

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA  
COMMISSION ADVISORY AND COMPLIANCE DIVISION      RESOLUTION T-15684  
Telecommunications Branch                              February 8, 1995

R E S O L U T I O N

RESOLUTION T-15684. PACIFIC BELL. REQUEST TO PROVIDE SUMMARY BILLING AND BILL AND CALL DETAIL SERVICE FOR ACCESS AMERICA TELEMAGEMENT, INC. UNDER A CUSTOMER-SPECIFIC CONTRACT.

BY ADVICE LETTER NO. 17155 FILED ON NOVEMBER 10, 1994.

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SUMMARY

Pacific Bell (Pacific) requests authority under provisions of General Order No. 96-A (G.O. 96-A) and Decision Nos. (D.) 88-09-059, 91-01-018 and 94-09-065 to provide Summary Billing and Bill and Call Detail service for Access America Telemagement, Inc. (Access America) under a customer-specific contract. The requested service is a non-tariffed service.

This Resolution authorizes Pacific's request. Pacific estimates that the annual revenue impact of this filing will be an increase of \$540.

BACKGROUND

In D.88-09-059 the Commission adopted a modified Phase I Settlement (hereinafter referred to as the Settlement). Under the provisions of the Settlement, the Local Exchange Companies (LECs) are allowed to provide Summary Billing and Bill and Call Detail service under the terms of contracts between LECs and customers. The settlement provides that such contracts become effective upon authorization by the Commission.

The process and requirements for filing of advice letters to request authority of customer-specific contracts are set forth in Appendix A of D.88-09-059. Additional specifications for advice letter filings requesting authorization to provide service under contract are provided in Resolution Nos. T-13091 and T-13069.

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D.90-04-031 requires that special contracts comply with the principles of unbundling, imputation and nondiscriminatory access adopted in D.89-10-031 and that the prices for monopoly utility services be based on their underlying costs. D.91-01-018 has relieved Pacific from meeting these requirements until a clarifying decision on this matter is issued. The Commission by D.94-09-065 clarified those principles and adopted other changes to the contracting requirements. The contract complies with the contracting requirements.

Summary Billing is a supplemental billing service that allows the summarizing of the billing for numerous Auxiliary Accounts under a single control account. Bill and Call Detail permits customers to obtain details of billing information on magnetic tape.

Under the terms of the three year contract, Pacific will provide the Summary Billing and Bill and Call Detail service for a monthly rate of \$950. This service includes (1) the nonrecurring charges for establishing the initial 500 Auxiliary Accounts (2) the associated nonrecurring charges for a maximum of two Control Accounts (3) the nonrecurring charges for up to 50 record orders changes (4) the recurring charges for 5,000 Auxiliary Accounts and two new Magnetic Tape Summary Billings. Recurring and nonrecurring charges for additional accounts in excess of those at cutover are per contract.

Pacific indicates that Commission authorization of this contract will result in an increase in annual revenue of \$540.

#### NOTICE/PROTESTS

Pacific has mailed a copy of the Advice Letter and related tariff sheet to competing and adjacent utilities and/or other utilities, and interested parties. Advice Letter No. 17155 was listed in the Commission's Daily Calendar of November 16, 1994.

No protest to Advice Letter No. 17155 was filed.

#### DISCUSSION

In reviewing Advice Letter No. 17155, we note the following:

- a. Pacific requests in the Advice letter that the workpapers and supporting cost documentation associated with the contract be treated as confidential.

b. The rates and charges set forth in the contract cover the Direct Embedded Costs of providing the service offered under the terms of the contract.

c. The Advice Letter indicates that the costs and revenue associated with the contract will be tracked.

We conclude that the proposed service meets the requirements set forth in the previously mentioned orders and G.O.96-A, and should be approved. However, we must emphasize that our approval is based on the specifics of this Advice Letter and the associated contract, and does not establish a precedent for the contents or for Commission approval of similar requests.

#### FINDINGS

1. Pacific Bell filed Advice Letter No. 17155 requesting Commission authorization to provide Summary Billing and Bill and Call Detail service for Access America under a customer-specific contract.
2. The Advice Letter and the contract conform to the requirements of Commission decisions and of G.O. 96-A.
3. Pacific states that authorization of this contract will result in an increase in annual revenue of \$540.
4. A special contract is required because Access America asked for a non-tariffed service. Pacific could not meet the customer's needs under the current tariffs and therefore offered a customer-specific contract.
5. Authorization of the Advice Letter and the contract does not establish a precedent for the contents of the filing, or the Commission approval of similar requests. Commission approval is based on the specifics of the the contract.
6. The rates, charges, terms and conditions of the contractual service approved in this Resolution are just and reasonable.

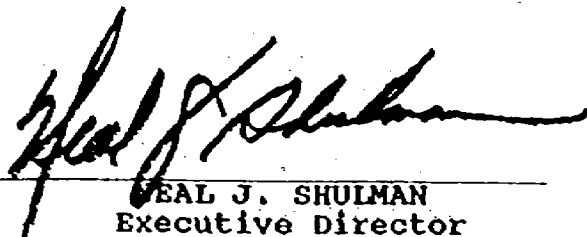
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THEREFORE, IT IS ORDERED that:

1. Authority is granted to make Advice Letter No. 17155, the Pacific Bell contract effective on February 9, 1995.
2. The Advice Letter and contract authorized herein shall be marked to show that they were authorized under Resolution of the Public Utilities Commission of the State of California No. T-15684.

The effective date of this Resolution is today.

I certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on February 8, 1995. The following Commissioners approved it:



NEAL J. SHULMAN  
Executive Director

DANIEL WM. FESSLER  
President  
NORMAN D. SHUMWAY  
P. GREGORY CONLON  
JESSIE J. KNIGHT, JR.  
Commissioners