

From: Mitchell, Lavern
Sent: 2/16/2010 4:49:29 PM
To: Zafar, Marzia (zaf@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: RE: Berkeley Parents Network

Marzia:

Sorry, I have been in meetings all day. I will get the update to you shortly. So far, I know one of the customer's doesn't even have a SmartMeter. Also, due to not having any account , address nor phone contact information we had to reach out to the customers (via email) to obtain this information and we have been waiting for one of them to get back to us. Will go check status now and get back to you. Thanks, Lavern

From: Zafar, Marzia [mailto:zaf@cpuc.ca.gov]
Sent: Tuesday, February 16, 2010 4:25 PM
To: Mitchell, Lavern
Cc: Dietz, Sidney
Subject: RE: Berkeley Parents Network

hey guys,

what's the word? I want to get back to these folks. is there something wrong with their meter and you guys are trying to fix it?

marzia

From: Zafar, Marzia
Sent: Tuesday, February 16, 2010 9:37 AM
To: 'Mitchell, Lavern'
Cc: Dietz, Sidney
Subject: Berkeley Parents Network

Hi Lavern,

any news on the two Berkeley customers that inquired about their bills?

thanks,
marzia

Marzia Zafar - Zaf@cpuc.ca.gov - 415-703-1997

