

**PACIFIC GAS AND ELECTRIC COMPANY**  
**General Rate Case 2011 Phase I**  
**Application 09-12-020**  
**Data Response**

PG&E Data Request No.:	DRA_209-03		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_209-Q03		
Request Date:	March 15, 2010	Requester DR No.:	DRA-209-STA
Date Sent:	March 29, 2010	Requesting Party:	DRA
PG&E Witness:	Redacted	Requester:	Stacey Hunter

**EXHIBIT REFERENCE: PG&E-4, CHAPTER 8**

**SUBJECT: CUSTOMER CARE COSTS – METER TO CASH**

**QUESTION 3**

Please provide documentation in the form of invoices, contracts, etc. to support PG&E's estimate of \$5.7 million in capital expenditures to replace the Bill Print Mail inserters.

**ANSWER 3**

PG&E has not ordered or purchased the requested equipment, so there are no invoices or contracts at this time. PG&E's estimate of \$5.7 million in capital expenditures to replace the Bill Print Mail inserters is based on current market pricing for one inserter at \$935,000 excluding taxes of \$81,812.50. PG&E will need to replace four inserters for a total estimated cost of \$4,067,250 including taxes. Additional costs of \$1.1 million are required to cover floor reconfiguration, adding roll-to-roll capability, installation, and other project costs.

PG&E expects to engage in the bidding process during the 1<sup>st</sup> quarter of 2011, which is also the estimated purchase date for the office equipment.