PACIFIC GAS AND ELECTRIC COMPANY Bakersfield Customers' Issue Data Response

PG&E Data Request No.:	DRA_010		
PG&E File Name:	Bakersfield_DR_DRA_010-Q01-02		
Request Date:	February 12, 2010	Requester DR No.:	2/12/20
Date Sent:	March 4, 2010	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Chris Danforth

QUESTION 1

Please provide a description of the end-to-end safeguards PG&E uses to ensure that data integrity is maintained in the SmartMeter™ system from the meter to the bill.

Answer 1

PG&E will utilize a presentation deck that is currently under review for a meeting with Mr. Chris Danforth in response to this question. This meeting is currently scheduled for Tuesday, March 9, 2010. PG&E will update this response and forward the slide deck upon completion.

QUESTION 2

Please provide a list of all acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports and provide an updated list as an appendix to all future reports.

ANSWER 2

Following is a list of acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports. PG&E will include a similar list in the appendix to the future monthly SmartMeter™ Steering Committee Update Reports.

SmartMeter™ Steering Committee Update Report Acronyms		
Acronym	Definition	
ABS	Advanced Billing Solutions (manual billing)	
AFCI	Arc Fault Circuit Interrupter	
AMI	Advanced Metering Infrastructure	
AP	Access Point (network collector in Silver Springs network)	
CC&B	Customer Care and Billing (automated billing system)	

CPIC California Public Utilities Commission CC Data Center DCU Data Collector Unit (gas network collector) DRA Division of Ratepayer Advocates DSCI Distribution Control Systems, Inc. EA Ecologic Analytics EAC Estimate at Completion (cost estimate) ED Energy Division EMR Electric Meter Reader (manual meter read) EMT Electric Meter Technician EON Emergency Outage Notification EOY End Of Year FA Functional Area FD Field Delivery GE General Electric GFI Ground Fault Interrupter HAN Home Area Network HC Head Count ISTS Information Systems and Technology Services IT Information Technology IT PMO Information Technology Program Management Office ITD Inception To Date IVR Interactive Voice Response KV2C GE electric meter KVAR Kilo-Volts-Amps Reactive LOB Line of Business MEPP Meter Location Problem Project (non-standard installations) MPSC Meter Power Status Check MV-90 Multi Vendor - 90 MMVI Motor Vehicle Incidents NEMS Net Energy Metering Services INC Network Interface Card OMT Outage Management Office PTR Peak Time Rebate QBR Quarterly Business Review RCDC2 Remote Connect Disconnect Phase 2 Rev. Revision RF Radio Frequency RFA Request for Approval RVA RESEATATION Plansing Accounts RESA Constituted The Delaction Accounts RESA Constituted The Delaction Accounts Naccounts RESA Constituted The Delaction Accounts RESA Constituted The Delaction Accounts Account Definition Constituted The Delaction Accounts RESA Constituted TM Peters and Accounts Accounts RESA Constituted TM Peters and Accounts RESA Constituted TM Peters and Accounts Accounts Constituted TM Peters and Accounts Accounts Constituted TM Peters and Accounts Accounts Accounts Called Thirty Peters and Accounts Constituted TM Peters and Accounts Consti	Acronym	Definition
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Rev. Revision RF Radio Frequency RFA Request for Approval RV Restoration Validation Acronym Definition	QBR	Quarterly Business Review
RF Radio Frequency RFA Request for Approval RV Restoration Validation Acronym Definition	RCDC2	Remote Connect Disconnect Phase 2
RFA Request for Approval RV Restoration Validation Acronym Definition	Rev.	Revision
RFA Request for Approval RV Restoration Validation Acronym Definition	RF	Radio Frequency
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		·
	Acronym	Definition
I Smartivieter ''' Balancing Accounts	SBA	SmartMeter [™] Balancing Accounts

SM	SmartMeter™
SM Apps	SmartMeter [™] Applications
SMU	SmartMeter [™] Upgrade
SR	Service Request
SSN	Silver Springs Network
TIC	Technology Innovation Center (internal PG&E department)
TOU	Time Of Use
UIQ	Utility IQ – (SSN headend software)
UTC	Unable To Complete (vendor meter installation)