

Decision 99-09-009 September 2, 1999

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Steve Addor,

Complainant,

v.

Apple Valley Ranchos Water Company,

Defendant.

(ECP)

Case 99-06-026

(Filed June 15, 1999)

Steve Addor , complainant.

No appearance for Apple Valley Ranchos Water Company,  
defendant.

**OPINION**

At a duly noticed hearing, defendant failed to appear. Complainant testified that he has been billed for water at his rental property when the property was vacant and no water was used. He paid defendant \$18.34 under protest and is being billed \$39.35, including late charges, for the disputed water.

After he complained to the water company, the meter was changed and the problem ceased. Either the original meter was defective or the meter reader erred.

Complainant is entitled to a refund of \$18.34 and cancellation of the past due bill.

**O R D E R**

**IT IS ORDERED** that:

1. Apple Valley Ranchos Water Company shall refund to the complainant \$18.34 and shall cancel the past due bill of \$39.35 on complainant's account #4131344803. Complainant's deposit with the Commission shall be disbursed to complainant.

2. This case is closed.

This order is effective today.

Dated September 2, 1999, at San Francisco, California.

RICHARD A. BILAS

President

HENRY M. DUQUE

JOSIAH L. NEEPER

JOEL Z. HYATT

CARL W. WOOD

Commissioners