

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA  
COMMISSION TELECOMMUNICATIONS DIVISION RESOLUTION T-16032  
CARRIER BRANCH June 11, 1997

R E S O L U T I O N

RESOLUTION T-16032. CITIZENS TELECOMMUNICATIONS COMPANY OF CALIFORNIA INC. REQUESTS TO GRANDFATHER THE TWO AND THREE FEATURE CUSTOM CALLING PACKAGES FOR BUSINESS AND RESIDENTIAL CUSTOMERS.

BY ADVICE LETTER NO. 607 FILED ON MARCH 31, 1997.

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SUMMARY

Citizens Telecommunications Company of California Inc. (CTC-California) requests authority under provisions of General Order No. 96-A (G.O. 96-A) to revise Schedule Cal. P.U.C. No. A5, Optional Features 5.3, Custom Calling Service, to grandfather the two and three feature Custom Calling Service Packages for business and residential customers.

This Resolution authorizes CTC-California's request. CTC-California indicates that there will be no rate increase for its customers as a result of grandfathering the two and three feature Custom Calling Service Packages.

No protest to the Advice Letter was filed.

BACKGROUND

Custom Calling Service is furnished in connection with single line Business and Residence service.

The Commission has approved CTC-California Advice Letter No. 605 filed on February 24, 1997. Advice Letter No. 605 reduces the monthly charge for business and residence four feature Custom Calling Feature Packages and implements a Promotional Campaign to waive the service connection charges and non-recurring charges associated with adding/upgrading Custom Calling Service. CTC-California's Custom Calling Service includes the following:

Custom Calling Service Individual Features (each line, includes all stations) include: (1) Call Forwarding, (2) Call Waiting, Cancel Call Waiting, (3) Three-Way Calling, (4) Custom Speed Calling, (5) Busy Number Redial, (6) Remote Call Forwarding Service. The busy number redial and remote call forwarding

service are applicable only to the Courtland, Isleton, Meadowview and Walnut Grove Exchanges.

Custom Calling Service Two Feature Packages (each line, includes all stations) include: (1) Call Forwarding & Call Waiting, (2) Call Forwarding & Three-Way Calling, (3) Call Waiting & Three-Way Calling, (4) Call Forwarding & Custom Speed Calling, (5) Call Waiting & Custom Speed Calling, (6) Three-Way Calling & Custom Speed Calling.

Custom Calling Service Three Feature Packages (each line, includes all stations) include: (1) Call Forwarding, Call Waiting & Three-Way Calling, (2) Call Forwarding, Call Waiting & Custom Speed Calling, (3) Call Waiting, Three-Way Calling & Custom Speed Calling, (4) Three-Way Calling, Call Forwarding & Custom Speed Calling.

Custom Calling Service Four Feature Packages (each line, includes all stations) include: (1) Call Forwarding, Call Waiting, Three-Way Calling & Custom Speed Calling, (2) Busy Number Redial, Last Number Redial, Save Number Redial, Cancel Call Waiting & Custom Speed Calling. The second Four Feature Packages are applicable only to the Courtland, Isleton, Meadowview and Walnut Grove Exchanges.

#### NOTICE/PROTESTS

CTC-California states that a copy of the Advice Letter and related tariff sheets were mailed to competing and adjacent utilities and/or other utilities, and interested parties. Advice Letter No. 607 was listed in the Commission's Daily Calendar of April 2, 1997. CTC-California will inform customers of these changes through a bill message or bill insert.

No protest to Advice Letter No. 607 was filed.

#### DISCUSSION

Telecommunications Division has reviewed CTC-California's Advice Letter No. 607, and has met with the utility's staff. Through a data request, Telecommunications Division staff obtained more information from CTC-California regarding Custom Calling Service.

Under the proposed change, CTC-California states that customers subscribing to the existing two and/or three Custom Calling Service Feature Packages will either be migrated to the Four Feature Packages free of charge or have their service grandfathered.

A comparison of the rates for the existing two and three feature Custom Calling Packages with the four feature Custom Calling Service Feature Packages indicates that it would be beneficial for customers to migrate to the Four Feature Packages as the

rates are substantially less and customers would receive more features.

For example:

<u>A. Business Two Feature Packages</u>	<u>Monthly Rate</u>
1. Call Waiting & Three-Way Calling	\$10.00
2. Call Forwarding & Customer Speed Calling	
a. Eight-Code Capacity	5.65
b. Thirty-Code Capacity	7.50
<u>B. Business Four Feature Packages</u>	<u>Monthly Rate</u>
1. Call Waiting, Three-Way Calling, Call Forwarding & Customer Speed Calling	
a. Eight-Code Capacity	\$6.95
b. Thirty-Code Capacity	8.95

As the above example demonstrates, it would be cheaper for a customer to subscribe to Call Waiting, Three-Way Calling, Call Forwarding and Customer Speed Calling (Eight-Code Capacity) under CTC-California's Business Four Feature Packages tariff than under the existing Business Two Feature Packages tariff (i.e. \$15.65 vs \$6.95). However, if a customer wants only to subscribe to the Call Forwarding & Customer Speed Calling features, the rates would be grandfathered as it would be more expensive under the Four Feature Packages tariff (i.e. \$5.65 vs \$6.95 for Eight-Code Capacity, and, \$7.50 vs \$8.95 for Thirty-Code Capacity).

Telecommunications Division concludes that the Advice Letter No. 607 meets the requirements set forth in G.O. 96-A and the proposed changes are reasonable. Telecommunications Division recommends that the Commission approve the filing.

#### FINDINGS

1. CTC-California filed Advice Letter No. 607 on March 31, 1997, requesting Commission authorization to grandfather the two and three feature Custom Calling Service Packages for business and residential customers.

2. Customers subscribing to the existing two and/or three feature Custom Calling Service Feature Packages will either be migrated to the Four Feature Packages free of charge or have their service grandfathered.

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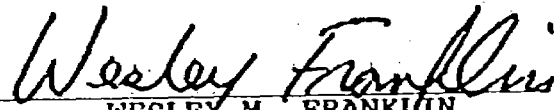
3. There will be no increase in rates to CTC-California's customers as a result of these changes.

THEREFORE, IT IS ORDERED that:

1. Authority is granted to make Advice Letter No. 607 and the associated tariff sheets effective June 12, 1997.
2. The Advice Letter and tariff sheets shall be marked to show that they were authorized by Resolution T-16032.

The effective date of this Resolution is today.

I certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on June 11, 1997. The following Commissioners approved it:

  
WESLEY M. FRANKLIN  
Executive Director

P. GREGORY CONLON  
President  
JESSIE J. KNIGHT, Jr.  
HENRY M. DUQUE  
JOSIAH L. NEEPER  
RICHARD A. BILAS  
Commissioners