

**PACIFIC GAS AND ELECTRIC COMPANY
General Rate Case 2011 Phase I
Application 09-12-020
Data Response**

PG&E Data Request No.:	DRA_209-01		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_209-Q01		
Request Date:	March 15, 2010	Requester DR No.:	DRA-209-STA
Date Sent:	March 29, 2010	Requesting Party:	DRA
PG&E Witness:	Redacted	Requester:	Stacey Hunter

EXHIBIT REFERENCE: PG&E-4, CHAPTER 8

SUBJECT: CUSTOMER CARE COSTS – METER TO CASH

QUESTION 1

Please provide documentation in the form of invoices, contracts, etc. to support PG&E's estimate of \$2.3 million in capital expenditures to replace the Mail Opening and Remittance Processing hardware and software.

ANSWER 1

PG&E has not ordered or purchased the requested equipment, so there are no invoices or contracts at this time. The quote below is based on 2009 vendor pricing.

OPEX

High Speed Equipment	Units	Sell Price	Line Total
Eagle - High speed extraction and data capture	2	\$ 519,000	\$ 1,038,000
Optional dust collection	2	\$ 6,000	\$ 12,000
Optional 24 Bins	2	\$ 25,000	\$ 50,000
		\$ 550,000	\$ 1,100,000

OPEX

Low Speed Equipment	Units	Sell Price	Line Total
AS3690I	8	\$ 48,363	\$ 386,904
ScanLink	8	\$ 3,500	\$ 28,000
SW-AS3690 Image Edge Software	8	\$ 2,750	\$ 22,000
AS3690 - Rules File (OCR Rules for			

