

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

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COMMISSION ADVISORY AND COMPLIANCE DIVISION  
Telecommunications Branch

RESOLUTION NO. T-13088  
September 7, 1989

R E S O L U T I O N

CP NATIONAL. AUTHORIZES CP NATIONAL TO WITHDRAW FOUR-PARTY SERVICE IN THE COLUSA EXCHANGE AND TO WITHDRAW TWO-PARTY SERVICE INSIDE THE BASE RATE AREA AND TO WITHDRAW MILEAGE CHARGES FOR TWO-PARTY SERVICE OUTSIDE THE BASE RATE AREA OF THE COLUSA EXCHANGE. BY ADVICE LETTER NO. 252-T FILED JULY 20, 1989.

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SUMMARY

This resolution authorizes CP National's request to:

- (1) Withdraw four-party service
- (2) Withdraw two-party service inside the Base Rate Area (BRA)
- (3) Withdraw two-party mileage charges outside the BRA

CP National has initiated installation of digital switches throughout its service territory in order to provide better service and more customer features, and to reduce costs. This resolution is similar to Resolution No. T-10277, effective July 12, 1980, in which CP National installed a digital office in the Needles Exchange.

By installing digital switches, CP National will be able to offer new Custom Calling features such as Call Forwarding, Call Waiting, Three-way Calling and Customer Changeable Speed Calling. However, due to technical limitations, digital switches cannot process four-party calls or two-party calls in the BRA. To accommodate four-party service on a digital switch, CP National would have to provide two-party service to four-party customers at the four-party rate. Inside the BRA, CP National would have to provide one-party service to two-party customers at a two-party rate.

BACKGROUND

On July 20, 1989 CP National filed Advice Letter No. 252-T, requesting authority to withdraw four-party service, to withdraw two-party service inside the BRA and to withdraw two-party mileage

rates outside the Colusa BRA. This withdrawal of service is necessary to offer only one and two-party services that are available with the features of a digital switch in the Colusa Exchange. A BRA is the primary area of an exchange. It is a densely built up section of the exchange area where there is a high concentration of customers and where the basic exchange access rates apply without any mileage charges.

CP National plans to upgrade customer service by installing digital equipment throughout their service territory. Colusa is the second of nine central offices to be converted to digital service by 1991. A digital switch provides better service, additional features and reduces ongoing maintenance costs caused by premises visits required to check four-party and two-party facilities.

Two customers are subject to upgrading of service from four-party service to one-party or two-party service outside the BRA and 30 customers are subject to upgrade from two-party or four-party service to one-party service in the BRA. Increases in monthly rates, due to upgrading of phone service, will range from \$1.75 to \$4.40. These upgrades in service will result in total annual billing increase of approximately \$500.

CP National has notified all customers subject to the upgrade by telephone and all have responded favorably to the change. A letter of confirmation which will include the effective date of the change will be sent to each customer upon approval of this filing.

Service Connection Fees, a fee charged to customers changing grades of service, will be waived for all 32 customers because this change has been initiated by the Utility.

#### PROTESTS

The Commission Advisory and Compliance Division has received no protests.

#### DISCUSSION

CP National's request for withdrawal of four-party and two-party service in the Colusa BRA and withdrawal of two-party mileage charges outside the Colusa BRA will allow CP National to offer better service, more features and the economic benefits of the digital switch and is necessary for the grades of service to be compatible with the capabilities of the new digital switch.

On October 1, 1988, the Colusa digital office was installed. The switch is designed to provide one-party and two-party service. CP National currently is providing four-party customers outside the BRA with two-party service at four-party rates until the withdrawal of

four-party service is authorized. CP National proposes to upgrade four-party customers to two-party service coincident with the withdrawal of four-party service. There are two customers with four-party service outside the BRA in the Colusa Exchange.

CP National designed the switch in the BRA to provide one-party service. Currently CP National is providing two-party customers inside the BRA with one-party service at two-party rates until the withdrawal of two-party service is authorized. CP National proposed to upgrade two-party customers to one-party service coincident with the withdrawal of two-party service. There are thirty customers with two-party service inside the BRA in the Colusa Exchange.

As a company policy, CP National currently offers its lowest grade of service (four-party service) free of mileage charges. After the withdrawal of four party service, discussed previously, two-party service will be CP National's lowest grade of service. In order to continue this policy, CP National proposes to withdraw two-party mileage charges coincident with the withdrawal of four-party service.

Other than specified, this filing will not increase any rate or change, conflict with other schedules or rules, or cause withdrawal of service.

#### FINDINGS

- 1) CP National's proposed withdrawal of four-party service in the Colusa Exchange and two-party service inside the BRA and withdrawal of two-party mileage charges outside the Colusa BRA is justified in order to provide the improved service.
- 2) CP National will waive the Service Connection fee for upgrading of service.


IT IS ORDERED that:

- (1) CP National's Advice Letter No. 252-T is authorized to withdraw four-party service in the Colusa Exchange and withdraw two-party service inside the BRA and to withdraw two-party mileage charges outside the Colusa BRA effective on September 8, 1989.
- (2) Service Connection fees for upgrading of service in the Colusa Exchange as authorized in this resolution shall be waived.
- 3) All tariff sheets filed under Advice Letter No. 252-T for CP National shall be marked to show that such sheets were authorized by Resolution of the Public Utilities Commission of the State of California No. T-13088.

4) This resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on September 7, 1989. The following Commissioners approved it:

G. MITCHELL WILK  
President  
FREDERICK R. DUDA  
STANLEY W. HULETT  
JOHN B. OHANIAN  
PATRICIA M. ECKERT  
Commissioners



WESLEY FRANKLIN  
Acting Executive Director