

**PACIFIC GAS AND ELECTRIC COMPANY  
General Rate Case 2011 Phase I  
Application 09-12-020  
Data Response**

PG&E Data Request No.:	DRA_217-03		
PG&E File Name:	GRC2011-Ph-I_DR_DRA_217-Q03		
Request Date:	March 17, 2010	Requester DR No.:	DRA-217-DFB
Date Sent:	March 31, 2010	Requesting Party:	DRA
PG&E Witness:	Sanford Hartman	Requester:	Donna-Fay Bower

**EXHIBIT REFERENCE: PG&E-6, CHAPTER 5**

**SUBJECT: LAW DEPARTMENT AND OTHER COSTS – INFORMATION TECHNOLOGY PROJECTS**

**QUESTION 3**

The second information technology project: “Additional licenses for the Optimize Claims Management project (estimated to cost \$20,000 in capital in 2011-2013 and \$130,000 in expenses in 2011), which will help lower claims costs.” How many licenses is PG&E expecting to acquire?

**ANSWER 3**

As stated in response to Data Request DRA\_052-09:

We currently hold 63 licenses for Riskmaster, and we estimate that we will need to purchase 8 additional licenses that will amount to \$20,000 in capital.

Please note that the reference to \$20,000 in capital was in error. The \$20,000 in license fees is actually expense dollars.