

Decision 99-05-016 May 13, 1999

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Christopher Douglas,

Complainant.

vs.

Pacific Gas and Electric Company,

Defendant.

(ECP)
Case 99-03-018
(Filed March 10, 1999)

DISMISSAL DUE TO SETTLEMENT OF COMPLAINT

Christopher Douglas, complainant, alleges that Pacific Gas and Electric (PG&E), defendant, has violated its tariff Rule 9, the Balanced Payment Plan (BPP), by failing to place him on this plan upon his request. Douglas also contends PG&E overcharged him on two bills and unlawfully disconnected his service without notice.

Defendant contends that all bills are correct, and that Douglas refused to pay the amount PG&E calculated under the BPP using his historical usage and the overdue balance. PG&E admits that Douglas's service disconnect was inadvertent and that service was restored the same day.

This complaint was processed under the Commission's rules for expedited complaints, Resolution ALJ 163.

During the hearing on April 8, 1999, Douglas agreed to pay PG&E's calculation of his outstanding balance, \$491.98, to release the Commission impound of \$572.54 to PG&E, and in the future to pay the amount PG&E

calculates as his payment under the BPP methodology. PG&E agreed to place Douglas on the BPP as soon as the outstanding balance and Commission impound are received and to process his claim for lost wages due to PG&E's admittedly incorrect service termination without notice. PG&E's representative, Mary Camby, requests that the amount impounded by the Commission be mailed directly to her attention. Since the parties resolved their disputes at the hearing, they requested that this complaint be dismissed.

O R D E R

IT IS ORDERED that the complaint in this proceeding is dismissed upon the request of the parties. The Commission Fiscal Office will release \$572.54 impounded in this proceeding to Pacific Gas and Electric (PG&E) and send this amount to: PG&E, Attn: Mary Camby, P.O. Box 770000, Mail Code H28G, San Francisco, CA 94177.

This order is effective today.

Dated May 13, 1999, at San Francisco, California.

RICHARD A. BILAS
President
HENRY M. DUQUE
JOSIAH L. NEEPER
Commissioners