Decision 00-02-018 February 3, 2000

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Ms. Dawn Van Buskirk, Complainant, vs. Arrowhead Manor Water Co., Defendant.	Case 99-11-013 (Filed November 10, 1999)

OPINION

Summary

Complainant alleged that Arrowhead Manor Water Co., serving residents in and around Cedar Glen, California, had failed for seven months to repair a leaking water line near her home and had failed to place the line underground to guard against freezing and physical damage. In its answer, the utility stated that it has now responded to the complaint, that it has repaired the leak in the line, that it has insulated and covered the exposed pipe, and that it plans to replace about 25 feet of galvanized steel pipe as soon as it has revenue for a final repair. In view of these developments, complainant agrees that her complaint may be withdrawn, provided that she may refile the complaint if final work on the pipe is not begun within a reasonable period of time. Accordingly, our order today dismisses the complaint without prejudice to refiling.

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Findings of Fact

1. A water line near complainant's home developed a leak and, at exposed portions of the line, was susceptible to freezing.

2. Defendant has repaired the leak in the water line and has insulated the exposed portions of pipe.

3. Defendant states that it intends to replace exposed portions of the pipe and place it underground.

Conclusion of Law

In view of the repairs made in response to the complaint, the complaint should be dismissed effective immediately without prejudice to refiling if replacement of the pipe and final repairs are not begun within a reasonable period of time.

O R D E R

IT IS ORDERED that:

1. The complaint is dismissed without prejudice to refiling.

2. Case 99-11-013 is closed.

This order is effective today.

Dated February 3, 2000, at San Francisco, California.

RICHARD A. BILAS
President
HENRY M. DUQUE
JOSIAH L. NEEPER
CARL W. WOOD
LORETTA M. LYNCH
Commissioners