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RESOLUTION NO. T-11024

EVALUATION AND COMPLIANCE
 DIVISION

DATE: April 2, 1986

R E S O L U T I O N

 Director

 Numerical File

 Alphabetical File

 Accounting Officer

SUBJECT: Pacific Bell. Order authorizing revisions in the Access Service tariff schedule to modify the offering of Recording Service. Resolution No. T-11024.

WHEREAS: PACIFIC BELL, by Advice Letter No. 15062 filed, March 13, 1986, requests authority under Section 454 of the Public Utilities Code to make effective the following tariff revisions:

Expand recording service to include the recording of operator-assisted interLATA traffic to accommodate Pacific's March 1986 operator take-back from AT&T. This expansion is necessary in order to provide an Interexchange Carrier (IC) customer with call type and detail for a message that Pacific handles.

Provide Billing Name and Address (BNA) service with recording service to customers using code dialed message. This will enhance recording service by offering BNA at a lower rate than if BNA were purchased separately.

Extend retention period for recorded/assembled message from 30 days to 90 days. This is necessary in instances where the company needs to recreate billing data for carriers when a magnetic tape was lost.

Extend minimum period for recording service from one month to six months. Significant time is spent setting up start and stop dates for these studies. In order to provide cost effective service, a minimum six month order is necessary.

Allow for Wide Area Telecommunications Services (WATS) only recording service. This is necessary to support the Equal Access WATS product. Currently, there are no means for the carrier to get message types for WATS.

By these revisions Pacific proposes to redefine obligations of the customer, clarify procedural requirements and expand the type of messages applicable to recording service.

Recording service is the provision of recorded customer message details (i.e. time of day, length of call, telephone numbers) and allows assembling and editing of recorded data per customer instruction.

Notification of the proposed changes were sent to customers on March 12, 1986. To date no protest letters have been received.

This proposal will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

The Commission finds that revisions authorized in this Resolution are just and reasonable and good cause appearing,

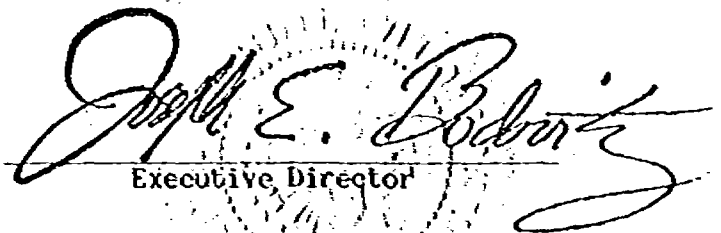
IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on April 14, 1986.

(2) Schedule Cal. P.U.C. No. 175-T, 2nd Revised Sheets 75, 459, 463, and Original Sheet 459-A shall be marked to show that such sheets were authorized by Resolution of the Public Utilities Commission of the State of California No. T-11024.

The effective date of this Resolution is today.

I hereby certify that the foregoing Resolution was duly introduced, passed and adopted at a regular meeting of the Public Utilities Commission of the State of California, held on April 2, 1986, the following Commissioners voting favorably thereon:


Executive Director

DONALD VIAL
President
VICTOR CALVO
PRISCILLA C GREW
FREDERICK R. DUVA
Commissioners