

Decision 99-12-012 December 2, 1999

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Tom Horsley,

Complainant,

vs.

Pacific Bell,

Defendant.

(ECP)
Case 96-06-046
(Filed June 17, 1996; petition
for modification filed
August 9, 1999)

OPINION DENYING PETITION FOR MODIFICATION

On August 9, 1999, Tom Horsley filed a petition for modification of Decision (D.) 97-12-051 requesting that the decision be clarified to show that he did not receive a refund by calling Pacific Bell's 800 number. He contends his refund was sent after he filed a complaint.

Horsley also explained that his petition was tendered by letter on January 2, 1998, and the formal filing was delayed due to the late receipt of information regarding a petition from the Commission. Therefore, the petition is accepted for filing.

After review of the petition, we conclude that modification of D.97-12-051 is not needed. The decision simply reflects that the 800 number was posted and available to request refunds, not that Horsley, in fact, used it to do so. Accordingly, the request to modify D.97-12-051 is denied.

O R D E R

IT IS ORDERED that the petition to modify Decision 97-12-051 is denied,
and this proceeding is closed.

This order is effective today.

Dated December 2, 1999, at San Francisco, California.

RICHARD A. BILAS
President
HENRY M. DUQUE
JOSIAH L. NEEPER
JOEL Z. HYATT
CARL W. WOOD
Commissioners