

From: Dietz, Sidney  
Sent: 3/2/2010 2:03:15 PM  
To: 'Hymes, Kelly' (khy@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Call-response times

Kelly --

Hi there!

On Friday we will be filing our report that shows us being out of compliance on response times. Do you have any feedback for us on your internal discussions on this?

Thanks!

yours,

sid