

W-1

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMMISSION ADVISORY & COMPLIANCE DIVISION
Water Utilities Branch

RESOLUTION NO. W-3396
May 11, 1988

R E S O L U T I O N

(RES. W-3396) WATER UTILITIES. ORDER AUTHORIZING THE
COMMISSION STAFF TO FILE REVISED RULES 5, 8, AND 11
(RE: TERMINATION OF SERVICE FOR NONPAYMENT) ON BEHALF
OF CERTAIN WATER UTILITIES.

By Act of the California Legislature (Stats. 1985, Chap. 888), Sections 777, 779 and 780 were amended and Section 779.1 was added to the Public Utilities Code. The Act introduced new requirements regarding termination of water service for nonpayment of bills including the following:

Public utilities must give 10 days' notice of termination for nonpayment, and, in the case of residential customers, must mail the termination notice not earlier than 19 days after mailing the bill and wait an additional 5 days for the 10 day notice period to begin.

Public utilities must attempt to contact an adult person residing at the premises of the customer by telephone or in person at least 24 hours before termination or, if telephone or personal contact cannot be made, post a termination notice on the premises at least 48 hours before termination.

Termination notices must contain specified information.

If the customer asserts an inability to pay, public utilities may not terminate residential service without a review to determine whether the customer should be allowed to amortize the overdue amount over a period not to exceed 12 months.

Upon certification that termination of service would be life threatening, public utilities may not terminate service if the customer is willing to pay the overdue amount over a period not to exceed 12 months.

Service wrongfully discontinued must be restored within 48 hours without charge.

The Water Utilities Branch (Branch) worked with industry representatives to incorporate these new requirements into the Commission's standard Rule Nos. 5, 8 and 11. By letter of April 9, 1987, and again by letters dated April 27, 1987 and February 10, 1988 the Branch urged all water utilities regulated by the Commission to file advice letters transmitting the revised rules for filing in accordance with General Order No. 96-A. As of April 21, 1988, 76 of the 263 regulated water utilities had not complied with the Branch's request. Those water utilities which had not made the filing are listed in Appendix F.

The Branch believes that in the interest of administrative efficiency it should be authorized to deviate from the provisions of General Order 96-A, Section III (Rules for Submission of Tariff Sheets) and Section IV (Filed and Effective Dates) to insert an advice letter with the revised Rule Nos. 5, 8 and 11 into each of the 76 utilities' tariff books, and to mail the same with an explanation to the utilities for their files. The advice letter, revised rules and table of contents are shown in Appendices A, B, C, D and E, respectively.

The Commission finds that the Branch's request to deviate from General Order No. 96-A, Sections III and IV to implement the revision to Rule Nos. 5, 8 and 11 of water utilities' tariffs is appropriate and should be granted.

IT IS ORDERED that:

1. The Water Utilities Branch is authorized to file the advice letter, revised Rule Nos. 5, 8 and 11 and table of contents attached to this resolution as Appendices A, B, C, D and E, and to cancel outdated Rule Nos. 5, 8 and 11 presently on file for the 76 utilities listed in Appendix F.
2. The provisions of General Order 96-A, Sections III and IV regarding the filing of tariffs are, for these filings, waived.
3. This resolution is effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on May 11, 1988. The following commissioners approved it:

STANLEY W. HULETT
President
DONALD VIAL
FREDERICK R. DUDA
G. MITCHELL WILK
JOHN B. OHANIAN
Commissioners



VICTOR R. WEISSER
Executive Director

APPENDIX A

(Date)

Advice Letter No. _____

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

_____ hereby transmits for filing the following changes in rules which are attached hereto:

Cal. P.U.C.
Sheet No.

Title of Sheet

Cancelling
Sheet No.

Rule No. 5, Special Information Required
on Forms
Rule No. 8, Notices
Rule No. 11, Discontinuance and Restora-
tion of Service
Table of Contents

This filing is for the purpose of revising the rules in compliance with Resolution W- 3396, dated May 11, 1988.

This filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

By Water Utilities Branch

Tariff Unit

(Title)

Attachments

Rule No. 5

SPECIAL INFORMATION REQUIRED ON FORMS

A. Contracts

Each contract for service will contain substantially the following provisions:

- 1. Unless exempted by the Public Utilities Commission;

"This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as said Commission may, from time to time, direct in the exercise of its jurisdiction."

