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 to Executive Director

RESOLUTION NO. T-11053

EVALUATION AND COMPLIANCE  
DIVISION

DATE: June 25, 1986

RESOLUTION

\_\_\_\_ Director  
 \_\_\_\_ Numerical File  
 \_\_\_\_ Alphabetical File  
 \_\_\_\_ Accounting Officer

**SUBJECT:** General Telephone Company. Order authorizing on less than statutory notice the continuation to provide extended area service between the Alamitos and Norwalk Exchanges for a period not to exceed one year after June 1, 1986. Resolution No. T-11053.

**WHEREAS:** GENERAL TELEPHONE COMPANY by Advice Letter No. 5028 filed, June 23, 1986, requests authority under Section 454 of the Public Utilities Code to make effective the following tariff revisions:

The continuation to provide extended area service between the Alamitos and Norwalk Exchanges for a period not to exceed one year after June 1, 1986.

In compliance with Ordering Paragraph 8 of D.84-06-111, dated June 13, 1984, which states:

"8. PacBell and General shall implement the changes they have proposed in exchange area boundaries in the Orange County, San Diego, and Los Angeles areas and shall extend the ZUM Calling Plan as they have proposed in the Orange County, San Diego, Sacramento, and Los Angeles areas, except that the consequent increases in charges for calling on 59 routes should be implemented in a two-step process as described in the foregoing Opinion."

General filed on May 2, 1986 Advice Letter No. 5013 to change the noncontiguous exchanges of Alamitos and Norwalk, which are measured 10 miles from rate center to rate center, from an extended area service (EAS) route to a ZUM zone 2 route effective on June 1, 1986.

However, customer notification of the EAS to ZUM change resulted in identification of a calling inequity. Some customers located in the City of Lakewood and the City of Cerritos and served from the Norwalk Exchange would no longer have local, EAS, calling to the Alamitos Exchange. General in its Advice Letter No. 5022 filed on May 19, 1986 inadvertently stated that the Alamitos Exchange served a portion of the City of Lakewood.

That filing, Advice Letter No. 5022, and the subsequent public concern over the withdrawal of EAS between the Alamitos and Norwalk exchanges has caused General to reevaluate its position on the exchange configuration.

General in its Advice Letter No. 5028 is requesting deviation from Decision No. 84-06-111 for a period of one year or less retroactive to June 1, 1986 to allow sufficient time to study the calling patterns between the Alamitos and Norwalk exchanges in order to provide an equitable solution to this matter such as reconfiguration of the affected exchanges. The customers affected by the revision will be notified and any ZUM Zone 2 calls that have been billed since June 1, 1986 will be credited on subsequent customer bills after the effective date of this resolution.

We note that in neither the body of Decision No. 84-06-111 nor in the Ordering Paragraphs was General or Pacific ordered to implement the ZUM changes on June 1, 1986. This date, apparently was the date upon which General and Pacific could mutually implement the ordered ZUM changes in the most reasonable fashion. Since the June 1, 1986 date was requested by Advice Letter NO. 5013, in compliance with Decision No. 84-06-111, General's request for modification by Advice Letter No. 5028 is in reality a request to modify Advice Letter No. 5013 which was filed on May 2, 1986.

General's request is in the public interest as there would otherwise be increases in local calling rates that were not contemplated by General, the staff for the Commission.

This matter did not appear on the public agenda as required by the Government Code; however, since the continued effectiveness of this tariff would exacerbate the calling inequities of the affected exchanges unless modified, a sufficient emergency exists to justify our action today under PU Code Section 306 (b). Therefore good cause appearing,

IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on June 25, 1986.

(2) The appropriate tariff sheets of Schedule Cal. P.U.C. No. A-28; Schedule Cal. P.U.C. B-4, and Schedule Cal. P.U.C. No. H-1, shall be marked to show that such sheets were authorized by Resolution of the Public Utilities Commission of the State of California No. T-11046.

The effective date of this Resolution is today.

I hereby certify that the foregoing Resolution was duly introduced, passed and adopted at a regular meeting of the Public Utilities Commission of the State of California, held on June 25, 1986 the following Commissioners voting favorably thereon:

DONALD VIAL  
President  
VICTOR CALVO  
PRISCILLA C. GREW  
FREDERICK R. DUDA  
STANLEY W. HULETT  
Commissioners



Executive Director

