Crystal Communications, Inc. (applicant), a Florida corporation authorized to do business in California, seeks a certificate of public convenience and necessity under Public Utilities Code § 1001 to permit it to resell interLATA and intraLATA telephone services in California. The application is granted.

2. Nature of Application

By Decision (D.) 84-01-037, 14 CPUC2d 317, (1984), and later decisions, we authorized interLATA entry generally. By D. 94-09-065, 56 CPUC2d 117, (1994), we authorized competitive intraLATA services effective January 1, 1995. The Commission has established two major criteria for determining whether

Applicant states that no employee of the company has been involved in any other telecommunications company that has gone out of business or has filed for bankruptcy.

1 California is divided into 10 Local Access and Transport Areas (LATAs) of various sizes, each containing numerous local telephone exchanges. InterLATA describes telecommunications service originating in one LATA and terminating in another. IntraLATA describes telecommunications service originating and terminating within a single LATA.

certification should be granted. An applicant that is a switchless reseller must demonstrate that it has a minimum of \$25,000 in cash or cash equivalent available to meet the firm's start-up expenses (D.91-10-041, 41 CPUC2d 505 (1991), Appendix A, Paragraph 5.1) and that it has additional resources to cover deposits required by other telephone carriers (D.93-05-010, 49 CPUC2d 197 (1993)). In addition, an applicant is required to make a reasonable showing of technical expertise.

Applicant was incorporated in January 1996 and became qualified to do business in California in July 1996. It intends to provide resold telephone services to both residential and business customers. Applicant has filed a financial statement showing start-up assets of \$1.5 million (Exhibit D). Applicant states that no deposit has been required by underlying carriers.

Applicant also has provided information on its key executives (Exhibit J) to Richard E. Jacobson, chairman and chief executive officer of Jayco Associates, Inc., and a general partner of Glenell Associates. He was the founder of Nutmeg Industries, S based in Tampa, Florida. Todd A. Jacobson, chief executive officer, is the former vice president of Nutmeg Mills, Inc., a subsidiary of Nutmeg Industries. (Marc S. Jacobson, a president, is a former manager and vice president of operations of Nutmeg Mills.)

Proposed tariffs of applicant, comparable to those of competing carriers, are attached to the application as Exhibit G. Applicant states that no employee of the company has been involved in any other telecommunications company that has gone out of business or has filed for bankruptcy.

California is divided into local access and transport areas (LATAs) of various sizes, each containing numerous local telephone exchanges.
2 In simplified terms, a switchless reseller purchases wholesale telephone capacity from facilities-based carriers and resells these services at retail to its customers. (See Ret Tariff Filing Rules for Telecommunications Utilities (1993) 49 CPUC2d 1197c) within a

The Applicant requests a partial waiver of Rule 18(b) of the Rules of Practice and Procedure in order that it need not serve a copy of the application on city and county planning agencies, since applicant will not be constructing any plant or network facilities in the state. Requests of this nature have been granted routinely in the past (American Telephone Network, Inc. (1992) 43 GPUC2d 380.)

3. Discussion

Applicant has demonstrated that it has the financial and business skills necessary to operate reseller services in California. No protests to the application have been filed. We will authorize the interLATA and intraLATA services that applicant seeks to provide, as set forth in our order below.

Findings of Fact

1. Applicant served a copy of its application on 224 telecommunications corporations with which it may compete. A notice of the filing of the application appeared in the Daily Calendar on August 6, 1996.

3. No protests have been filed.

4. By prior Commission decisions we authorized competition in providing interLATA telecommunications service but generally barred those offering such service from holding out to the public the provision of intraLATA service.

5. By D. 94-09-065, we authorized competitive intraLATA services effective January 1, 1995, for carriers meeting specified criteria.

6. Applicant has demonstrated that it has a minimum of \$25,000 in cash available to meet its start-up expenses.

7. Applicant has demonstrated that its management possesses the requisite business experience to operate its service.

8. Applicant has submitted with its application a draft of its initial tariff, and this tariff complies with Commission

requirements, including prohibitions on unreasonable deposit requirements, and procedures in order that it need not be seen with certainty that the proposed operation will not have a significant effect upon the environment.

The Commission has routinely granted nondominant interexchange carriers such as applicant an exemption from the Rule 18(b) requirement that the application be served on cities and counties in the proposed service area.

