From: Roscow, Steve

Sent: 1/30/2010 12:15:55 PM

To: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC)

Cc:

Bcc:

Subject: I'm sorry...

... for venting my frustration toward you yesterday.

For the better part of the last year, I've had to drop my "real" job to respond to PG&E's actions around CCA, first, and more recently, Smartmeters. Those 2 things are now beyond full-time for me, and to me, it feels like it is due to things that PG&E, as a company, either chose to do (CCA opposition), or fouled up and chose not to fess up to (Smartmeters in Central Valley). But none of that is your doing, so I'm sorry for the way I spoke to you yesterday.

Take care, and I hope you feel better soon.

Steve