

From: Hymes, Kelly
Sent: 3/3/2010 1:26:45 PM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: RE: Call-response times

Sid

I forwarded your info to all offices and consumer affairs branch and have not heard anything back.

Kelly A Hymes
Advisor to Commissioner Dian M. Grueneich
California Public Utilities Commission
415.703.5132

-----Original Message-----

From: "Dietz, Sidney" <SBD4@pge.com>
To: "Hymes, Kelly" <khy@cpuc.ca.gov>
Sent: 3/2/2010 5:37 PM
Subject: Call-response times

Kelly --

Hi there!

On Friday we will be filing our report that shows us being out of compliance on response times. Do you have any feedback for us on your internal discussions on this?

Thanks!

yours,

sid