

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY AND COMPLIANCE DIVISION RESOLUTION T-15872  
Telecommunications Branch April 10, 1996

R E S O L U T I O N

RESOLUTION T-15872, REVOCATION OF THE CERTIFICATE OF  
PUBLIC CONVENIENCE AND NECESSITY FOR VOICEACCESS, INC.

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SUMMARY

This resolution revokes the Certificate of Public Convenience and Necessity (CPCN) for VoiceAccess, Inc. (U-5361-C), which has had authority to operate as a nondominant interexchange carrier (NDIEC) since February 1994. The company apparently has no current customers, therefore, no customers will be inconvenienced by the company's withdrawal of service.

BACKGROUND

VoiceAccess was granted its CPCN by D.94-02-032 effective on February 16, 1994, to operate as an NDIEC. Its tariff was filed on February 28, 1994, and made effective on March 1, 1994.

DISCUSSION

The following information is presented as evidence that the company is not providing and does not intend to provide service as a telecommunications utility. Our records show the VoiceAccess has failed to do the following:

1. File User Fees with the Commission (required by PU Code Section 431),
2. File Universal Lifeline Service Fees (required by D.87-07-090),
3. File Annual Financial Reports (required by General Order 104-A); the only annual report on file is for 1994 and does not contain financial documents,
4. File California Relay and Communication Devices Fund Fees (required by PU Code Section 2881), and
5. Update its tariff pages (e.g., updating the surcharge rates listed above).

Several mailings to the address of record have gone unanswered. The telephone number of record has been disconnected, and Directory Assistance was unable to provide a listing for VoiceAccess in the city where it was formerly listed.

The Commission Advisory and Compliance Division (CACD) Telecommunications Branch inquired of Pacific Bell whether VoiceAccess currently purchases access service, but it has no such record. The Branch contacted VoiceAccess' former attorney who filed its application for the CPCN, but he was unable to provide any current information about the company.

FINDINGS

1. VoiceAccess has not maintained its obligations as a certificated NDIEC in California.
2. VoiceAccess cannot be located.
3. VoiceAccess apparently has no customers, therefore, no customers will be inconvenienced by the company's withdrawal of service.

**THEREFORE, IT IS ORDERED that:**

1. The Certificate of Public Convenience and Necessity previously granted to VoiceAccess is revoked.
2. A copy of this Resolution shall be placed in the Commission's formal files for Application No.93-10-016.
3. The company's California Public Utilities Commission Corporate Identification Number, U-5361-C, is cancelled and will not be reissued.

The effective date of this Resolution is today.

April 10, 1996

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on April 10, 1996. The following Commissioners approved it:

*Wesley Franklin*

WESLEY M. FRANKLIN  
Executive Director

DANIEL Wm. FESSLER  
President  
P. GREGORY CONLON  
JESSIE J. KNIGHT, Jr.  
HENRY M. DUQUE  
JOSIAH L. NEEPER  
Commissioners