- 2. Unless otherwise not required by the Public Utilities Commission;

"It is the understanding of the parties to this contract that it shall not become effective until the authorization of the Public Utilities Commission of the State of California has been first obtained."

B. Bill for Service

On each bill for service will be printed substantially the following language:

"This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing."

(C)
(C)

"Should the amount of this bill be questioned, an explanation should be requested from the utility. If an explanation satisfactory to the customer is not made by the utility and the bill is still questioned, the customer may deposit with the California Public Utilities Commission Consumer Affairs Branch, 505 Van Ness Avenue, Room 4300, San Francisco, California 94102, telephone number is (public) 415-557-0350 and (hearing impaired - TDD) 415-557-0798, the amount of the bill to avoid discontinuance of service. Make remittance payable to "California Public Utilities Commission" and attach the bill and a statement setting forth the basis for the dispute of the amount of the bill. The Commission will review the basis of the billed amount and disburse the deposit in accordance with its findings."

(N)
|
(N)

- For service rendered in Southern California, 107 South Broadway, Room 5109, Los Angeles, California 90012, telephone number is (public) 213-620-2570 and (hearing impaired -TDD) 213-620-0709.

(N)
|
(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal P.U.C.)

Advice Letter No. _____

Water Utilities Branch _____

Date Filed _____

Decision No. _____

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Effective May 11, 1988

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Rule No. 5

SPECIAL INFORMATION REQUIRED ON FORMS (Continued)

B. Bill for Service (Continued)

The Commission will not, however, accept deposit when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications, and sources of fuel or power.

C. Customer's Deposit Receipt

Each receipt for cash deposit to establish or re-establish credit for service will contain the following statements:

This deposit may be applied to unpaid balances where service has been discontinued by the utility for non-payment of bills.

This deposit, less the amount of any unpaid bills for service, will be refunded, together with any interest due, at 7/12 per cent per month (7% annually) upon discontinuance of service, or after the deposit has been held for 12 consecutive months, provided service has not been discontinued for non-payment.

D. Discontinuance of Service Notice

Every notice of discontinuance of service for nonpayment of bills shall include all of the following information: (T)
(T)

- (1) The name and address of the customer whose account is delinquent. (N)
- (2) The amount of the delinquency.
- (3) The date by which payment or arrangements for payment is required in order to avoid discontinuance.
- (4) The procedure by which the customer may initiate a complaint or request an investigation concerning service or charges.
- (5) The procedure by which the customer may request amortization of the unpaid charges. (N)

(To be inserted by utility)

Issued by

(To be inserted by Cal P.U.C.)

Advice Letter No. _____

Water Utilities Branch _____

Date Filed _____

Decision No. _____

Tariff Unit _____

Effective May 11, 1988 _____

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TMS

Rule No. 5

SPECIAL INFORMATION REQUIRED ON FORMS (Continued)

D. Discontinuance of Service Notice (Continued)

- (6) The procedure for the customer to obtain information on the availability of financial assistance, including private, local, state, or federal sources, if applicable. (N)
- (7) The telephone number of a representative of the utility who can provide additional information or institute arrangements for payment.
- (8) The telephone number of the Commission (Consumer Affairs Branch) to which inquiries by the customer may be directed. For water utilities operating in Northern California, the telephone number of Consumer Affairs Branch is (public) 415-557-0350 and (hearing impaired - TDD) 415-557-0798. For water utilities operating in Southern California, the telephone number of Consumer Affairs Branch is (public) 213-620-2570 and (hearing impaired - TDD) 213-620-0709. (N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

Water Utilities Branch _____

Date Filed _____

Decision No. _____

Tariff Unit _____

Effective May 11, 1988

Resolution No. W-3396

Rule No. 8

NOTICES

A. Notice to Customers

i. In Writing

Notice to a customer will normally be in writing and, depending on the type of notice, will either be delivered or mailed to the customer's last known address. (T) (T)

2. Exception

In emergencies or when circumstances warrant, the utility, where feasible, will endeavor to promptly notify the customer affected and may make such notification orally, either in person or by telephone.

