

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY AND  
COMPLIANCE DIVISION  
Energy Branch

RESOLUTION G-2945  
April 24, 1991

R E S O L U T I O N

RESOLUTION G-2945. PACIFIC GAS AND ELECTRIC COMPANY  
REQUESTS AUTHORITY TO REVISE RULE NO. 3--APPLICATION FOR  
SERVICE, FOR BOTH GAS AND ELECTRIC TARIFFS.

BY ADVICE LETTERS 1602-G AND 1305-E, FILED ON JULY 11, 1990.

SUMMARY

1. Pacific Gas and Electric Company (PG&E) requests authority to modify its gas and electric Tariff Rule 3--Application for Service to require applicants requesting service from PG&E furnish (1) their legal name, and (2) information pertinent to the design, installation, maintenance or operation of PG&E's facilities and to the administration of tariffs. Minor text changes were also made.
2. This Resolution grants part of the request and denies part of the request.

BACKGROUND

1. The purpose of the application for services is for the customer to request for electric or gas service from the utility and also to establish credit.
2. PG&E is requesting to revise its gas and electric Rule 3--Application for Service in order to clarify this application and also to make it consistent with the rules of other California energy utilities. PG&E is requesting to add two new requirements to its Rule 3:
  1. Legal name of applicant.
  2. Information pertinent to the design, installation, maintenance or operation of facilities, and to the administration of PG&E's tariffs.

PG&E believes that this information is necessary to install the proper facilities, apply the appropriate rules for service and advise customers of their responsibilities.

NOTICE

1. This Advice Letter was mailed to the parties on the Advice Letter mailing list in accordance with GO 96-A.

PROTESTS

1. No formal protests to this Advice Letter have been received by the Commission Advisory and Compliance Division (CACD). The Consumer Affairs Branch (CAB) and the Legal Division of the California Public Utilities Commission have expressed their concerns on several issues.

DISCUSSION

1. CACD has reviewed CAB's and Legal Division's comments relevant to this Advice Letter filing. CACD has also reviewed PG&E's responses to some of the raised issues. CACD has concluded that several requirements of Rule 3 need revisions.

2. PG&E's request to add "legal name of the applicant" to the application for service is necessary to establish if the utility is doing business with an individual, a partnership, a corporation or other business entity. Lack of this information can lead to lengthy and costly process of finding the responsible party for the uncollected bills. This requirement protects the ratepayers against becoming liable for added cost because the utility did not have the legal name of the responsible individual. This request is granted.

3. PG&E's request to provide "information pertinent to the design, installation, maintenance or operation of PG&E's facilities and to the administration of PG&E's tariffs", is not specific and may lead to confusion as to what type of information is really necessary to fulfill this requirement. CACD recommends the tariff language, Rule 3, requirement A.9 to be modified as follows:

9. Information necessary to the design, installation, maintenance, and operation of PG&E's facilities.

4. In reviewing this advice letter CACD noticed that PG&E's present requirement to provide "such other information as PG&E may reasonably require" is vague and may lead to invasion of customer's privacy. PG&E should only require information that is necessary to provide service to the customers. Therefore CACD recommends to modify the existing tariff, Rule 3, requirement A.10 as follows:

10. Such other information as PG&E may reasonably require for service.

FINDINGS

1. PG&E's request to add to Rule 3 the requirement of applicants legal name is reasonable.
2. PG&E's request to add to Rule 3 the requirement of information pertinent to the design, installation, maintenance or operation of facilities, and to the administration of PG&E's tariffs is vague and confusing and should be modified.
3. PG&E's present requirement of Rule 3 to provide such other information as PG&E may reasonably require is broad and may lead to invasion of customer's privacy and should be modified.

**THEREFORE, IT IS ORDERED that:**

1. Pacific Gas and Electric Company shall file replacement tariff sheets to Advice Letters 1602-G and 1305-E modified as specified below:

On the proposed Revised Cal. P.U.C. Sheet No. 13333-G and 11296-E delete the text:

9. Information pertinent to the design, installation, maintenance or operation of facilities, and to the administration of PG&E's tariffs.

10. Such other information as PG&E may reasonably require.

Instead of the above, the following text shall be substituted:

9. Information necessary to the design, installation, maintenance and operation of PG&E's facilities.

10. Such other information as PG&E may reasonably require for service.

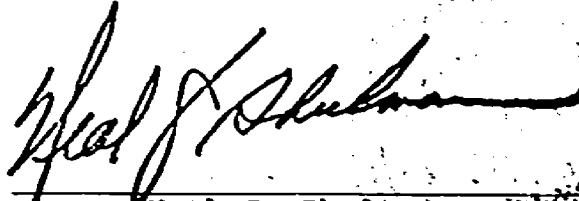
2. Advice Letters 1602-G and 1305-E, with the accompanying tariff sheets shall be marked to show that they are superseded and replaced as ordered by Ordering Paragraph 1.

3. Pacific Gas and Electric Company must file the replacement tariff sheets within ten days from today.

April 24, 1991

4. This Resolution is effective today.

I hereby certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on April 24, 1991. The following Commissioners approved it:



Neal J. Shulman  
Executive Director

PATRICIA M. ECKERT  
President  
G. MITCHELL WILK  
JOHN B. OHANIAN  
DANIEL Wm. FESSLER  
NORMAN D. SHUMWAY  
Commissioners