

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
Commission Advisory and Compliance Division RESOLUTION T-15848
Telecommunications Branch February 7, 1996

R E S O L U T I O N

RESOLUTION T-15848. GTE CALIFORNIA INCORPORATED.
(U-1002-C). REQUEST TO LIMIT THE TARIFFED SERVICE
OFFERING OF CONTROLINK (TM) CUSTOMER NETWORK CONTROL,
SCHEDULE CAL.P.U.C. NO. A-7, TO EXISTING CUSTOMERS AND
DISCONTINUE IT TO NEW CUSTOMERS.

BY ADVICE LETTER NO. 7892, FILED ON OCTOBER 24, 1995.

SUMMARY

GTE California Incorporated (GTEC) is authorized to limit its Controlink (TM) Customer Network Control (CCNC) service to existing customers and discontinue CCNC service to new customers as of the effective date of this Resolution.

BACKGROUND

GTEC filed Advice Letter No. 7892 on October 24, 1995, requesting authority to limit its CCNC service to existing customers and discontinue CCNC service to new customers as of the effective date of this Resolution. GTEC explains that it has only two customers for this service and no new customers are expected to request this service. GTEC requests authority to stop accepting orders for this service and only continue to provide service to existing customers until such time that they request termination of the service.

NOTICE/PROTESTS

Notice of Advice Letter No. 7892 was published in the Commission Daily Calendar of October 27, 1995. No protests have been received.

DISCUSSION

GTEC's CCNC service (Schedule Cal.P.U.C. No. A-7) provides customers flexibility in managing and reconfiguring their special service networks. CCNC service is a central office based service which enables customers to electronically

reconfigure their private line services from one line to any other qualified line controlled from a single customer's location.

GTEC does not offer any explanation as to why this service is not more attractive to customers. Upon inquiry by Commission staff, GTEC explained that CCNC service has not fulfilled GTEC's expectations for customer demand, and that GTEC believes that CCNC will never become a robust service since customers have more attractive alternatives. However, since there is no protest to this request, GTEC's request should be granted.

FINDINGS

1. GTEC's CCNC service (Schedule Cal.P.U.C. No. A-7) has only two customers and GTEC does not expect any new customers to subscribe to this service.
2. GTEC requests that CCNC service be limited to existing customers and discontinued for new customers as of the effective date of this Resolution.
3. GTEC's request to limit its CCNC service to existing customers and discontinue CCNC service for new customers should be granted.

THEREFORE, IT IS ORDERED that:

1. The tariff changes requested in GTE California Incorporated's Advice Letter No. 7892 should be made effective immediately.
2. GTE California Incorporated's Advice Letter No. 7892 and accompanying tariff sheets should be marked to indicate that they were authorized by California Public Utilities Resolution No. T-15848 and its effective date.

February 7, 1996

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on February 7, 1996. The following Commissioners approved it:

Wesley Franklin

WESLEY M. FRANKLIN
Executive Director

DANIEL Wm. FESSLER
President
P. GREGORY CONLON
JESSIE J. KNIGHT, Jr.
HENRY M. DUQUE
JOSIAH L. NEEPER
Commissioners