PACIFIC GAS AND ELECTRIC COMPANY General Rate Case 2011 Phase I Application 09-12-020 Data Response

PG&E Data Request No.:	DRA_209-01		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_209	9-Q01	
Request Date:	March 15, 2010	Requester DR No.:	DRA-209-STA
Date Sent:	March 29, 2010	Requesting Party:	DRA
PG&E Witness:	Redacted_	Requester:	Stacey Hunter

EXHIBIT REFERENCE: PG&E-4, CHAPTER 8

SUBJECT: CUSTOMER CARE COSTS - METER TO CASH

QUESTION 1

Please provide documentation in the form of invoices, contracts, etc. to support PG&E's estimate of \$2.3 million in capital expenditures to replace the Mail Opening and Remittance Processing hardware and software.

Answer 1

PG&E has not ordered or purchased the requested equipment, so there are no invoices or contracts at this time. The quote below is based on 2009 vendor pricing.

OPEX

High Speed Equipment	Units	Sell Price	Line Total		
Eagle - High speed extraction and		\$			
data capture	2	519,000	\$ 1,038,000		
		\$			
Optional dust collection	2	6,000	\$ 12,000		
		\$			
Optional 24 Bins	2	25,000	\$ 50,000		
		\$			
		550,000	\$ 1,100,000		

OPEX

Low Speed Equipment	Units	Sell	Price	Line Total		
AS3690I	8	\$	48,363	\$	386,904	
ScanLink	8	\$	3,500	\$	28,000	
SW-AS3690 Image Edge Software	8	\$	2,750	\$	22,000	
AS3690 - Rules File (OCR Rules for						

ACH)			
Opex Model 51	8	\$ 21,150	\$ 169,200
Hydraulic Height Adjustment	8	\$ 2,750	\$ 22,000
Internal Printer Credit	8	\$ (500)	\$ (4,000)
Chair, Wide	8	\$ 800	\$ 6,400
ONSS			\$ 48,000
		\$ 79,563	\$ 684,504

OPEX

Installation	Units	Sell Price		Line Total		
ONSS - Red	8	\$	135	\$	1,080	
ONSS - Capital Machine	8	\$	270	\$	2,160	
		\$	405	\$	3,240	

UNISYS

	HW		SW Lisc		RPS Svcs			Total
Change Request 707 Opex Eagle PO CAR/Kill, AS3690i Unstructured WF, SC+DB	\$	36,904	\$	204,600	\$	39,050	\$	280,554
Change Request 708 EWF - Web-Based Exception Workflow Feature	\$	7,054	\$	35,000	\$	4,359	\$	46,413
Change Request 705 RPS Version Upgrade					\$	24,354	\$	24,354
Change Request 706 ICL - Image Cash Letter	\$ \$	3,234 47,192	\$ \$	50,000 289,600	\$ \$	112,136 179,899	\$ \$	165,370 516,691

Capital Requirement \$ 2,304,435