

**PACIFIC GAS AND ELECTRIC COMPANY
Bakersfield Customers' Issue
Data Response**

PG&E Data Request No.:	DRA_010		
PG&E File Name:	Bakersfield_DR_DRA_010-Q01-02		
Request Date:	February 12, 2010	Requester DR No.:	2/12/20
Date Sent:	March 4, 2010	Requesting Party:	DRA
PG&E Witness:	N/A	Requester:	Chris Danforth

QUESTION 1

Please provide a description of the end-to-end safeguards PG&E uses to ensure that data integrity is maintained in the SmartMeter™ system from the meter to the bill.

ANSWER 1

PG&E will utilize a presentation deck that is currently under review for a meeting with Mr. Chris Danforth in response to this question. This meeting is currently scheduled for Tuesday, March 9, 2010. PG&E will update this response and forward the slide deck upon completion.

QUESTION 2

Please provide a list of all acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports and provide an updated list as an appendix to all future reports.

ANSWER 2

Following is a list of acronyms used in the January and February 2010 SmartMeter™ Steering Committee Update Reports. PG&E will include a similar list in the appendix to the future monthly SmartMeter™ Steering Committee Update Reports.

SmartMeter™ Steering Committee Update Report Acronyms	
Acronym	Definition
ABS	Advanced Billing Solutions (manual billing)
AFCI	Arc Fault Circuit Interrupter
AMI	Advanced Metering Infrastructure
AP	Access Point (network collector in Silver Springs network)
CC&B	Customer Care and Billing (automated billing system)

Acronym	Definition
CPI	Cost Per Install
CPUC	California Public Utilities Commission
DC	Data Center
DCU	Data Collector Unit (gas network collector)
DRA	Division of Ratepayer Advocates
DSCI	Distribution Control Systems, Inc.
EA	Ecologic Analytics
EAC	Estimate at Completion (cost estimate)
ED	Energy Division
EMR	Electric Meter Reader (manual meter read)
EMT	Electric Meter Technician
EON	Emergency Outage Notification
EOY	End Of Year
FA	Functional Area
FD	Field Delivery
GE	General Electric
GFI	Ground Fault Interrupter
HAN	Home Area Network
HC	Head Count
ISTS	Information Systems and Technology Services
IT	Information Technology
IT PMO	Information Technology Program Management Office
ITD	Inception To Date
IVR	Interactive Voice Response
KV2C	GE electric meter
KVAR	Kilo-Volts-Amps Reactive
LOB	Line of Business
MLPP	Meter Location Problem Project (non-standard installations)
MPSC	Meter Power Status Check
MV-90	Multi Vendor - 90
MVI	Motor Vehicle Incidents
NEMS	Net Energy Metering Services
NIC	Network Interface Card
OMT	Outage Management Tools
Ops	Operations
OSHA	Occupational Safety and Health Administration
PCR	Project Change Request
PDP	Peak Day Pricing
PDR	Project Decision Request
PMO	Program Management Office
PTR	Peak Time Rebate
QBR	Quarterly Business Review
RCDC2	Remote Connect Disconnect Phase 2
Rev.	Revision
RF	Radio Frequency
RFA	Request for Approval
RV	Restoration Validation
Acronym	Definition
SBA	SmartMeter™ Balancing Accounts

SM	SmartMeter™
SM Apps	SmartMeter™ Applications
SMU	SmartMeter™ Upgrade
SR	Service Request
SSN	Silver Springs Network
TIC	Technology Innovation Center (internal PG&E department)
TOU	Time Of Use
UIQ	Utility IQ – (SSN headend software)
UTC	Unable To Complete (vendor meter installation)