3. Discontinuance of Service

a. The utility shall make a reasonable attempt to contact an adult person on the residential customer's premises by telephone or in person at least 24 hours prior to any discontinuance of service, except that, whenever telephone or personal contact cannot be accomplished, the utility shall post in a conspicuous location at the premises, a notice of discontinuance of service at least 48 hours prior to discontinuation. (T) (T)

b. For elderly or handicapped residential customers, the utility shall provide at least 48 hours' notice by telephone or in person. For these customers, if a personal contact cannot be made, a notice of discontinuance of service shall be posted in a conspicuous location at the service address at least 48 hours prior to discontinuance. (T) (T) (T)

c. Whenever the utility furnishes residential service through a master meter or whenever individually metered residential service is furnished in a multiunit residential structure or mobilehome park, where the owner or manager is listed by the utility as the customer of record, the utility shall make every good faith effort to inform the residents, by means of a notice, that service will be discontinued within 10 days as outlined in Rule No. 11. The notice shall further inform the residents that they have the right to become utility customers, to whom the service will be then billed, without being required to pay any amount which may be due on the delinquent account. (N) (N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Effective May 11, 1988

Resolution No. W-3396

NAME

TITLE

Rule No. 8

NOTICES (Continued)

d. Discontinuance and restoration of service procedure is outlined in Rule No. 11.

(N)
(N)

4. Third-Party Notification

Notice of availability of third-party notification shall be given annually to all residential customers, commencing at time of first full billing after the effective date of this tariff schedule.

B. Notice from Customers

1. A customer may make notification in person, by telephone or by letter to the utility at its commercial office, or to an authorized representative of the utility.

2. Customers who are elderly or handicapped must have presented evidence to the utility establishing their status if they wish to qualify for consideration under Rule No. 8.A.3.b. (above) or under Rule No. 11.B.1.e.

(L)

3. Elderly or handicapped customers who desire third-party notification must so inform the utility with certification of status and with a letter from the third party accepting the responsibility.

4. Proof of age must be supported by certificate of birth, driver's license, passport or other reliable document. Proof of handicap must be by certification from a licensed physician, public health nurse or social worker.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. _____

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NAME

Effective May 11, 1988

Decision No. _____

Tariff Unit _____

TITLE

Resolution No. W-3396

Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE

A. Customer's Request for Discontinuance of Service

- 1. A customer may have service discontinued by giving not less than two day's advance notice thereof to the utility. Charges for service may be required to be paid until the requested date of discontinuance or such later date as will provide not less than the required two days' advance notice.
- 2. When such notice is not given, the customer will be required to pay for service until two days after the utility has knowledge that the customer has vacated the premises or otherwise has discontinued water service.

B. Discontinuance of Service by Utility

1. For Nonpayment of Bills

a. Past-Due Bills. When bills are rendered monthly or bimonthly, they will be considered past due if not paid within 19 days from the date of mailing. The utility shall allow every residential customer at least 19 days from the date of mailing its bill for services, postage prepaid, to make payment of the bill. The utility may not discontinue residential service for nonpayment of a delinquent account unless the utility first gives notice of the delinquency and impending discontinuance, at least 10 days prior to the proposed discontinuance, by means of a notice mailed, postage prepaid, to the customer to whom the service is billed, not earlier than 19 days from the date of mailing the utility's bill for services. The 10-day discontinuance of service notice shall not commence until five days after the mailing of the notice.

(N)

(N)

b. When a bill for water service has become past due and a 10-day discontinuance of residential service notice or a 7-day discontinuance of nonresidential service notice for nonpayment has been issued, service may be discontinued if bill is not paid within the time required by such notice. The customer's service, however, will not be discontinued for nonpayment until the amount of any deposit made to establish credit for that service has been fully absorbed.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

