

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**COMMISSION ADVISORY AND COMPLIANCE DIVISION      RESOLUTION T-14502**  
**Telecommunications Branch                                      July 2, 1991**

**R E S O L U T I O N**

**RESOLUTION T-14502. PACIFIC BELL. ORDER AUTHORIZING  
PACIFIC BELL TO PROVIDE CENTREX SERVICE TO BANK OF  
AMERICA N.T. & S.A. UNDER A CUSTOMER SPECIFIC CONTRACT.**

**BY ADVICE LETTER NO. 15988, FILED ON JUNE 4, 1991.**

**SUMMARY**

Pacific Bell (Pacific), by Advice Letter No. 15988, filed on June 4, 1991 requests authority under provisions of General Order No. 96-A (G.O. 96-A) and Decision Nos. (D.) 88-09-059 and 91-01-018 to deviate from filed tariff schedules in order to provide Centrex service to Bank of America N.T. & S.A. (BOA) under a customer specific contract. BOA currently takes Centrex service under tariff.

This Resolution authorizes Pacific to provide Centrex service to BOA under a contract at rates which are discounted from the tariff rates. Pacific estimates that the revenue impact of this filing is a decrease in annual revenue of \$1,312,800 for the life of the contract. No protests to the Advice Letter were filed.

**BACKGROUND**

In D.88-09-059 the Commission adopted a modified Phase I Settlement (hereinafter referred to as the Settlement). Under the provisions of the Settlement, the Local Exchange Companies (LECs) are allowed to provide certain services, such as Centrex service, under the terms of contracts between LECs and customers. The Settlement provides that such contracts become effective upon authorization by the Commission.

The process and requirements for filing of advice letters to request authorization of customer specific contracts are set forth in Appendix A of D.88-09-059. Additional specifications for advice letter filings requesting authorization to provide Centrex service under contract are provided in Resolution Nos. T-13091 and T-13069.

D.90-04-031 further requires that special contracts comply with the principles of unbundling, nondiscriminatory access, imputation, and basing rate structures of monopoly utility services on underlying cost structures. However, D.91-01-018 has

tempered this requirement until a further decision on this matter is issued. In the interim, LECs may file advice letters for Centrex contracts using the pricing methodology approved by the Commission in D.88-09-059.

The contract filed under Advice Letter No. 15988 covers the provision of Centrex service to BOA. Centrex is a central office based communications system equipped with primary station lines capable of receiving direct in-dialed calls and capable of direct out-dialing of calls with optional features.

Under the terms of the contract, Pacific agrees to provide Centrex service (14,000 station lines and features at cutover) to BOA for a period of five years at a monthly rate of \$209,300. Growth lines may be added during the life of the contract, up to the system maximum of 60,000 lines, at a monthly rate which can vary between \$14.95 and \$12.48 per line depending on the minimum number of Centrex lines committed. BOA may change its commitment level to a higher number of lines on a quarterly basis, but can only lower its commitment level at the end of each year. Nonrecurring charges for all lines up to the minimum quantity of 14,000, not installed as of the effective date of this Resolution, will be at the prevailing tariff rate. Nonrecurring charges for growth lines can vary from the prevailing tariff rates to \$30 per line depending on the number of lines installed. Pacific indicates that Commission authorization of this contract will result in a decrease in annual revenue of \$1,312,800 for the life of the contract.

#### NOTICE/PROTESTS

Pacific states that a copy of the Advice Letter was mailed to competing and adjacent utilities and/or other utilities and to the customer named in the contract.

No protests have been filed on Pacific's Advice Letter No. 15988.

#### DISCUSSION

In reviewing Advice Letter No. 15988, we note the following.

- a. The contract contains the necessary language which conditions its approval upon Commission authorization.
- b. The Advice Letter and the contract are public documents.
- c. Pacific requests in the Advice Letter that the workpapers and supporting cost documentation associated with the contract be treated as confidential.
- d. Pacific has offered the parties to the Phase I Settlement in I.87-11-033 the opportunity to receive and review the workpapers and supporting documentation associated with the contract if such

a party (Division of Ratepayer Advocates excepted from this requirement) first enters into a protective agreement.

e. The contract provides for the offering of Centrex service which is an appropriate service for offering under a contractual arrangement.

f. The rates and charges set forth in the contract cover the direct embedded cost of providing the Centrex service offered under the terms of the contract.

g. The monthly rate per line, excluding nonrecurring charges, for Centrex service under the terms of the contract is greater than the sum of the present one-party business measured service rate and the multi-line End User Common Line charge per month per line (1MB+EUCL).

h. The Advice Letter indicates that the costs and revenues associated with the contract will be tracked.

i. A contract is required in this case because the customer requires a fixed price contract that is competitive with PBX alternatives; this requirement cannot be met by the Centrex service available under Pacific's present tariff.

j. Pacific has offered to provide the customer deaveraged PBX trunk rates under contract, at rates determined by the same cost methodology used to determine the contract Centrex line rate.

We conclude that the Advice Letter meets the requirements set forth in the previously mentioned Commission orders and G.O. 96-A, and should be approved. However, we must emphasize that our approval is based on the specifics of the Advice Letter and the associated contract, and does not establish a precedent for the contents or for Commission approval of similar requests.

#### FINDINGS

1. Pacific Bell filed Advice Letter No. 15988 on June 4, 1991 requesting Commission authorization to provide Centrex service to BOA under a customer specific contract.

2. The Advice Letter and the contract conform to the requirements of Decision Nos. 88-09-059 and 91-01-018, Resolutions Nos. T-13069 and T-13091, and G.O. 96-A.

3. Authorization of the BOA contract will result in an estimated decrease in Pacific's annual revenue of \$1,312,800 for the life of the contract.

4. Commission authorization of the Advice Letter and the contract does not establish a precedent for the contents of the filing, or the Commission approval of similar requests. Commission approval is based on the specifics of the BOA contract.

5. The rates, charges, terms and conditions of the Centrex contractual service in this Resolution are just and reasonable.

THEREFORE, IT IS ORDERED that:

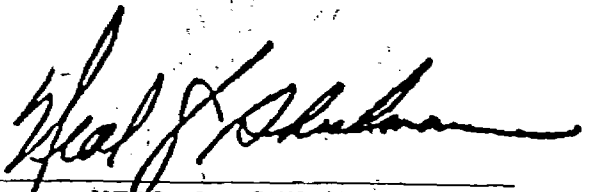
1. Authority is granted to make Advice Letter No. 15988 and the contract between Pacific Bell and Bank of America N.T. & S.A. effective on July 3, 1991.

2. The Advice Letter, tariff sheets and contract authorized herein shall be marked to show that they were authorized under Resolution of the Public Utilities Commission of the State of California No. T-14502.

The effective date of this Resolution is today.

I certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on July 2, 1991. The following Commissioners approved it:

PATRICIA M. ECKERT  
President  
G. MITCHELL WILK  
JOHN B. OHANIAN  
DANIEL Wm. FESSLER  
NORMAN D. SHUMWAY  
Commissioners

  
NEAL J. SHULMAN  
Executive Director