

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Telecommunications Division  
Carrier Branch

RESOLUTION T-16041  
June 11, 1997

**R E S O L U T I O N**

RESOLUTION T-16041. CONTEL OF CALIFORNIA INCORPORATED. (U-1003-C). REQUEST TO LIMIT THE TARIFFED SERVICE OFFERING OF MESSAGE MANAGER SERVICE, SCHEDULE CAL.P.U.C. NO. A-6, TO EXISTING CUSTOMERS AND DISCONTINUE IT TO NEW CUSTOMERS.

BY ADVICE LETTER NO. 1042, FILED ON OCTOBER 25, 1996.

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**SUMMARY**

Contel of California Incorporated (Contel) is authorized to limit its Message Manager Service (MMS) to existing customers and discontinue MMS to new customers as of the effective date of this Resolution.

**BACKGROUND**

Contel filed Advice Letter No. 1042 on October 25, 1997, requesting authority to limit its MMS to existing customers and discontinue MMS to new customers (i.e., to grandfather MMS) as of December 4, 1996. Contel explains that new customer requests will be provided through GTE California Incorporated's (GTEC's) Personal Secretary Voice Messaging, which is a comparable service to Contel's MMS. Contel's Schedule Cal.P.U.C. No. A-47 concurs in GTEC's Schedule Cal.P.U.C. No. K-1, Competitive Services, in which Personal Secretary Voice Messaging is offered. Contel requests authority to stop accepting orders for this service and only continue to provide service to existing customers until such time that they request termination of the service.

**NOTICE/PROTESTS**

Notice of Advice Letter No. 1042 was published in the Commission Daily Calendar of November 20, 1996. No protests have been received.

DISCUSSION

Contel's MMS (Schedule Cal.P.U.C. No. A-6) is a Central Office based Voice Mail Service with the capability to record and store voice messages for subsequent playback. Contel explains that GTEC's Personal Secretary Voice Messaging (GTEC Schedule Cal.P.U.C No. K-1) is a comparable service. Indeed, Contel's MMS (Basic Message Manager) has a monthly rate of \$2.60, while GTEC's Personal Secretary service has a maximum monthly rate of \$4.00 and a current monthly rate of \$2.00 (August 16, 1995). Since the services appear to be similar and since there are no protests to this request, we will grant Contel's request to grandfather MMS.

FINDINGS

1. Contel requests that MMS be limited to existing customers and discontinued for new customers as of December 4, 1996.
2. Contel says that new customers may subscribe to GTEC's Personal Secretary Voice Messaging, a similar service in which it concurs by its own tariff, Schedule Cal.P.U.C. No. A-47.
3. Contel's request to limit its MMS to existing customers and discontinue MMS for new customers is reasonable and should be granted as of the effective date of this Resolution.
4. Contel should file a supplement to Advice Letter No. 1042, effective on 5-day notice, making the grandfathering of its MMS effective as of the date of this Resolution.

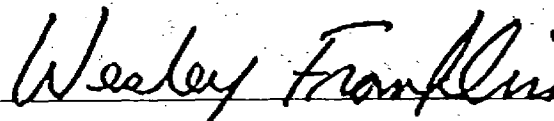
June 11, 1997

THEREFORE, IT IS ORDERED that:

1. Contel of California Incorporated (Contel) is authorized to limit its Message Manager Service (MMS) to existing customers and discontinue MMS to new customers as of the effective date of this Resolution.
2. Contel should file a supplement to Advice Letter No. 1042, to be effective on 5-day notice, to grandfather its MMS as of the effective date of this Resolution.
3. Contel's Advice Letter No. 1042 and supplement and accompanying tariff sheets should be marked to indicate that they were authorized by California Public Utilities Resolution No. T-16041 and its effective date.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on June 11, 1997. The following Commissioners approved it:



WESLEY M. FRANKLIN  
Executive Director

P. GREGORY CONLON  
President  
JESSIE J. KNIGHT, Jr.  
HENRY M. DUQUE  
JOSIAH L. NEEPER  
RICHARD A. BILAS  
Commissioners