- c. Any customer, residential as well as nonresidential, who has initiated a billing complaint or requested an investigation within 5 days of receiving a disputed bill or who has, before discontinuance of service made a request for extension of the payment period of a bill asserted to be beyond the means of the customer to pay in full within the normal period for payment, shall not have residential water service discontinued for nonpayment during the pendency of an investigation by the utility of such customer complaint or request and shall be given an opportunity for review of the complaint, investigation, or request by a review manager of the utility. The review shall include consideration of whether a residential customer shall be permitted to make installment payments on any unpaid balance of the delinquent account over a reasonable period of time, not to exceed 12 months. Such service shall not be discontinued for nonpayment for any customer complying with an installment payment agreement entered into with the utility, provided the customer also keeps current his account for water service as charges accrue in each subsequent billing period. If a residential customer fails to comply with an installment payment agreement, the utility will give a 10-day discontinuance of service notice before discontinuing such service, but such notice shall not entitle the customer to further investigation by the utility. (N) (T) (N) (N) (N) (N) (T) (N) (T) (N)
 - d. Any customer whose complaint or request for an investigation pursuant to subdivision (c) has resulted in an adverse determination by the utility may appeal the determination to the Commission. Any subsequent appeal of the dispute or complaint to the Commission shall be in accordance with the Commission adopted Rules of Practice and Procedure. (N) (N)
 - e. Service to a residential water customer will not be discontinued for nonpayment when the customer has previously established to the satisfaction of the utility that:
 - (1) The customer is elderly (age 62 or over) or handicapped,* or upon certification of a licensed physician or surgeon that to discontinue water will be life threatening to the customer; and (N) (N)
- * Proof of age must be supported by certificate of birth, driver's license, passport or other reliable document. Proof of handicap must be by certification from a licensed physician, surgeon, public health nurse or social worker.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

(2) The customer is temporarily unable to pay for such service in accordance with the provisions of the utility's tariffs; and

(3) The customer is willing to arrange installment payments satisfactory to the utility, over a period not to exceed 12 months, including arrangements for prompt payment of subsequent bills.

(N)
(N)

However, service may be discontinued to any customer who does not comply with an installment payment agreement or keep current his account for water service as charges accrue in each subsequent billing period.

(T)

f. A customer's residential service may be discontinued for nonpayment of a bill for residential service previously rendered him at any location served by the utility.

(N)
(N)

A nonresidential service may be discontinued for nonpayment of a bill for residential as well as nonresidential service previously rendered him at any location served by the utility.

(T)

The discontinuance of service notice as set forth in subdivision (b) will be given in both cases stated above before discontinuance of service takes place.

(T)

Residential service will not, however, be discontinued for nonpayment of bills for separate nonresidential service.

g. Service will not be discontinued by reason of delinquency in payment for service on any Saturday, Sunday, legal holiday, or at any time during which the business offices of the utility are not open to the public.

h. Where water service is provided to residential users through a master meter, the utility shall make every good faith effort to inform the actual users, by telephone, in person or by means of a notice when the account is in arrears that service will be discontinued in 10 days. The 10-day discontinuance notice shall be posted in a conspicuous place of each residential unit. The notice shall further inform the actual users that they have the

(N)
(N)
(T)
(T)
(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

right to become utility customers without being required to pay the amount due on the account. The utility shall not be obligated to make service available unless and until each and every actual user of the water service then residing on the premises shall agree to the terms and conditions of service and shall meet the requirements of the utility's rules and tariffs provided, however, that if (1) one or more actual users are willing and able to assume responsibility for the entire account to the satisfaction of the utility or if (2) there is a physical means, legally available to the utility, of selectively discontinuing service to those actual users who have not met the requirements of the utility's rules and tariffs, the utility shall make service available to the actual users who have met those requirements. (T)

1. A reasonable attempt must be made by the utility to personally contact an adult person on the residential customer's premises either by telephone, in person, or by mail delivery, at least 24 hours prior to discontinuance. For elderly or handicapped residential customers, the utility shall provide at least 48 hours' notice by telephone or in person. For these customers, if telephone or personal contact cannot be made, a notice of discontinuance of service shall be posted in a conspicuous location at the service address at least 48 hours prior to discontinuance. (N)
(N)
(N)
(T)
(T)
- j. Residential Customer's Remedies Upon Receipt of Discontinuance Notice (T)
- (1) If upon receipt of a 10-day discontinuance notice, a residential customer is unable to pay, he must contact the utility before discontinuance of service to make payment arrangements to avoid discontinuance of service. (N)
(T)
- (2) If, after contacting the utility, the residential customer alleges to the Commission an inability to pay and that he is unable to make payment arrangements with the utility he should write to the Commission's Consumer Affairs Branch (CAB) to make an informal complaint. This action must be taken within the 10-day discontinuance of service notice. (N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

(3) The CAB's resolution of the matter will be reported to the utility and the residential customer within ten business days after receipt of the informal complaint. If the customer is not satisfied with such resolution, he must file, within ten business days after the date of the CAB's letter, a formal complaint with the Commission under Public Utilities Code Section 1702 on a form provided by the CAB.

