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to Executive Director

RESOLUTION NO. T-11015

EVALUATION AND COMPLIANCE  
DIVISION

DATE: March 5, 1986

RESOLUTION

\_\_\_\_ Director

\_\_\_\_ Numerical File

\_\_\_\_ Alphabetical File

\_\_\_\_ Accounting Officer

SUBJECT: General Telephone Company of California. Order authorizing revisions in the tariff schedules to reflect full concurrence in Pacific Bell's tariffed rates for local exchange message and exchange unit calls which are other than sent-paid-direct-dialed. Resolution No. T-11015.

WHEREAS: GENERAL TELEPHONE COMPANY OF CALIFORNIA, by Advice Letter No. 4939, filed April 25, 1985 and Supplement filed May 24, 1985, requests authority under Section 454 of the Public Utilities Code to make effective the following tariff revisions:

To change the cost of local other-than-sent-paid-direct-dialed calls. The current charges are a \$1.00 station operator surcharge plus \$.17 for the call regardless of duration. The proposed charges would be identical to those of Pacific Bell, \$.40 surcharge plus \$.17 for the first minute of conservation and \$.08 for each additional minute.

"Other-than-sent-paid-direct-dialed" calls refer to those which are billed to an account other than the number from where the call is being dialed, eg., collect calls, third party, and credit card calls. At one time these types of local calls were also billed according to identical rate structures of the two utilities. Because of some recent rate changes local other -than-paid-direct-dialed calls are billed according to the different rate structures of the 2 utilities. These tariff revisions will render all of these types of calls billed in an identical manner whether originated in Pacific's or General's territory. General states that the changes will improve customer understanding for the billing and reduce the number of complaints and inquiries the utility receives about the difference.

Although some customers will experience an increase, ie., those customers who make extremely long calls under the current fixed charges will have to pay more under usage-based pricing, General believes the overall effect will be an estimated \$1.36 million reduction in annual billing.

In compliance with General Order 96-A notice of this change was sent to all of General's customers in the October/November 1985 bill rounds. As of January 27, 1986, 21 responses to this notice have been received by the Commission staff. The respondents were mainly concerned with General's past service problems and/or rate increases in general.

The Commission finds that the rates, charges and conditions authorized in this Resolution are just and reasonable and present rates, charges and conditions, as they differ from the rates, charges and conditions authorized in this Resolution are for the future unjust and unreasonable; and good cause appearing,

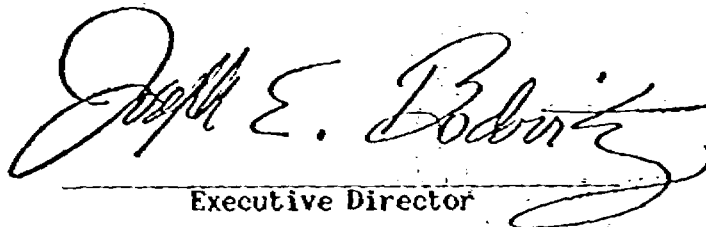
IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on March 6, 1986.

(2) Schedule Cal. P.U.C. No. D&R, 95th Revised Sheet A and 8th Revised Sheet 20 shall be marked to show that such sheets were authorized by Resolution of the Public Utilities Commission of the State of California No. T-11015.

The effective date of this Resolution is today.

I hereby certify that the foregoing Resolution was duly introduced, passed and adopted at a regular meeting of the Public Utilities Commission of the State of California, held on March 5, 1986 the following Commissioners voting favorably thereon:

  
Executive Director

DONALD VIAL  
President  
VICTOR CALVO  
FRISCILLA C. GREW  
FREDERICK R. DUDA  
Commissioners