

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY  
AND COMPLIANCE DIVISION  
Energy BranchRESOLUTION E-3138  
March 22, 1989

## R E S O L U T I O N

RESOLUTION E-3138. SOUTHERN CALIFORNIA EDISON COMPANY (EDISON) AUTHORIZATION TO MODIFY RULE NO. 17, TO CLARIFY LANGUAGE REGARDING ADJUSTMENT OF BILLS, METER TESTS, AND THE LIMITATION ON ADJUSTMENT OF BILLS FOR ENERGY USE.

BY ADVICE LETTER 818-E, FILED ON JANUARY 23, 1989.

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SUMMARY

1. By Advice Letter 818-E, filed January 23, 1989, Southern California Edison Company (Edison) requests Commission approval to modify Rule No. 17, Adjustment of Bills and Meter Tests to clarify language under Section A, Paragraph 3 of the Rule regarding meter dial over, and establish a new Paragraph 5 under Section A, entitled Limitation on Adjustment of Bills for Energy Use.

2. This Resolution approves Edison's request.

BACKGROUND

1. Section A.3, Adjustment of Bills for Billing Error, currently states that Billing Error does not include any error in billing resulting from meter dial over. This filing revises the language to provide that Billing Error does not include any error in billing resulting from meter dial over caused by other than the Company.

2. The newly established Section A.5, Limitation on Adjustment of Bills for Energy Use, provides that the Company is not required to adjust a customer's bill if an incorrect bill is not a result of a billing error, meter error, or unauthorized use as

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defined in Rule No. 17. Section A.5 also states that if the Company elects to adjust the bill, neither the undercharge nor overcharge adjustment shall exceed three years.

### DISCUSSION

1. The impact of this revision was discussed by the Energy Tariff Committee. The Committee determined that there was a need for clearly defined language regarding billing errors.
2. The modifications included herein are as discussed with the Commission Advisory and Compliance Division staff and are to be consistent with the provisions of Rule No. 17 of other energy utilities. The additional provisions will assist in the administration of Rule No. 17 and its application and understanding by customers.
3. No cost information is required for this Advice filing.
4. This filing will not increase any rate or charge, conflict with other schedules or rules, nor cause withdrawal of service.
5. Edison has requested, in compliance with Section IV.B of General Order 96-A, to make this filing effective 40 days after the date filed.
6. Public notification has been made by supplying copies of this filing to other utilities and parties requesting notification of advice filings.

### PROTESTS

1. No protests to this advice letter have been received.

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1 The Energy Tariff Committee (Committee) was established in 1984, and meets on a monthly basis. The members consist of representatives from the rate departments of the gas and electric utilities and representatives of the Energy Branch, Compliance Section; the Consumer Affairs Branch; and the Service and Safety Branch. The objective of the Committee is to promote uniform tariffs, practices, and filing procedures.

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FINDINGS

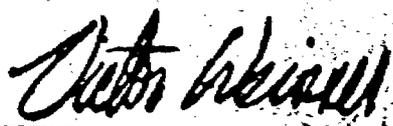
1. Edison's Rule No. 17, Paragraph 3 of Section A, Adjustment of Bills and Meter Tests should be revised to provide that Billing Error does not include any error in billing resulting from meter dial over caused by other than the Company.
2. A new Paragraph 5 of Section A, Rule No. 17, entitled Limitation on Adjustment of Bills for Energy Use, should be established to provide that the Company is not required to adjust a customer's bill if an incorrect bill is not a result of a billing error, meter error, or unauthorized use as defined in Rule No. 17. The new Paragraph also states that if the Company elects to adjust the bill, neither the undercharge nor overcharge adjustment shall exceed three years.
3. This filing will not increase any rate or charge, conflict with other schedules or rules, nor cause withdrawal of service.
4. The Commission Advisory and Compliance Division finds Edison's request to be just and reasonable.

THEREFORE, IT IS ORDERED that:

1. Southern California Edison Company, as requested by Advice Letter 818-E, is authorized under General Order 96-A to modify Rule No. 17, Paragraph 3 of Section A, Adjustment of Bills and Meter Tests and to establish a new Paragraph 5 of Section A, entitled Limitation on Adjustment of Bills for Energy Use, as discussed above.
2. Advice Letter 818-E, and accompanying tariff sheets shall be marked to show that they were authorized by Commission Resolution E-3138 and became effective on and after March 22, 1989.
3. This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on March 22, 1989. The following Commissioners approved it:

G. MITCHELL WILK  
President  
FREDERICK R. DUDA  
STANLEY W. HULETT  
JOHN B. OHANIAN  
Commissioners

  
Executive Director

Commissioner Patricia Eckert,  
present but not participating