11. Exemption from the provisions of PU Code §§ 816-830 has been granted to other resellers (See, e.g., D.86-10-007, 22 (filed CPUC2d 42 (1986)) and D.88-12-076, 130 (CPUC2d 145 (1988))).

12. The transfer or encumbrance of property of nondominant carriers has been exempted from the requirements of PU Code § 851 whenever such transfer or encumbrance serves to secure debt. (See D.85-11-044.)

No officer of applicant has been involved in any other telecommunications company that has gone out of business or has filed for bankruptcy.

Conclusions of Law

No hearing is required. Applicant has the financial ability to provide the proposed service.

Applicant has made a reasonable showing of technical expertise in telecommunications.

4. Public convenience and necessity require the interLATA and intraLATA services to be offered by applicant.

5. Applicant is subject to the current 3.2% surcharge applicable to all intrastate services except for those

excluded by D.94-09-065, as modified by D.95-02-050, to fund Universal Lifeline Telephone Service. (PU Code § 879; Resolution T-15799, November 21, 1995)

b. The current 0.36% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California Relay Service and Communications Devices Fund (PU Code § 2881; Resolution T-15801, October 5, 1995);

c. The user fee provided in PU Code §§ 431-435 which is 0.11% of gross intrastate revenue for the 1996-1997 fiscal year (Resolution M-4782); and

d. The current 0.27% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California High Cost Fund (PU Code § 739.30; Resolution T-15826; December 20, 1995)

- 6. Applicant should be exempted from the Rule 18(b) requirement of service of the application on cities and counties.
- 7. Applicant should be exempted from PU Code §§ 816-830.
- 8. Applicant should be exempted from PU Code § 851 when the transfer or encumbrance serves to secure debt.
- 9. The application should be granted to the extent set forth below.

10. Because of the public interest in competitive interLATA and intralATA services, the following order should be effective immediately:

O.R.D.E.R.

IT IS ORDERED that:

- 1. A certificate of public convenience and necessity is granted to Crystal Communications, Inc. (applicant) to operate as a reseller of interLocal Access and Transport Area (interLATA) services and, to the extent authorized by Decision (D.) 94-09-065, intraLocal Access and Transport Areas (intraLATA) services offered by communications common carriers in California.

2. Applicant shall file a written acceptance of the certificate granted in this proceeding.

3. a. Applicant is authorized to file with this Commission tariff schedules for the provision of interLATA and intraLATA service. Applicant may not offer interLATA or intraLATA service until tariffs are on file. Applicant's initial filing shall be made in accordance with General Order 96-A excluding Sections IV, V, and VI, and shall be effective not less than 1 day after filing.

b. Applicant is a nondominant interexchange carrier (NDIEC). The effectiveness of its future tariffs is subject to the schedules set forth in Ordering Paragraph 5 of D.90-08-032, as modified by D.91-12-013 and D.92-06-034.

5. All NDIECs are hereby placed on notice that their California tariff filings

(d) will be processed in accordance with the following effectiveness schedule:

a. Inclusion of FCC approved rates for interstate services in California public utilities tariff schedules shall become effective on one (1) day's notice.

b. Uniform rate reductions for existing services shall become effective on five (5) days' notice.

c. Uniform rate increases, except for minor rate increases, for existing services shall become effective on thirty (30) days' notice, and shall require bill inserts, a message on the bill itself, or first class mail notice to customers of the pending increased rates.

d. Uniform minor rate increases, as defined in D.90-11-029, for existing services shall become effective on not less than 5 working days' notice. Customer notifications is not required for such minor rate increases.

"e. Advice letter filings for new services and for all other types of tariff revisions, except changes in text not affecting rates or relocations of text in the tariff schedules, shall become effective on forty (40) days' notice."

"f. Advice letter filings merely revising the text or location of text material which do not cause an increase in any rate or charge shall become effective on not less than five (5) days' notice."

Applicant may deviate from the following provisions of GO 96-A: (a) paragraph II.C.(1)(b) which requires consecutive sheet numbering and prohibits the reuse of sheet numbers; and (b) paragraph II.C.(4) which requires that a separate sheet or series of sheets should be used for each rule. Tariff filings incorporating these deviations shall be subject to the approval of the Commission's Telecommunications Division. Filings shall reflect all fees and surcharges to which applicant is subject, as reflected in Conclusion of Law 5. Applicant shall file as part of its initial tariff after the effective date of this order and consistent with Ordering Paragraph 3, a service area map. Within 60 days of the effective date of this order, prior to initiating service, applicant shall provide the Commission's Consumer Services Division with the applicant's designated contact person(s) for purposes of resolving consumer complaints and the corresponding telephone number. This information shall be updated if the name or telephone number changes or at least annually.

