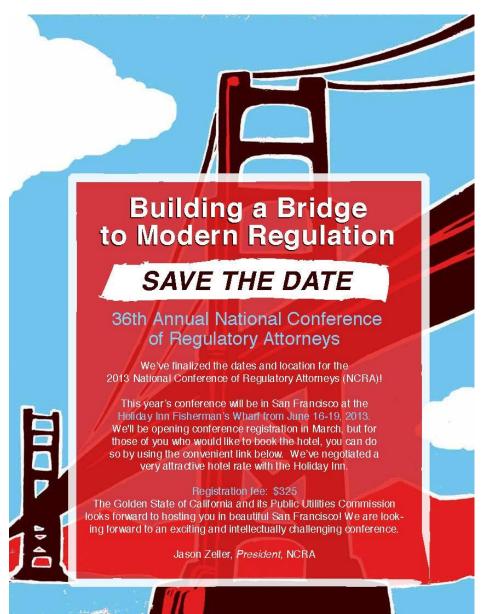
As President of the NCRA, I would like to personally invite you to this year's conference which will be held in San Francisco on June 16-19, 2013. In order to ensure that we have a sufficient number of attendees, I would appreciate it if you could forward this "Save the Date" flyer to anyone you believe might be interested in attending this conference. This includes consumer advocates, state consumer counsels, and other consumer oriented advocacy organizations. Looking forward to seeing you in June!

Jason Zeller, President

NCRA 2013



Reservations for the NCRA 2013 Conference at the Holiday Inn Fisherman's Wharf

Reservations:(800) 942-7348Online Booking Code:NCRGroup rate:On June 14, 15, 19, 20: \$155.00 per room, per night, plus tax, single/double
occupancy, with existing bedding.
On June 16, 17, 18: \$140.00 per room, per night, plus tax, single/double
occupancy, with existing beddingGroup Release Date:Reservations must be made and guaranteed on or before Wednesday,

May 15, 2013