# PACIFIC GAS AND ELECTRIC COMPANY Bakersfield Customers' Issue Data Response

PG&E Data Request No.:	DRA_010		
PG&E File Name:	Bakersfield_DR_DRA_010-Q01-02		
Request Date:	February 12, 2010	Requester DR No.:	2/12/20
Date Sent:	March 4, 2010	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Chris Danforth

## QUESTION 1

Please provide a description of the end-to-end safeguards PG&E uses to ensure that data integrity is maintained in the SmartMeter™ system from the meter to the bill.

### Answer 1

PG&E will utilize a presentation deck that is currently under review for a meeting with Mr. Chris Danforth in response to this question. This meeting is currently scheduled for Tuesday, March 9, 2010. PG&E will update this response and forward the slide deck upon completion.

## QUESTION 2

Please provide a list of all acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports and provide an updated list as an appendix to all future reports.

#### ANSWER 2

Following is a list of acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports. PG&E will include a similar list in the appendix to the future monthly SmartMeter™ Steering Committee Update Reports.

SmartMeter™ Steering Committee Update Report Acronyms		
Acronym	Definition	
ABS	Advanced Billing Solutions (manual billing)	
AFCI	Arc Fault Circuit Interrupter	
AMI	Advanced Metering Infrastructure	
AP	Access Point (network collector in Silver Springs network)	
CC&B	Customer Care and Billing (automated billing system)	

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SM	SmartMeter™
SM Apps	SmartMeter <sup>™</sup> Applications
SMU	SmartMeter <sup>™</sup> Upgrade
SR	Service Request
SSN	Silver Springs Network
TIC	Technology Innovation Center (internal PG&E department)
TOU	Time Of Use
UIQ	Utility IQ – (SSN headend software)
UTC	Unable To Complete (vendor meter installation)