(4) Failure of the residential as well as nonresidential customer to observe these time limits shall entitle the utility to insist upon payment or, upon failure to pay, to discontinue the customer's service. (N)

k. Designation of a Third-Party Representative (Elderly or Handicapped only)

(1) Customer must inform utility if he desires that a third party receive discontinuance or other notices on his behalf.

(2) Utility must be advised of name, address and telephone number of third party with a letter from third party accepting this responsibility.

(3) Only customers who certify that they are elderly or handicapped are entitled to third-party representation.*

2. For Noncompliance with Rules

The utility may discontinue service to any customer for violation of these rules after it has given the customer at least five days' written notice of such intention. Where safety of water supply is endangered, service may be discontinued immediately without notice.

3. For Waste of Water

a. Where negligent or wasteful use of water exists on a customer's premises, the utility may discontinue the service if such practices are not remedied within five days after it has given the customer written notice to such effect.

* Proof of age must be supported by certificate of birth, driver's license, passport or other reliable document. Proof of handicap must be by certification from a licensed physician, public health nurse or social worker.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

b. In order to protect itself against serious and unnecessary waste or misuse of water, the utility may meter any flat rate service and apply the regularly established meter rates where the customer continues to misuse or waste water beyond five days after the utility has given the customer written notice to remedy such practices.

4. For Unsafe Apparatus or Where Service is Detrimental or Damaging to the Utility or Its Customers

If an unsafe or hazardous condition is found to exist on the customer's premises, or if the use of water thereon by apparatus, appliances, equipment or otherwise is found to be detrimental or damaging to the utility or its customers, the service may be shut off without notice. The utility will notify the customer immediately of the reasons for the discontinuance and the corrective action to be taken by the customer before service can be restored.

5. For Fraudulent Use of Service

When the utility has discovered that a customer has obtained service by fraudulent means, or has diverted the water service for unauthorized use, the service to that customer may be discontinued without notice. The utility will not restore service to such customer until that customer has complied with all filed rules and reasonable requirements of the utility and the utility has been reimbursed for the full amount of the service rendered and the actual cost to the utility incurred by reason of the fraudulent use.

C. Restoration of Service

1. Reconnection Charge

Where service has been discontinued for violation of these rules or for nonpayment of bills, the utility may charge \$10.00 for reconnection of service during regular working hours or \$15.00 for reconnection of service at other than regular working hours when the customer has requested that the reconnection be made at other than regular working hours.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

2. To Be Made During Regular Working Hours

The utility will endeavor to make reconnections during regular working hours on the day of the request, if conditions permit, otherwise reconnections will be made on the regular working day following the day the request is made.

3. To Be Made at Other Than Regular Working Hours

When a customer has requested that the reconnection be made at other than regular working hours, the utility will reasonably endeavor to so make the reconnection if practicable under the circumstances.

4. Wrongful Discontinuance

A service wrongfully discontinued by the utility, must be restored without charge for the restoration to the customer within 24 hours.

(N)

(N)

D. Refusal to Serve

1. Conditions For Refusal

The utility may refuse to serve an applicant for service under the following conditions:

- a. If the applicant fails to comply with any of the rules as filed with the Public Utilities Commission.
- b. If the intended use of the service is of such a nature that it will be detrimental or injurious to existing customers.
- c. If, in the judgement of the utility, the applicant's installation for utilizing the service is unsafe or hazardous, or of such nature that satisfactory service cannot be rendered.
- d. Where service has been discontinued for fraudulent use, the utility will not serve an applicant until it has determined that all conditions of fraudulent use or practice has been corrected.

(To be inserted by utility)

Issued by

(To be inserted by Cal P.U.C.)

