

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

TELECOMMUNICATIONS DIVISION

RESOLUTION T-15935
October 9, 1996

R E S O L U T I O N

RESOLUTION T-15935. GTE CALIFORNIA INCORPORATED.
REQUEST TO PROVIDE AUTOMATED DIRECT INWARD DIALING (DID)
INTERCEPT SERVICE UNDER TARIFF.

BY ADVICE LETTER NO. 7140 FILED MARCH 28, 1995.

SUMMARY

GTE California Incorporated (GTEC) requests authority under provisions of General Order No. 96-A (G.O. 96-A) to provide a new service, Automated Direct Inward Dialing Intercept Service under tariff.

The Division of Ratepayer Advocates (DRA) filed a limited protest to Advice Letter No. (AL) 7140 on April 13, 1995 and GTEC filed its response to the protest on April 21, 1995. Base on the allegations cited in the protest, GTEC's written response, the AL supplement and Ordering Paragraph 1 of this Resolution, the protest is moot.

This Resolution authorizes GTEC's request. GTEC estimates the first year revenue impact of this filing to be an increase of \$130,900.

BACKGROUND

Automated DID Intercept Service (ADIDIS) permits incoming DID trunks to be placed on intercept and routed to a "change number announcement." This service allows a business DID customer who is relocating within the company or changing numbers to have as many internal numbers placed on intercept as desired. Dialing the customer's former DID number results in a prerecorded message which announces the new number.

GTEC's current DID intercept service provides only the main DID trunk number on intercept. GTEC indicates that customers are now requesting ADIDIS where internal lines on DID trunk can be placed on intercept. GTEC's AL filing proposes to offer ADIDIS to accommodate customers' request.

Under GTEC's proposal, customers will have a choice of subscribing to ADIDIS for either a six or a twelve month option at a non-recurring charge of \$250 or \$450, respectively. ADIDIS will be offered in five DID number increments.

GTEC filed Supplement A to AL 7140 on November 9, 1995, to revise its cost support for the Automated DID Intercept service.

GTEC estimates that the first year revenue impact of this filing will be an increase of \$130,900.

NOTICE

GTEC has mailed a copy of Advice Letter No. 7140 and the related tariff sheets to competing and adjacent utilities and/or other utilities. The Advice Letter was listed in the Commission's Daily Calendar of March 30, 1995.

PROTESTS

DRA's limited protest of AL 7140 is summarized below:

- o The filing will establish a non-recurring charge for a service which GTEC does not charge.
- o GTEC would have to notify its customers of the rate increase.
- o No revenue impact is given for the proposed increase in the non-recurring charge.

DRA recommends that the Commission not approve AL 7140 until GTEC obtains authorization to increase the non-recurring charge for ADIDIS and that the affected customers are notified.

GTEC in its response to DRA's protest states that:

- o ADIDIS and the associated non-recurring charges are not currently tariffed and the proposed offering is a new service.
- o The filing does not impact its current customers and no notification is required.
- o An estimated annual revenue is stated and a five year forecast is included in the cost support documentation.

GTEC concludes that DRA's protest should be rejected and AL 7140 should be approved.

DISCUSSION

Currently, when a customer with DID trunk moves, only the main number is placed on intercept. The proposed ADIDIS allows internal lines on the DID trunk to also be placed on intercept.

In the past several DID customers have requested GTEC to provide intercept for their internal lines on DID trunks in addition to the main numbers. Because of the limited number of requests for this service (ADIDIS), GTEC has provided to these few customers ADIDIS on an one time exception basis with limited duration at no charge.

GTEC's customers are now requesting ADIDIS on a routine basis and GTEC proposes to recover the cost of providing ADIDIS under two options, a six-month referral for \$250 and a twelve-month referral for \$450.

DRA filed a limited protest to AL 7140. Since the protest was filed, GTEC has supplemented AL 7140 to provide revised cost support to establish the Long Run Incremental Cost for the service and to provide the estimated annual impact of the service. GTEC also notified its business customers of the new service (ADIDIS) in a letter mailed October 3, 1995. No comments were received by the Commission as a result of the notification letter.

In reviewing Advice Letter No. 7140 as supplemented, the Telecommunications Division also notes the following:

- a. GTEC requests in the Advice Letter that the workpapers and supporting cost documentation associated with the ADIDIS be treated as confidential.
- b. The non-recurring charges set forth in the tariff cover the Long Run Incremental Cost of providing Automated DID Intercept service.

The Telecommunications Division concludes that the Advice Letter as supplemented meets the requirements set forth in the Commission Orders and G.O. 96-A and recommends that the Commission approve this filing.

FINDINGS

1. GTEC filed Advice Letter No. 7140 as supplemented requesting Commission authorization to provide ADIDIS, as a new service.
2. GTEC states that authorization of AL 7140 will result in an estimated first year revenue increase of \$130,900.
3. The rates, charges, terms and conditions of the service approved in this Resolution are just and reasonable.

THEREFORE, IT IS ORDERED that:

1. Authority is granted to make GTE California Incorporated Advice Letter No. 7140 as supplemented effective on October 10, 1996.
2. The issues raised by the Division of Ratepayer Advocates in its limited protest of Advice Letter No. 7140 have been resolved as a result of GTE's action and Ordering Paragraph 1 above. Therefore, the protest is moot.
3. The Advice Letter and associated tariff sheets shall be marked to show that they were authorized by Resolution T-15935.

The effective date of this Resolution is today.

I certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on October 9, 1996. The following Commissioners approved it:


WESLEY M. FRANKLIN
Executive Director

P. GREGORY CONLON
President
DANIEL Wm. FESSLER
JESSIE J. KNIGHT, Jr.
HENRY M. DUQUE
JOSIAH L. NEEPER
Commissioners