

From: [Redacted]
Sent: 1/7/2010 6:31:03 PM
To: 'bsk@cpuc.ca.gov' (bsk@cpuc.ca.gov); 'Roscow, Steve' (scr@cpuc.ca.gov)
Cc: Nwamu, Chonda (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJN3); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); [Redacted]
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Bcc:

Subject: Bakersfield Customer Issues / Complaint Report

Bruce and Steve,

In our January 5 meeting on the SmartMeter™ Quarterly Report, Steve noted that he had some questions on PG&E's proposal for the four new SmartMeter™ reporting requirements that were contained in PG&E's response to Data Request ED_017, Question 1. We agreed that we would confer on any changes needed to PG&E's proposal after the CPUC team members had a chance to compare notes. Since we are beginning work on the January Steering Committee Report, it would be great to tackle that action item soon so we can incorporate your changes in the January Report. Please let me know if we can meet on this issue later next week. We may be able to handle it in a conference call.

Meanwhile, in PG&E's response to Data Request ED_017, Question 1, we proposed to issue the SmartMeter™ Complaints Status Report every two weeks, submitting the second report on January 7 (today). This is to let you know we still intend to submit that second report, prior to our general meeting on reporting requirements, but it will be coming tomorrow rather than today. My apologies for that delay.

Karen

(973-6069)