

From: Roscow, Steve  
Sent: 1/26/2010 12:02:36 PM  
To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC);  
Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc: Kahlon, Gurbux (GKK@cpuc.ca.gov)  
Bcc:  
Subject: RE: CCA question, Routing to Brian for reply

The request that I sent last week is completely different, and there is nothing on the agenda for today that would suggest otherwise. So I feel like I should receive a response—a helpful, collaborative, problem-solving response—to that note, today if possible.

Steve

**From:** Horner, Trina [mailto:TNHc@pge.com]  
**Sent:** Tuesday, January 26, 2010 11:52 AM  
**To:** Cherry, Brian K; Roscow, Steve  
**Cc:** Kahlon, Gurbux  
**Subject:** RE: CCA question, Routing to Brian for reply

....and in the meantime, Steve, I think I saw that the customer data issue and possible solutions for addressing that are tee'd up on MEA's agenda for this afternoon's 12:45 meeting. I get to come along for that and am optimistic we'll make some progress on that. I don't want to speak for Chris but I suspect he assumed that since it was on the agenda we would discuss it then. That doesn't excuse the lack of written response, though, and we'll make sure we stay on top of that.

**From:** Cherry, Brian K  
**Sent:** Tuesday, January 26, 2010 11:46 AM  
**To:** 'scr@cpuc.ca.gov'; Horner, Trina  
**Cc:** 'GKK@cpuc.ca.gov'  
**Subject:** Re: CCA question, Routing to Brian for reply

Yes. I'm stuck between meetings and accessing email through my BB. I will get you a response to your outstanding questions forthwith.

**From:** Roscow, Steve <scr@cpuc.ca.gov>  
**To:** Cherry, Brian K; Horner, Trina

**Cc:** Kahlon, Gurbux <GKK@cpuc.ca.gov>  
**Sent:** Tue Jan 26 11:43:07 2010  
**Subject:** RE: CCA question, Routing to Brian for reply

Brian,

Thanks—the “outstanding question” was in the e-mail that I attached to my note just now. Did you not receive that?

Steve

**From:** Cherry, Brian K [mailto:BKC7@PGE.COM]  
**Sent:** Tuesday, January 26, 2010 11:24 AM  
**To:** Roscow, Steve; Horner, Trina  
**Cc:** Kahlon, Gurbux  
**Subject:** Re: CCA question, Routing to Brian for reply

Steve - no need to be worried about expressing your concerns. Feel free to forward this material to me and I will do everything I can to expedite getting you an appropriate response back.

**From:** Roscow, Steve <scr@cpuc.ca.gov>  
**To:** Cherry, Brian K; Horner, Trina  
**Cc:** Kahlon, Gurbux <GKK@cpuc.ca.gov>  
**Sent:** Tue Jan 26 11:09:02 2010  
**Subject:** CCA question, Routing to Brian for reply

Brian,

I'm (re) sending the attached to you directly for a reply. I'd addressed it last week to Chris Warner, but it seems (pending confirmation this Friday in response to the request for info that Gurbux and I sent to Trina) that he spends part of his time working for shareholders in opposition to the Marin CCA, so (a) I no longer feel I will get timely responses from him to my “regulatory” questions and (b) I worry that I am not receiving “neutral” information back, given the dual roles he is undertaking, part-time for ratepayers, part-time for shareholders. Please understand I am just telling you factually what I am experiencing.

So I am going to route my CCA-related questions solely to you regulatory folks. Perhaps that will work better.

I realize that we are in unexplored territory here, but I'd ask that you consider the challenges faced by Commission staff when a single individual at PG&E is simultaneously implementing CPUC decisions and the law, while opposing the efforts of the communities that are attempting to initiate a program provided for in that same law. That places an enormous burden on us as staff, to sort that out, especially given the intensive efforts that PG&E is mounting in Marin right now.

Steve Roscow

Program and Project Supervisor

CPUC Energy Division

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