

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Commission Advisory and Compliance Division RESOLUTION T-15789
Telecommunications Branch November 21, 1995

R E S O L U T I O N

RESOLUTION T-15789. PACIFIC BELL. (U-1001-C). REQUEST TO ESTABLISH A MONTHLY CHARGE FOR DIRECTORY ASSISTANCE LISTINGS AND INCREASE THE NONRECURRING CHARGE FOR REQUESTING A CHANGE IN THE ROUTING ARRANGEMENT FOR A CUSTOM 800 NUMBER.

BY ADVICE LETTER NO. 17648, FILED ON AUGUST 14, 1995.

SUMMARY

Pacific Bell's (Pacific's) request to establish a monthly charge for directory assistance listings and to increase the nonrecurring charge for requesting a change in the routing arrangement for a CUSTOM 800 number is approved.

BACKGROUND

By Advice Letter No. 17648, filed August 14, 1995, Pacific requests to revise Schedule Cal.P.U.C. No. A7, Wide Area Telecommunications Service (WATS), 7.2.1, CUSTOM 800, to establish a charge for CUSTOM 800 Directory Assistance Listing and to increase from \$50 to \$100 its charge for any change requested in routing arrangement for an 800 number. Currently there is no charge for CUSTOM 800 Directory Assistance Listings. Pacific proposes to charge \$5.50 per month per California 800 number listing, and \$14.00 per month per Nationwide 800 number listing.

CUSTOM 800 Directory Assistance Listing monthly charges will be waived if the customer's billed CUSTOM 800 usage is \$100 or greater in that month. CUSTOM 800 number customers have been noticed by Pacific that they are not required to list their CUSTOM 800 numbers, and that such listings may be removed upon request.

Custom 800 Service is a provisional tariff, established in 1990, and extended most recently until August 1, 1996, by Resolution No. T-15760, June 21, 1995.

NOTICE/PROTESTS

Notice of Advice Letter No. 17648 was published in the Commission Daily Calendar of August 16, 1995. No protests to Advice Letter No. 17648 have been received.

DISCUSSION

Even though Advice Letter No. 17648 increases certain charges for CUSTOM 800 customers, Pacific states that customers will benefit overall from new rate thresholds and other charge eliminations established for CUSTOM 800 service by Advice Letter No. 17514, filed May 31, 1995, and effective July 9, 1995. Pacific estimates that the first year annual revenue effect of the rate changes proposed in Advice Letter Nos. 17514 and 17648 is approximately a \$79,385 decrease. The revenue impact for Advice Letter No. 17648 itself is a \$3,292,568 increase.

Seeing no protest to the rate increases proposed in Advice Letter No. 17648, we will approve Pacific's request.

FINDINGS

1. Pacific filed Advice Letter No. 17648 to initiate a charge for CUSTOM 800 number Directory Assistance Listings.
2. Pacific also filed Advice Letter No. 17514 to reduce or eliminate other CUSTOM 800 charges. Advice Letter No. 17514 became effective July 9, 1995 on regular notice.
3. Pacific states that the combined effect of its CUSTOM 800 charge changes will be a revenue decrease of \$79,385 the first year.
4. Pacific's CUSTOM 800 charge changes proposed in Advice Letter No. 17648 are reasonable and should be approved.

THEREFORE, IT IS ORDERED that:

1. Pacific Bell's Advice Letter No. 17648, filed August 14, 1995, is made effective immediately.
2. Advice Letter No. 17648 and accompanying tariff sheets should be marked to show that they were approved by Resolution No. T-15789 of the Public Utilities Commission of the State of California, and its effective date.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on November 21, 1995. The following Commissioners approved it:

Wesley Franklin

WESLEY FRANKLIN
Executive Director

DANIEL Wm. FESSLER
Président
P. GREGORY CONLON
JESSIE J. KNIGHT, Jr.
HENRY M. DUQUE
JOSIAH L. NEEPER
Commissioners