

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

EVALUATION & COMPLIANCE DIVISION  
Telecommunications Branch

RESOLUTION NO. T-12013  
March 25, 1987

R E S O L U T I O N

GENERAL TELEPHONE COMPANY OF CALIFORNIA. ORDER AUTHORIZING A CHARGE FOR MULTIPLE COPIES OF CUSTOMER'S TELEPHONE BILLS, A SERVICE PREVIOUSLY OFFERED FREE OF CHARGE ON LESS THAN REGULAR NOTICE. THE ESTIMATED ANNUAL REVENUE IS APPROXIMATELY \$900,000.

WHEREAS: GENERAL TELEPHONE COMPANY OF CALIFORNIA, by Advice Letter No. 5069 filed March 6, 1987, requests authority under Section 454 of the Public Utilities Code to make effective on less than regular notice the following tariff revisions:

To establish a charge for providing multiple copies of business customers bills, a service previously offered free.

Approximately 75,000 of General's business customer accounts are currently provided additional copies of telephone bills at no charge. Since the service to provide extra copies of bills is free, the cost to provide this service is now picked up by the general body of rate payers. General's proposed flat rate of \$2 per month per account for up to three copies will result in an estimated annual revenue of \$900,000. Pacific Bell is currently authorized to charge per page for this service. General does not have facilities to charge on a per page basis at this time. However, when General does install its new equipment in the future, it may request a tariff revision to charge for this service on a per page basis. The service charge is applicable to business customers only. There will be no charge to any customer for bills lost in the mail.

Existing customers receiving this service free of charge have been notified of the new charge by mail insert sent during the January bill rounds, and no protests have been received.

The Commission finds that the rates, charges and conditions authorized in this Resolution are just and reasonable and present rates, charges and conditions, as they differ from the rates, charges and conditions authorized in this Resolution are for the future unjust and unreasonable; and good cause appearing,

IT IS ORDERED that:

(1) Authority is granted to make the above revisions effective on March 26, 1987.

(2)

I certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on March 25, 1987. The following Commissioners approved it:



Executive Director

Commissioner John B. Ohanian,  
present but not participating.

STANLEY W. HULETT  
President  
DONALD VIAL  
FREDERICK R. DUDA  
G. MITCHELL WILK  
Commissioners