

## PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Commission Advisory and Compliance Division      RESOLUTION T-15732  
Telecommunications Branch                              April 26, 1995

**R E S O L U T I O N**

RESOLUTION T-15732. PACIFIC BELL. (U-1001-C). TO  
REQUEST A SIX MONTH EXTENSION TO THE PROVISIONAL TARIFF  
ALLOWING VERBAL APPROVAL FOR BUSINESS SUPERSEDURES.

BY ADVICE LETTER NO. 17339, FILED ON MARCH 10, 1995.

---

**SUMMARY**

The 18 month provisional authority to accept verbal approvals for business supersedures granted Pacific Bell (Pacific) by Resolution T-15385, October 6, 1993, is extended for six months, until October 26, 1995.

**BACKGROUND**

On March 10, 1995, Pacific filed Advice Letter No. 17339 seeking a six month extension of the provisional authority authorized by Resolution T-15385 permitting verbal approval for business supersedures. A supersedure is defined as the transfer of an entire service, including the telephone number(s), from a customer to an applicant with no interruption of service and no change in service or facilities. This 18 month provisional authority is to expire May 1, 1995.

By this filing Pacific seeks a six month extension, until October 26, 1995, of the provisional tariff to continue to test the verbal authorization process. In addition, Pacific requests that certain products and services that the incoming customer is not eligible for be removed before the supersedure becomes effective. These products and services are: Concession, Discount Calling Plans, Pay-by-Phone, and Universal Lifeline Telephone Service.

**NOTICE/PROTESTS**

Notice of Advice Letter No. 17339 was published in the Commission Daily Calendar of March 17, 1995. No protests have been received.

April 26, 1995

DISCUSSION

Pacific has proposed these changes on a provisional basis to develop an easier way to process supersedures for business service. Pacific has not completed its audit to determine if the verbal authorization process is cost-effective. Since there are no protests to Pacific's request in Advice Letter No. 17339, we shall permit Pacific to continue its trial verbal authorization process, and to exclude the proposed products and services for which an incoming customer is not eligible.

FINDINGS

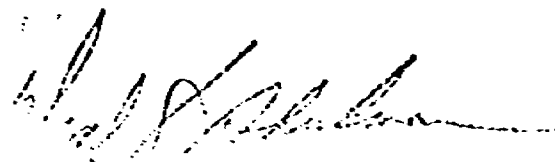
1. It is reasonable to grant Pacific a six month extension to the provisional authority granted by Resolution T-15385.
2. It is reasonable to allow the products and services identified in Pacific's Advice Letter No. 17339 to be removed before the supersedure takes effect.

THEREFORE, IT IS ORDERED that:

1. Advice Letter No. 17339 of Pacific Bell is made effective immediately.
2. The authority granted Pacific Bell to issue business supersedures with verbal approvals from the outgoing and incoming customers will expire on October 26, 1995, unless made permanent by Pacific Bell by Advice Letter filing on regular notice pursuant to General Order 96-A prior to expiration of such provisional authority.
3. Advice Letter No. 17339 of Pacific Bell and accompanying tariff sheets shall be marked to show that they were authorized by California Public Utilities Commission Resolution No. T-15732 and its effective date.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on April 26, 1995. The following Commissioners approved it:



NEAL J. SHULMAN  
Executive Director

DANIEL Wm. FESSLER  
President  
P. GREGORY CONLON  
JESSIE J. KNIGHT, Jr.  
HENRY M. DUQUE  
Commissioners