

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

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to Executive Director

RESOLUTION NO. T-11088

EVALUATION AND COMPLIANCE
DIVISION

DATE: December 17, 1986

RESOLUTION

 Director
 Numerical File
 Alphabetical File
 Accounting Officer

SUBJECT: ICS Communications (U-2023-C). Ordering authorizing the imposition of a 30 day notice requirement for cancellation of paging service. Resolution No T-11088.

WHEREAS: ICS COMMUNICATIONS, by Advice Letter No. 117, filed November 21, 1986, requests authority under Section 454 of the Public Utilities Code to make effective the following tariff revisions:

To provide that a paging customer may terminate service upon 30 days advance written notice to the utility, subject to payment of all charges for the period service is rendered. If termination occurs within the initial minimum contract period of 60 days, the customer remains liable for charges for the full initial period.

ICS has been experiencing an increased level of customer "bouncing" from this paging utility to another on very short notice. These customers often continue to use the paging service after giving this short notice, which results in uncollectibles for the utility, and increased administrative costs.

A substantially identical rule has been authorized for Radio Relay Corp. by Resolution T-10991.

Customer notice is being given by bill inserts. The new rule will not be placed in effect until all customers have been notified. No appreciable revenue effect is expected other than decreased uncollectibles in an undetermined amount.

The Commission finds that the conditions authorized in this resolution are just and reasonable, and present conditions, as they differ from the conditions authorized in this resolution are for the future unjust and unreasonable; and, good cause appearing,

IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on December 22, 1986.

(2) Revised Cal. PUC Sheet No. 474-T shall be marked to show that such sheet was authorized by Resolution of the Public Utilities Commission of the State of California No. T-11088.

The effective date of this Resolution is today.

I hereby certify that the foregoing Resolution was duly introduced, passed and adopted at a regular meeting of the Public Utilities Commission of the State of California, held on December 17, 1986, the following Commissioners voting favorable thereon:

DONALD VIAL
President
VICTOR GALVO
FREDERICK R. DUDA
STANLEY W. HULETT
Commissioners


Executive Director