

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Telecommunications Branch
Commission Advisory and Compliance Division August 11, 1992

RESOLUTION T-15023

RESOLUTION

RESOLUTION T-15023. PACTEL PAGING OF CALIFORNIA
(U-2111-C). REQUEST FOR AUTHORITY TO WITHDRAW TWO-WAY
MOBILE RADIOTELEPHONE SERVICE.

BY ADVICE LETTER No. 34, FILED ON MAY 27, 1992.

SUMMARY

This Resolution authorizes Pactel Paging of California (Pactel) to withdraw its two-way mobile radiotelephone service in the San Diego region. The utility is experiencing significant revenue losses for this service. Cellular telephone service and Specialized Mobile Radio service are available as alternatives for those affected customers who wish to continue receiving mobile telephone service.

Pactel will continue to utilize the radio frequencies for its other certified services, such as one-way paging and data transmission. There were no protests to this filing.

BACKGROUND

Pactel is a radiotelephone utility that provides one-way and two-way mobile radiotelephone service. The utility filed Advice Letter No. 34 on May 27, 1992 to terminate its two-way mobile radiotelephone service.

Two-way mobile radiotelephone service provides telephone service to mobile customers. There are two ways in which mobile calls can be directed with this technology, manually and automatically. Two-way manual mobile radio service employs the use of operators to receive and transmit radio calls between two mobile subscribers, or between mobile radio subscribers and landline users. Radio-dispatch operators must be employed to provide 24-hour-a-day coverage. Due to the limited number of customers and the high operational costs, Pactel proposes to withdraw the offering of two-way manual mobile radiotelephone service.

NOTICE/PROTESTS

Copies of PacTel's Advice Letter No. 34 were served on competing and adjacent utilities at the time of its filing, pursuant to General Order 96-A, Section III, paragraph 6. Notice of the filing appeared in the Commission's Daily Calendar of June 3, 1992. Customers were noticed in a letter dated May 29, 1992, that PacTel intended to withdraw its two-way mobile telephone service. No protests were received.

DISCUSSION

The number of subscribers to PacTel's two-way mobile radio service has been declining steadily over the past five years, from 100 customers at the end of 1987 to the current 7. The utility has found the service to be unprofitable, because regardless of the number of subscribers, the same number of sites and a certain level of staffing must be maintained to provide 24-hour coverage. PacTel started to lose money on the service beginning in 1990. The loss for 1991 was \$29,907 and the projected loss for 1992 will be approximately \$31,000. PacTel will continue to utilize the radio frequencies for its other certified services, such as one-way paging and data transmission.

The San Diego region is served by several Cellular and Specialized Mobile Radio Service providers, which are viable alternatives for those affected customers who wish to continue receiving mobile telephone service.

FINDINGS

1. The number of subscribers to PacTel's mobile two-way radiotelephone service has decreased from 100 in 1987 to 7 in 1992.
2. PacTel reports that it lost \$29,907 on its two-way mobile telephone service in 1991 and that its loss for 1992 is projected to exceed \$31,000.
3. There are viable alternatives for those customers who need to use mobile communications service in this area.

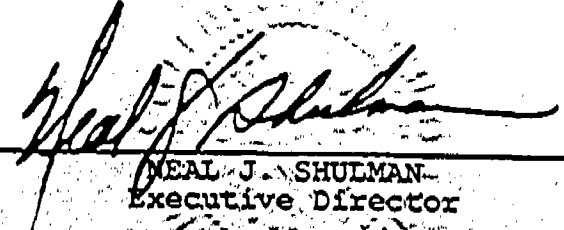
THEREFORE, IT IS ORDERED that:

PacTel Paging of California is authorized to withdraw its two-way mobile radiotelephone service in the San Diego region is approved as requested in Advice Letter No. 34.

August 11, 1992

The effective date of this Resolution is today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on August 11, 1992. The following Commissioners approved it:



NEAL J. SHULMAN
Executive Director

DANIEL Wm. FESSLER
President
PATRICIA M. ECKERT
NORMAN D. SHUMWAY
Commissioners

Commissioner John B. Ohanian,
being necessarily absent, did
not participate.