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PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

EVALUATION & COMPLIANCE DIVISION
Water Utilities Branch

RESOLUTION NO. W-3353
March 25, 1987

R E S O L U T I O N

DEL ORO WATER COMPANY (DOWC). ORDER AUTHORIZING
A COLLECTION CHARGE OF \$5.00 PURSUANT TO DECISION
83-06-065 FOR THE COST OF MAKING A VISIT TO A
CUSTOMER'S PREMISES TO DISCONNECT SERVICE FOR
NONPAYMENT OF BILL.

By Advice Letter No. 41, filed on January 30, 1987, DOWC requests authority to add Section B.1.k. to Tariff Rule No. 11 for the imposition of a collection charge of \$5.00 when its representative makes a call to a customer's premises to discontinue water service for nonpayment of a bill. DOWC serves about 3,200 customers near Paradise in Butte County.

Appendix B attached to Decision (D.) 83-06-065, dated June 15, 1983 in Order Instituting Ratemaking OIR-7 reads as follows:

"The following paragraph may be added to Rule No. 11, Discontinuance and Restoration of Service, as Section B.1.k. by separate advice letter filing approved by the Commission justifying the collection charge included therein:

1. For Nonpayment of Bills

k. The Utility may require payment of a collection charge of \$5.00 when Utility's representative makes a call to a customer's premises to discontinue service for nonpayment of a bill and, to avoid discontinuance of service, the customer makes payment in full."

The Water Utilities Branch (Branch) has reviewed DOWC's workpapers supporting the \$5.00 charge and believes the charge is reasonable. The Branch recommends that Advice Letter No. 41 be approved.

A notice of the proposed collection charge was mailed to the customers of DOWC on January 27, 1987. No protests or correspondence have been received from DOWC customers.

After investigation by the Branch, the Commission's opinion is that Advice Letter No. 41 should be approved.

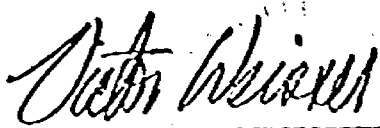
THE COMMISSION FINDS that the collection charge of \$5.00 proposed in Advice Letter No. 41 meets the requirements of D.83-06-065 and is justified.

IT IS RESOLVED that:

1. Del Oro Water Company is authorized to add Section B.1.k. to Tariff Rule No. 11 as requested in Advice Letter No. 41, requiring payment of a collection charge of \$5.00 when its representative makes a call to a customer's premises to discontinue service for nonpayment of a bill and to avoid discontinuance of service, the customer makes payment in full.
2. The effective date of the revised Rule No. 11 shall be the same as the effective date of the resolution.
3. This resolution is effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on March 25, 1987. The following Commissioners approved it:

Commissioner John B. Ohanian,
present but not participating.



STANLEY W. HULETT
President
DONALD VIAL
FREDERICK R. DUDA
G. MITCHELL WILK
Commissioners