

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY AND COMPLIANCE DIVISION RESOLUTION T-14788
Telecommunications Branch January 10, 1992

R E S O L U T I O N

RESOLUTION T-14788. PACIFIC BELL. REQUEST TO EXTEND AUTHORITY TO PROVIDE ENHANCED 9-1-1 SERVICE UNDER THE EXISTING PROVISIONAL TARIFF UNTIL APRIL 10, 1992 OR FURTHER ORDER OF THE COMMISSION.

BY ADVICE LETTER NO. 16127 FILED ON DECEMBER 1, 1991

SUMMARY

Commission Resolution T-14043 (January 9, 1990) granted Pacific authority under provisions of General Order 96-A to establish tariff schedule Cal. P.U.C. No. A9.2.3 providing Enhanced 9-1-1 (E-911) Service on a provisional basis from January 9, 1990 through January 8, 1992. On December 1, 1991, Pacific filed Advice Letter No. 16127 requesting authority to extend the expiration date of the provisional tariff for ninety (90) days. This resolution authorizes Pacific's E-911 Service on a provisional basis until April 9, 1992 or further order of the Commission.

BACKGROUND

Pacific's Advice Letter No. 15643, filed November 22, 1989, requested permission to establish Schedule Cal. P.U.C. No. A9.2.3 to provide E-911 Service under tariff. The service had previously been provided under contract to the California Department of General Services. A twenty-four (24) month provisional authorization was granted in Resolution T-14043.

Basic 911 service was authorized as a tariffed service in 1976. This original 911 service was technologically limited, requiring the 911 attendant located at a Public Safety Answering Point (PSAP) to manually transfer emergency calls to the emergency services in the appropriate jurisdiction (i.e., to the correct municipal police or fire department). E-911 service allows emergency calls to be automatically routed by the utility's switching equipment to the appropriate PSAP. This reduces the time required to respond to emergencies. The term "enhanced" when used in reference to E-911 is not used to connote "enhanced services" as defined in D.89-10-031.

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In 1987, the Legislature recognized the value of E-911 and ordered a plan be prepared for state-wide implementation. Prior to authorizing a provisional tariff in 1990, the service was provided under contract to approximately 212 agencies. The California Department of General Services (DGS), responsible for state-wide administration of 911 contracts and services, subsequently requested that Pacific establish a tariff to simplify DGS' administration of the service.

Pacific filed Advice Letter No. 15643 on November 22, 1989, requesting authority to offer E-911 under tariff. The DGS questioned Pacific's investment costs, and the assignment of overhead costs used to develop Pacific's proposed rates for E-911. We subsequently authorized Pacific's E-911 service on a provisional basis, with the granting of permanent authority subject to adjustments ordered in Pacific's cost study for the service.

On December 1, 1991, Pacific filed Advice Letter No. 16127 requesting an extension of the expiration date of the provisional E-911 tariff for ninety (90) days in order to provide enough time to file its request for a permanent E-911 tariff. Insufficient time was available to schedule Pacific's request for consideration during the remaining 1991 conferences in which action might have been taken prior to the expiration of the provisional E-911 tariff.

PROTESTS

Notice of Advice Letter No. 16127 was published in the Commission Calendar on December 6, 1991. The Commission Advisory and Compliance Division (CACD) has received no protests to this Advice Letter.

DISCUSSION

Pursuant to Pacific's Advice Letter No. 15643, filed November 22, 1989, the Commission granted Pacific authority to establish Schedule Cal. P.U.C. No. A9.2.3 to provide E-911 Service on a twenty-four (24) month provisional basis from January 9, 1990 through January 8, 1992. On December 1, 1991, Pacific filed Advice Letter No. 16127 requesting a ninety day extension to the expiration date for the provisional E-911 tariff.

Expiration of Pacific's provisional E-911 tariff would cause the interruption of a critical emergency response service provided to public safety agencies. As stated in Resolution T-14043, however, we will not approve a permanent tariff for E-911 service until we are satisfied that Pacific has complied with T-14043.

Nevertheless, we view the harm caused by allowing the current provisional tariff to expire to be greater than any harm that might result from a ninety-day reauthorization of the provisional E-911 tariff. Reauthorization of this tariff until April 8, 1992 will provide adequate time for Pacific to file for permanent

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tariff authority, and for staff to insure that Pacific has satisfactorily complied with T-14043.

FINDINGS

1. Pursuant to Pacific's request in Advice Letter No. 15643, filed November 22, 1989, the Commission granted Pacific authority to establish Schedule Cal. P.U.C. No. A9.5.3 to provide E-911 Service on a twenty-four (24) month provisional basis from January 9, 1989 through January 8, 1992.
2. On December 1, 1991, Pacific filed Advice Letter No. 16127 requesting an extension to the expiration date of its provisional E-911 Service tariff.
3. Insufficient time was available to schedule Pacific's request for consideration during the remaining 1991 conferences in which action might have been taken prior to the expiration of the provisional E-911 tariff.
4. Termination of Pacific's provisional E-911 tariff would cause an interruption in the services provided to public safety agencies under Schedule Cal. P.U.C. No. A9.2.3 (E-911 Service), and could jeopardize the health and safety of the public.
5. Pacific's request to continue in effect Schedule Cal. P.U.C. No. A9.2.3 is reasonable and should be approved.

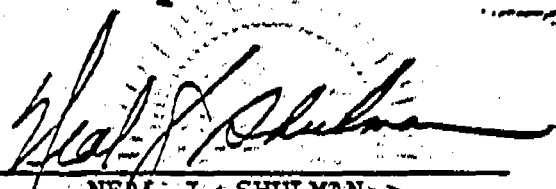
THEREFORE, IT IS ORDERED that:

1. The authority granted pursuant to Pacific Bell Advice Letter No. 15463, filed November 22, 1989 by Commission Resolution T-14509, is hereby reauthorized until April 8, 1992 or further order of the Commission.
2. Advice Letter No. 16127 and the accompanying tariff sheets shall be marked to show this Resolution's number and effective date.

The effective date of this Resolution is today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on January 10, 1992. The following Commissioners approved it:

DANIEL Wm. FESSLER
President
JOHN B. OHANIAN
PATRICIA M. ECKERT
NORMAN D. SHUMWAY
Commissioners


NEAL J. SHULMAN
Executive Director