Copy for: / Orig. and Copy		RESOLUTION NO. T-10998
Orig. and Copy to Executive Director		EVALUATION AND COMPLIANCE DIVISION
	RESOLUTION	DATE: January 23, 1986
Director		•
Numerical File		
Alphabetical File		•
Accounting Officer	^	
Numerical File Alphabetical File		DAIL: Valuary 23, 19

SUBJECT: Electropage, Inc. Order authorizing a seven-day notice period for cancellation of service and provisions for accrual of charges until utility-provided equipment is returned.

Resolution No. T-10998.

WHEREAS: ELECTROPAGE, INC., by Advice Letter No. 20, filed November 21, 1985 requests authority under Section 454 of the Public Utilities Code to make effective the following tariff revisions:

- 1. Changing notice of cancellation of service by a customer from without advance notice to seven day notice.
- 2. For cancellation during the first seven days of the month, there will be no charge for the month; for cancellation on or after the eighth day of the month, charges for the full month shall be required.
- 3. Charges will accrue after cancellation, until any utility-provided equipment is returned.

The utility has found by experience that permitting cancellation with no notice is impractical to administer. Customers are now to be offered a benefit for cancellation early in the month, which permits closing the account during the current billing cycle. The utility will be able to reduce billing costs by eliminating manually calculated preparation of individual accounts. Return of equipment as a condition of cancellation is found necessary as numerous customers have ostensibly cancelled service, but have retained the pager and used the service after the supposed termination date.

Notice was given to Electropage's customers concurrently with the Advice Letter filing. No complaints or comments have been received. Electropage provides radiotelephone service in the Sacramento Area.

The Commission finds that the rates, charges and conditions authorized in this Resolution are just and reasonable and present rates, charges and conditions, as they differ from the rates, charges and conditions authorized in this Resolution are for the future unjust and unreasonable; and good cause appearing,

IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on January 24, 1986.

(2) Revised Cal. P.U.C. Sheets Nos. 119-T and 120-T shall be marked to show that such sheets were authorized by Resolution of the Public Utilities Commission of the State of California No. T-10998.

The effective date of this Resolution is today.

I hereby certify that the foregoing Resolution was duly introduced, passed and adopted at a regular meeting of the Public Utilities Commission of the State of California, held on January 23, 1986, the following Cormissioners voting favorably thereon:

DONALD VIAL
President
PRISCILLA C. GREW
FREDERICK R. DUDA
Commissioners

Executive Director