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PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA  
COMMISSION ADVISORY AND COMPLIANCE DIVISION RESOLUTION T-15846  
Telecommunications Branch July 17, 1996

R E S O L U T I O N

RESOLUTION T-15846. PACIFIC BELL (U-1001-C). REQUEST FOR PERMANENT AUTHORITY FOR ITS CUSTOM 800 SERVICE, SCHEDULE CAL. P.U.C. NO. A7.

BY ADVICE LETTER NO. 17716, FILED ON SEPTEMBER 20, 1995

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SUMMARY

This Resolution grants Pacific Bell (Pacific) permanent authority for its Custom 800 Service.

BACKGROUND

On April 11, 1990, Resolution T-14064 granted Pacific two-year provisional authority to offer Custom 800 Service. On April 22, 1992, Resolution T-14928 extended Pacific's provisional authority until April 22, 1993. On April 21, 1993, Resolution T-15286 again extended Pacific's provisional authority until October 22, 1993. Resolution T-15453, dated December 17, 1993, extended this authority until October 22, 1994. On October 20, 1994, Pacific filed Advice Letter No. 17072A in compliance with Ordering Paragraphs 1 and 2 to Resolution T-15632 dated October 12, 1994. AL No. 17072A extended Pacific provisional authority until July 1, 1995.

Pacific filed AL No. 17489 on May 22, 1995, seeking to extend its provisional authority for Custom 800 Service for one month. On May 30, 1995, Pacific supplemented AL No. 17489 requesting that its provisional authority be extended until August 1, 1996. Resolution T-15760 granted an extension of Pacific's provisional authority for Custom 800 Service until August 1, 1996.

On September 20, 1995, Pacific filed AL No. 17716 requesting permanent authority for its Custom 800 Service.

PROTEST

Notice of this Advice Letter was published in the Commission's Daily Calendar of September 22, 1995. The Commission Advisory and Compliance Division (CACD) has received no protest to AL No. 17716.

### DISCUSSION

CACD has reviewed AL No. 17716. CACD notes that Pacific originally requested provisional authority for its Custom 800 service authority in 1990. Since that time Pacific has requested modifications to its Custom 800 Service. Pacific also has requested extension of its provisional authority. With each request the Commission has authorized each modification or extension of provisional authority. Since October 1994, Pacific has been exercising the authority it was granted in Commission Resolution T-15632.

Pacific's Custom 800 Service is an example of how provisional authority should be exercised. Pacific received its provisional authority, then requested modifications of that authority based on market conditions. Custom 800 is a Category II Services under the Commission New Regulatory Framework (NRF), D.89-10-031. Pacific filed price floors for Custom 800 in its Implementation Rate Design, D.94-09-065, compliance filing. Pacific has been exercising pricing flexibility consistent with the Commission NRF Decision. Now, Pacific is requesting permanent authority.

CACD has reviewed the history of Pacific's provisional authority for its Custom 800 service as well as AL No. 17716. CACD finds that Pacific has exercised its Custom 800 service in compliance with previous Commission resolution. CACD also finds that Pacific has complied with the tracking and reporting requirements of its current provisional authority. Pacific's current projections for its Custom 800 service are rationale. Furthermore, CACD finds that Pacific's request for permanent authority for Custom 800 service is reasonable and recommends that it be granted.

### FINDINGS

1. Pacific's Advice Letter No. 17716 requests permanent authority of Pacific Bell's Custom 800 Service as granted by Resolution T-14064 and extended by Resolution T-14928, Resolution T-15286, Resolution T-15453, Resolution T-15632 and Resolution T-15760.
2. CACD has received no protest to Advice Letter No. 17716.
3. Pacific's requested modifications and extension of its provisional authority for Custom 800 Service have been responses to market changes.
4. It is reasonable to grant Pacific permanent authority for its Custom 800 Service.

July 17, 1996

THEREFORE, IT IS ORDERED that:

1. Pacific Bell's request for permanent authority to offer Custom 800 Service is granted.
2. Advice Letter No. 17716 as supplemented and the associated tariff sheets shall be market to show that they were authorized by Commission Resolution T-15846.

The effective date of this Resolution is today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on July 17, 1996. The following Commissioners approved it:

*Wesley Franklin*

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WESLEY M. FRANKLIN  
Executive Director

P. GREGORY CONLON  
President  
DANIEL Wm. FESSLER  
JESSIE J. KNIGHT, Jr.  
HENRY M. DUQUE  
JOSIAH L. NEEPER  
Commissioners