PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY AND COMPLIANCE DIVISION RESOLUTION T-15026 Telecommunications Branch July 22, 1992

RESQLUTION

RESOLUTION T-15026. PACIFIC BELL (U-1001-C). REQUEST FOR EXTENSION OF AUTHORITY TO PROVIDE FREE OR REDUCED RATES FOR TELECOMMUNICATIONS SERVICES TO BUSINESS AND RESIDENCE CUSTOMERS IN AREAS OF SOUTH CENTRAL LOS ANGELES.

BY ADVICE LETTER NO. 16259, FILED ON JUNE 12, 1992.

SUMMARY

Pacific Bell (Pacific) is granted authority to deviate from filed tariffs for an additional four months after expiration on August 2, 1992, of such earlier emergency authority granted by Resolution T-14988 to provide free or reduced rates for telecommunications services as specified by its Advice Letter No. 16240.

BACKGROUND

By our earlier Resolution T-14988, signed June 3, 1992, we authorized the following tariff exceptions to customers of Pacific in South Central Los Angeles for a period of sixty days:

"... Pacific may waive recurring and nonrecurring charges for Remote Call Forwarding, Call Forwarding, and Voice Mail. Pacific may arrange special payment arrangements for Centrex and PBX Trunk Line Service installation and upgrade and replacement charges. Pacific may waive service installation charges for customers relocating back to the affected area or for any new business or residential customers moving into the affected area. Pacific may modify the terms of its Inside Wire repair plan to allow any customer in the affected area to utilize the plan. Pacific may waive late payment charges for bills mailed out in June to customers in the affected area. Pacific may also incur certain expenses, to be booked to nonregulated accounts, for the loan of temporary customer premises equipment (CPE) through sales agents to existing or new Centrex customers in the affected ares."

Pacific in its Advice Letter No. 16240 requested authority for such deviations for a period of six months. This Commission, in

our Resolution T-14988, noted that some of the proposed service changes involved competitively offered services, and since we acted on the request prior to the expiration of the period established for parties to file protests, we granted provisional authority for Pacific's request for a period of sixty days only.

Now, in its Advice Letter No. 16259, Pacific requests this authorization for an additional four months, to extend from August 3, 1992, through November 30, 1992.

DISCUSSION

In our earlier Resolution T-14988, we noted that it would be in the public interest to make Pacific's Advice Letter No. 16240 effective immediately for a provisional period of sixty days. We stated that we required additional time to consider protests and to further consider whether the proposed service changes should be offered for the entire six month period as requested by Pacific.

In the interim since our Resolution T-14988, no protest or complaint has been received by the Commission to the service changes offered by Pacific in its Advice Letter No. 16240. At this time we see no reason why Pacific's request to extend the offers and conditions in its Advice Letter No. 16240 for an additional period of four months, through November 30, 1992, should not be granted.

PROTESTS

No protests have been received to either Pacific's Advice Letter No. 16240 or No. 16259.

FINDINGS

1. Pacific's request to extend the effective period of its Advice Letter No. 16240 should be extended for an additional four months.

THEREFORE, IT IS ORDERED that:

- 1. Pacific Bell is authorized to continue until November 30, 1992, the deviations from its tariffs to provide free or reduced rates for telecommunications services in areas of South Central Los Angeles granted by Resolution T-14988.
- 2. Advice Letter Nos. 16240 and 16259 shall be marked to show that each was authorized by this Resolution and on its effective date.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on July 22, 1992. The following Commissioners approved it:

MEAL J. SHULMAN Executive Director

DANIEL Wm. FESSLER
President
JOHN B. OHANIAN
PATRICIA M. ECKERT
NORMAN D. SHUMWAY
Commissioners