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Cal P.U.C. Sheet No. _____

Canceled _____

Cal P.U.C. Sheet No. _____

Rule No. 11

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

2. Notification to Customers

When an applicant is refused service under the provisions of this rule, the utility will notify the applicant promptly of the reason for the refusal to service and of the right of applicant to appeal the utility's decision to the Public Utilities Commission.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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APPENDIX E

_____ Cal P.U.C. Sheet No. _____
 Canceled _____ Cal P.U.C. Sheet No. _____

TABLE OF CONTENTS

The following listed tariff sheets contain all effective rates and rules affecting the charges and service of the utility, together with other pertinent information:

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
Title Page	
Table of Contents	
Preliminary Statement	
Service Area Map	
Rate Schedules:	
Rules:	
No. 1	Definitions
No. 2	Description of Service
No. 3	Application for Service
No. 4	Contracts
No. 5	Special Information Required on Forms
No. 6	Establishment and Re-establishment of Credit
No. 7	Deposits
No. 8	Notices
No. 9	Rendering and Payment of Bills
No. 10	Disputed Bills
No. 11	Discontinuance and Restoration of Service
No. 12	Information Available to Public
No. 13	Temporary Service
No. 14	Continuity of Service
No. 15	Main Extensions
No. 16	Service Connections, Meters, and Customer's Facilities
No. 17	Standards for Measurement of Service
No. 18	Meter Tests and Adjustment of Bills for Meter Error
No. 19	Service to Separate Premises and Multiple Units, and Resale of Water
No. 20	Water Conservation

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

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APPENDIX F
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WATER UTILITIES WHICH HAVE NOT FILED
RULES 5, 8 AND 11
AS OF APRIL 21, 1988

1. Bass Lake Water Company
2. Bidwell Water Company
3. Quincy Water Company, Inc.
4. Southern California Edison Company
5. Alpine Village Water Company
6. Apple Valley Water Resources Co. (East)
7. Apple Valley Water Resources Co., Inc. (West)
8. Big Lagoon Water Company
9. Bishop Water Company
10. Black Butte Water Company
11. Brentwood Water Company
12. Camptonville Water Service
13. Clements Water Works
14. Cold Springs Water Company, Inc.
15. Cottage Springs Water Company
16. Cottonwood Irrigation and Mining Company
17. Country Estates Water Company, Inc.
18. Crows Landing Water Company, Inc.
19. Cuyama Valley Community, Inc.
20. Fitch Mountain Water Company, Inc.
21. Foothill Ditch Company
22. French Gulch Ditch System
23. Garberville Water Company, Inc.
24. Gibbs Ranch Water Company
25. Goodyear Bar Water Company
26. Grenada Water Company
27. Grove Water Service
28. Happy Acres Water Company, Inc.
29. Hein Water Company
30. Hicks Water Company, E.B.
31. Hinkley Valley Water Company
32. Hunt Estates Company, W.H.
33. Idylwild Water System
34. Interstate 5 Utility Co.
35. James Water Company, Inc.
36. January Water Company
37. Jenner Water Works
38. Kenwood Village Water Company
39. Lakeview Water Company
40. Land Water Company

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41. Larkspur Meadows Water Company
42. Las Flores Water Works
43. Lemoncove Water Company
44. Little Bear Water Company, Inc.
45. Live Oak Springs Water and Power Company
46. Loleta Water Works
47. Long Canyon Water Company
48. Lytle Springs Water Company
49. Mecchi Water Company
50. Mira Monte Water Company
51. Mt. Charlie Water Works, Inc.
52. Nacimiento Water Company
53. Owens Valley Water Company
54. Pacific Gas and Electric Company
55. Penngrove Water Company
56. Pierpoint Springs Resort Water Company
57. Pine Flat Water Company
58. Pine Mountain Water Company
59. Point Arena Water Works, Inc.
60. Ponderosa Sky Ranch Water System
61. Post Water Company
62. Rainbow Water Company
63. Riverview Acres Water Company
64. Rolling Green Utilities, Inc.
65. San Martin Water Works
66. Sequoia Crest, Inc.
67. Split Mountain Water Company
68. Susan River Park Water Company, Inc.
69. Tehachapi Mountain Water Company
70. Timberland Water Service
71. Trinity Village Water Company
72. Tulco Water Company
73. Twin Lakes Enterprises
74. Vista Grande Water System
75. West Water Company
76. Yermo Water Company