Applicant shall notify this Commission in writing of the date interLATA service is first rendered to the public within 5 days after service begins and again within 5 days of when intraLATA service begins.

8. Applicant shall keep its books and records in accordance with the Uniform System of Accounts specified in Title 47, Code of Federal Regulations, Part 32.

9. In the event the books and records of the applicant are required for inspection by the Commission or its staff, applicant shall either produce such records at the Commission's offices or reimburse the Commission for the reasonable costs incurred in having Commission staff travel to applicant's office.

10. Applicant shall file an annual report, in compliance with GO 104-A, on a calendar-year basis using the information request form developed by Commission staff and contained in Attachment A.

11. Applicant shall ensure that its employees comply with the provisions of PU Code § 2889.5 regarding solicitation of customers.

12. The certificate granted and the authority to render (d) service under the rates, charges, and rules authorized will expire if not exercised within 12 months after the effective date of this order.

13. The corporate identification number assigned to applicant is U-5691-C which shall be included in the caption of all original filings with this Commission and in the titles of other pleadings filed in existing cases.

14. Within 60 days of the effective date of this order, applicant shall comply with PU Code § 708 Employee Identification Cards, and notify the Director of the Telecommunications Division in writing of its compliance.

15. Applicant is exempted from the provisions of PU Code §§ 816-830.

16. Applicant is exempted from PU Code § 851 for the transfer or encumbrance of property, whenever such transfer or encumbrance serves to secure debt.

17. Applicant is exempted from Rule 18(b) of the Commission's Rules of Practice and Procedure to the extent that the rule

requires applicant to serve a copy of its application on the cities and counties in which it proposes to operate.

18. If applicant is 90 days or more late in filing an annual report or in remitting the fees listed in Conclusion of Law 5, the Telecommunications Division shall prepare for Commission consideration a resolution that revokes the applicant's certificate of public convenience and necessity, unless the applicant has received the written permission of the Division to file or remit late.

19. The application is granted, as set forth above.

20. Application 96-08-004 is closed.

This order is effective today.

Dated October 9, 1996, at San Francisco, California.

P. GREGORY CONLON
President
DANIEL Wm. FESSLER
JESSIE J. KNIGHT, JR.
HENRY M. DUQUE
JOSIAH L. NEEPER
Commissioners

TO: ALL INTEREXCHANGE TELEPHONE UTILITIES

Article 5 of the Public Utilities Code grants authority to the California Public Utilities Commission to require all public utilities doing business in California to file reports as specified by the Commission on the utilities' California operations.

A specific annual report form has not yet been prescribed for the California interexchange telephone utilities. However, you are hereby directed to submit an original and two copies of the information requested in Attachment A no later than March 31st of the year following the calendar year for which the annual report is submitted.

Address your report to:

California Public Utilities Commission
Auditing and Compliance Branch, Room 3251
505 Van Ness Avenue
San Francisco, CA 94102-3298

Failure to file this information on time may result in a penalty as provided for in §§ 2107 and 2108 of the Public Utilities Code.

If you have any question concerning this matter, please call (415) 703-1961.

ATTACHMENT A

Information Requested of California Interexchange Telephone Utilities.

To be filed with the California Public Utilities Commission, 505 Van Ness Avenue, Room 3251, San Francisco, CA 94102-3298, no later than March 31st of the year following the calendar year for which the annual report is submitted.

1. Exact legal name and U # of reporting utility.
2. Address.
3. Name, title, address, and telephone number of the person to be contacted concerning the reported information.
4. Name and title of the officer having custody of the general books of account and the address of the office where such books are kept.
5. Type of organization (e.g., corporation, partnership, sole proprietorship, etc.).
If incorporated, specify:
 - a. Date of filing articles of incorporation with the Secretary of State.
 - b. State in which incorporated.
6. Commission decision number granting operating authority and the date of that decision.
7. Date operations were begun.
8. Description of other business activities in which the utility is engaged.
9. A list of all affiliated companies and their relationship to the utility. State if affiliate is:
 - a. Regulated public utility.
 - b. Publicly held corporation.
10. Balance sheet as of December 31st of the year for which information is submitted.
11. Income statement for California operations for the calendar year for which information is submitted.

(END OF ATTACHMENT A)