

From: [Redacted]
Sent: 2/18/2010 8:48:05 AM
To: 'cab@cpuc.ca.gov' (cab@cpuc.ca.gov); 'khy@cpuc.ca.gov' (khy@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: PG&E Meeting to Discuss Customer Call Volume per Disconnection OIR

Hi Carol and Kelly,

I believe both of you spoke with Sid Dietz earlier this week to set up a meeting to discuss with PG&E the recent increase in customer call volumes as it relates to the new customer outreach initiatives resulting from the Disconnection OIR. Sid informed me that he set a tentative date of Wednesday, February 24, to meet with you. Since Sid is out of the office for the remainder of this week I wanted to offer some times that we are available to come and meet with you.

Morning:
10-11am
11am-12pm

Afternoon:
1-2pm
2-3pm

Please let me know if any of these times work for you.

Sincerely,
Daren

[Redacted]
Pacific Gas and Electric Company
Regulatory Relations
[Redacted]